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Graph Neural Networks based Log Anomaly Detection and Explanation

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ABSTRACT

Event logs are widely used to record the status of high-tech systems, making log anomaly detection important for monitoring those systems. We propose a graph-based method for unsupervised log anomaly detection, dubbed *Logs2Graphs*, which first converts event logs into attributed, directed, and weighted graphs, and then leverages graph neural networks to perform graph-level anomaly detection. Specifically, we introduce OCDiGCN, a novel graph neural network model for detecting graph-level anomalies in a collection of attributed, directed, and weighted graphs. By coupling the graph representation and anomaly detection steps, OCDiGCN can learn a representation that is especially suited for anomaly detection, resulting in a high detection accuracy. For each detected anomaly, we provide a subset of nodes that are crucial in OCDiGCN's predictions, offering useful insights for root cause diagnosis. Experiments on five benchmark datasets show that *Logs2Graphs* matches or exceeds current top log anomaly detection methods on simple datasets and largely outperforms them on complex ones.

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1 INTRODUCTION

Existing log anomaly detection methods can be roughly divided into three categories: quantitative-based, sequence-based, and graph-based methods. Specifically, quantitative-based methods, such as OCSVM [9] and PCA [12], utilise a log event count matrix to detect anomalies, and are therefore unable to capture semantic information of and sequential information between log events. Meanwhile, sequence-based methods, including DeepLog [2] and LogAnomaly [8], aim to detect anomalies by taking sequential (and sometimes semantic) information into account. They cannot consider the full structure among log events though. In contrast, graph-based methods, such as GLAD-PAW [11] and GLAD [5], convert logs to graphs and exploit semantic information as well as the structure among log events, exhibiting the following three advantages over the former two categories of methods [4]: 1) they are able to identify problems

for which the structure among events is crucial, such as performance degradation; 2) they are capable of providing contextual log messages corresponding to the identified problems; and 3) they can provide the 'normal' operation process in the form of a graph, helping end-users find root-causes and take remedial actions. However, graph-based methods like GLAD transform log events into *undirected* graphs though, which may fail to capture important information on the order among log events. Moreover, most existing graph-based methods perform graph representation and anomaly detection separately, leading to suboptimal performance.

The growing use of anomaly detection algorithms in critical areas has led to a need for explanations of their decisions, as detailed by Li et al [7]. Precise anomaly explanations are vital for quick isolation and diagnosis, reducing the impact of anomalies through early intervention. Yet, most current log anomaly detection methods focus on accuracy while ignoring explanations.

To overcome these limitations, we propose *Logs2Graphs*, a graph-based unsupervised log anomaly detection approach for which we design a novel one-class graph neural network. Specifically, *Logs2Graphs* leverages the rich and expressive power of attributed, directed, and edge-weighted graphs to represent logs, followed by using graph neural networks to effectively detect graph-level anomalies, taking into account both semantic information of log events and structure information (including sequential information as a special case) among log events. Importantly, by decomposing the anomaly score of a graph into individual nodes and visualizing these nodes based on their contributions, we provide understandable explanations for identified anomalies.

2 APPROACH

Logs2Graphs consists of the following main steps.

Log Parsing & Log Grouping: The *log parsing* step extracts log events and log parameters from raw log messages, where we use Drain [3] for this task. Next, the *log grouping* step uses the log identifiers to divide the parsed log messages into log groups.

Graph Construction: First, we utilise nodes to represent different log events. Second, starting from the first line of log messages in chronological order, we add a directed edge from log event L_i to L_j and set its edge-weight to 1 if the next event after L_i is L_j . If the corresponding edge already exists, we increase its edge-weight by 1. Moreover, we augment the nodes with the semantic embeddings of the log events as attributes. In this manner, we obtain an attributed, directed, and edge-weighted graph.

Graph Representation Learning & Anomaly Detection We propose One-Class Digraph Inception Convolutional Networks, abbreviated as OCDiGCN, a novel method for end-to-end graph-level anomaly detection. Particularly, we train a one-class classifier



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Table 1: AP and RC denote Average Precision and ROC AUC, respectively (**bold: top 1, underline: top 2).**

Method	HDFS		Hadoop		BGL		Spirit		Thunderbird	
	AP	RC	AP	RC	AP	RC	AP	RC	AP	RC
PCA	0.91±0.03	1.0 ±0.00	0.84±0.00	0.52±0.00	0.73±0.01	0.82±0.00	0.31±0.00	0.19±0.00	0.11±0.00	0.34±0.01
OCSVM	0.18±0.01	0.88±0.01	0.83±0.00	0.45±0.00	0.47±0.00	0.47±0.01	0.34±0.00	0.29±0.00	0.12±0.00	0.45±0.01
IForest	0.73±0.04	0.97±0.01	0.85±0.01	0.55±0.01	0.79±0.01	0.83±0.01	0.32±0.03	0.23±0.02	0.11±0.01	0.24±0.10
HBOS	0.74±0.04	<u>0.99</u> ±0.00	0.84±0.00	0.50±0.00	0.84±0.02	0.87±0.03	0.35±0.00	0.22±0.00	0.15±0.01	0.29±0.05
DeepLog	0.92 ±0.07	0.97±0.04	0.96 ±0.00	0.47±0.00	0.89±0.00	0.72±0.00	0.99±0.00	0.97±0.00	0.91±0.01	0.96±0.00
LogAnomaly	0.89±0.09	0.95±0.05	0.96 ±0.00	0.47±0.00	0.89±0.00	0.72±0.00	0.99±0.00	0.97±0.00	0.90±0.01	0.96±0.00
AutoEncoder	0.71±0.03	0.84±0.01	0.96 ±0.00	0.52±0.00	0.91±0.01	0.79±0.02	0.96±0.00	0.92±0.01	0.44±0.02	0.46±0.05
GLAM	0.78±0.08	0.89±0.04	0.95±0.00	0.61 ±0.00	<u>0.94</u> ±0.02	<u>0.90</u> ±0.03	0.93±0.00	0.91±0.00	0.75±0.02	0.85±0.01
Logs2Graphs	0.87±0.04	0.91±0.02	<u>0.95</u> ±0.00	<u>0.59</u> ±0.00	0.96 ±0.01	0.93 ±0.01	1.0 ±0.00	1.0 ±0.00	0.99 ±0.00	1.0 ±0.00

by optimising the following One-Class Deep SVDD objective:

$$\min_{\mathcal{H}} \frac{1}{M} \sum_{m=1}^M \|\text{DiGCN}(\mathcal{G}_m; \mathcal{H}) - \mathbf{o}\|_2^2 + \frac{\lambda}{2} \sum_{l=1}^L \|\mathbf{H}^{(l)}\|_F^2, \quad (1)$$

where $\mathbf{H}^{(l)}$ represents the trainable parameters of DiGCN [10] at the l -th layer, $\mathcal{H}$ denotes $\{\mathbf{H}^{(1)}, \dots, \mathbf{H}^{(L)}\}$, and $\mathbf{o}$ is the center of the hypersphere in the learned representation space. After training the model on a set of non-anomalous graphs, the anomaly score of a test graph is defined as

$$\text{score}(\mathcal{G}_m) = \|\text{DiGCN}(\mathcal{G}_m; \mathcal{H}) - \mathbf{o}\|_2. \quad (2)$$

Anomaly Explanation: The importance score of node v_j (in the penultimate layer) in a graph $\mathcal{G}_m$ is defined as

$$\frac{|\text{score}(\mathcal{G}_m) - \text{score}(\mathcal{G}_m \setminus \{Z_j\})|}{\text{score}(\mathcal{G}_m)} \quad (3)$$

where $\text{score}(\mathcal{G}_m)$ is defined in Equation 2 and $\text{score}(\mathcal{G}_m \setminus \{Z_j\})$ is the anomaly score by removing the embedding vector of node v_j when applying the Readout function to obtain the graph-level representation. Next, we extend the LRP algorithm [1] to obtain a minor set of important nodes in the input layer.

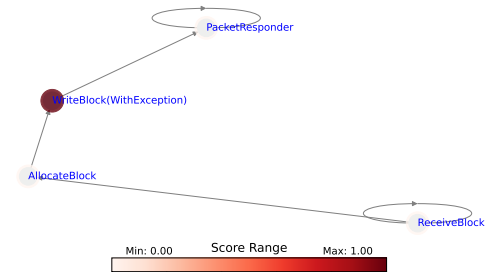
3 RESULTS

Anomaly Detection: As shown in Table 1, in terms of ROC AUC, *Logs2Graphs* achieves the best performance against its competitors on three out of five datasets. Particularly, *Logs2Graphs* outperforms the closet competitor on BGL with 9.6% and delivers remarkable results (i.e., an ROC AUC larger than 0.99) on Spirit and Thunderbird. Similar observations can be made for Average Precision.

Anomaly Explanation: Figure 1 provides an example of log anomaly explanation with the HDFS dataset.

In summary, we introduced *Logs2Graphs* for unsupervised log anomaly detection. Extensive results on five benchmark datasets reveal that our method is at least comparable to and often outperforms other log anomaly detection methods. All code and datasets are provided on GitHub, and technical details can be found in [6].¹

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**Figure 1: Example of anomaly explanation with HDFS.**

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