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Leiden

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The power of helpful and harmful communication in healthcare

Westendorp, J.

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**THE POWER OF
HELPFUL AND HARMFUL
COMMUNICATION IN
HEALTHCARE**

The illustration features four stylized human figures arranged in a square, connected by a continuous, swirling purple line. At the top, a female doctor with brown hair in a white coat is on the left, and a male patient with brown hair and a blue shirt is on the right; a purple spiral is centered between them. At the bottom, a male doctor with grey hair in a white coat is on the left, and a female patient with blonde hair in a pink top is on the right; a red heart is centered between them. The entire composition is set against a light pink background.

JANINE WESTENDORP