



Universiteit  
Leiden  
The Netherlands

## **Towards better policing: achieving norm internalization and compliance with persuasively designed technology**

Louis, L.B.

### **Citation**

Louis, L. B. (2024, September 17). *Towards better policing: achieving norm internalization and compliance with persuasively designed technology*. Meijers-reeks. Retrieved from <https://hdl.handle.net/1887/4083571>

Version: Publisher's Version

License: [Licence agreement concerning inclusion of doctoral thesis in the Institutional Repository of the University of Leiden](#)

Downloaded from: <https://hdl.handle.net/1887/4083571>

**Note:** To cite this publication please use the final published version (if applicable).

# Bibliography

## BOOKS AND BOOK SECTIONS

- Ajzen I, 'From Intentions to Actions: A Theory of Planned Behavior' in Julius Kuhl and Jurgen Beckmann (eds), *Action-Control: From Cognition to Behaviour* (Springer 1985)
- Akers RL, *Social Learning and Social Structure: A General Theory of Crime and Deviance* (Transaction Publishers 2009)
- Andrei D and others, 'Understanding Interactive Technology in Organizational Settings', *Encyclopedia of Information Science and Technology, Third Edition* (IGI Global 2015)
- Archbold CA, *Policing: A Text/Reader* (Sage 2012)
- Ariel B, 'Advocate: Technology in Policing' in David Weisburd and Anthony A Braga (eds), *Police Innovation* (2nd edn, Cambridge University Press 2019)
- Bandura A, 'Self-Efficacy' in VS Ramachandran (ed), *Encyclopedia of Human Behavior*, vol 4 (1994)
- Bandura A, *Social Learning Theory* (Prentice Hall 1977)
- Barlow DE and Barlow MH, *Police in a Multicultural Society: An American Story* (Wave-land Press 2018)
- Bem DJ, 'Self-Perception Theory', *Advances in Experimental Social Psychology*, vol 6 (Elsevier 1972) <<https://linkinghub.elsevier.com/retrieve/pii/S0065260108600246>>
- Berkowitz AD, 'Applications of Social Norms Theory to Other Health and Social Justice Issues' in H Wesley Perkins (ed), *The Social Norms Approach to Preventing School and College Age Substance Abuse: A Handbook for Educators, Counselors, and Clinicians*, vol 1 (Jossey Bass 2003)
- Bicchieri C, *The Grammar of Society: The Nature and Dynamics of Social Norms* (Cambridge University Press 2005)
- Bielejewski A, 'Framing Police Encounters: The Dramaturgy of Authority' in Aaron Bielejewski (ed), *Holding Down the Fort: Policing Communities and Community-Oriented Policing in Rural Germany* (Springer Fachmedien 2023)
- Bohner G and others, 'Rape Myth Acceptance: Cognitive, Affective and Behavioural Effects of Beliefs That Blame the Victim and Exonerate the Perpetrator' in Miranda AH Horvath and Jennifer Brown (eds), *Rape: Challenging Contemporary Thinking* (Willan Publishing 2013)
- Bowling B and Phillips C, 'Policing Ethnic Minority Communities' in Tim Newburn (ed), *Handbook of Policing* (Willan Publishing 2003)
- Brandl SG, *Police in America* (Sage Publications 2017)
- Brogaard B and Gatzia DE, 'Cognitive Dissonance and the Logic of Racism', *The Philosophy and Psychology of Ambivalence: Being of Two Minds* (Routledge 2020)

- Brown J, 'From Cult of Masculinity to Smart Macho: Gender Perspectives on Police Occupational Culture' in Megan O'Neill, Monique Marks and Anne-Marie Singh (eds), *Police Occupational Culture: New Debates and Directions*, vol 8 (Emerald Group Publishing Limited 2007)
- Brown KL and Todak N, 'Policing and Gender', *Oxford Research Encyclopedia of Criminology and Criminal Justice* (2022)
- Brujines M and others, 'Social Behaviour in Police Interviews: Relating Data to Theories' in Francesca D'Errico and others (eds), *Conflict and Multimodal Communication: Social Research and Machine Intelligence* (Springer 2015)
- Burns MD, Parker LR and Monteith MJ, 'Self-Regulation Strategies for Combating Prejudice' in Chris G Sibley and Fiona Kate Barlow (eds), *The Cambridge Handbook of the Psychology of Prejudice* (Cambridge University Press 2016)
- Cain ME, *Society and the Policeman's Role* (Routledge 2015)
- Card SK, *The Psychology of Human-Computer Interaction* (CRC Press 1983)
- Carr CT, *Computer-Mediated Communication: A Theoretical and Practical Introduction to Online Human Communication* (Rowman & Littlefield 2021)
- Christ O and Kauff M, 'Intergroup Contact Theory' in Kai Sassenberg and Michael LW Vliek (eds), *Social Psychology in Action: Evidence-Based Interventions from Theory to Practice* (Springer International Publishing 2019)
- Cialdini RB, *Influence: Science and Practice* (4th ed, Allyn and Bacon 2001)
- Cialdini RB, Kallgren CA and Reno RR, 'A Focus Theory of Normative Conduct: A Theoretical Refinement and Reevaluation of the Role of Norms in Human Behavior' in Mark P Zanna (ed), *Advances in Experimental Social Psychology*, vol 24 (Academic Press 1991)
- Cockcroft T, *Police Culture: Themes and Concepts* (Routledge 2013)
- Committee on Evidence to Advance Reform in the Global Security and Justice Sectors and Committee on Law and Justice, 'Practices Designed to Regulate and Control Use of Force', *Policies and Practices to Minimize Police Use of Force Internationally* (The National Academies Press: National Academies of Sciences, Engineering and Medicine 2022)
- Committee on Proactive Policing: Effects on Crime, Communities, and Civil Liberties and others, 'Community-Based Proactive Strategies: Implications for Community Perceptions and Cooperation' in David Weisburd and Malay K Majumdar (eds), *Proactive Policing: Effects on Crime and Communities* (National Academies Press 2018)
- Connors E and Webster B, *Transforming the Law Enforcement Organization to Community Policing* (Institute for Law and Justice 2001)
- Crank JP, *Understanding Police Culture* (Routledge 2014)
- Crawley E, *Doing Prison Work: The Public and Private Lives of Prison Officers* (Willan Publishing 2013)
- Dan V, 'Empirical and Non-Empirical Methods' in Jorge Matthes, Christina Davis and Robert Potter (eds), *International Encyclopedia of Communication Research Methods* (2017)
- Darwall S, *Honor, History, and Relationship: Essays in Second-Personal Ethics II* (Oxford University Press 2013)

- Dasgupta N, 'Mechanisms Underlying the Malleability of Implicit Prejudice and Stereotypes' in Todd D Nelson (ed), *Handbook of Prejudice, Stereotyping, and Discrimination*, vol 267 (2009)
- Dovidio JF and Gaertner SL, 'Changes in the Expression and Assessment of Racial Prejudice' in Harry J Knopke, Robert J Norrell and Ronald W Rogers (eds), *Opening doors: Perspectives on Race Relations in Contemporary America* (The University of Alabama Press 1991)
- Dünnebacke L-M and Goetze K, 'The Refugee as a Stigmatized Individual – Spoiled Identities, Possible Causes and Courses of Action for Social Work' in Kristin Sonnenberg and Cinur Ghaderi (eds), *Social Work in Post-War and Political Conflict Areas: Examples from Iraqi-Kurdistan and beyond* (Springer Fachmedien 2021)
- Durrheim K, "'Race Stereotypes" as 'Racist Discourse' in Cristian Tileaga and Elizabeth Stokoe (eds), *Discursive Psychology: Classic and Contemporary Issues* (Routledge 2015)
- Dworkin R, *Taking Rights Seriously* (A&C Black 2013)
- Eady D, *Miscarriages of Justice: The Uncertainty Principle* (Cardiff University (United Kingdom) 2009)
- Ellemers N and Haslam SA, 'Social Identity Theory' in Paul AM Van Lange, Arie W Kurgalksi and Tory E Higgins (eds), *Handbook of Theories of Social Psychology*, vol 2 (SAGE Publications 2012)
- Engel RS and Swartz K, 'Race, Crime, and Policing' in Sandra M Bucerius and Michael Tonry (eds), *The Oxford Handbook of Ethnicity, Crime, and Immigration* (Oxford University Press New York 2013)
- Fazio RH and Zanna MP, 'Direct Experience And Attitude-Behavior Consistency', *Advances in Experimental Social Psychology*, vol 14 (Elsevier 1981)
- Festinger L, *A Theory of Cognitive Dissonance*, vol 2 (Stanford University Press 1962)
- Fielding N, 'Cop Canteen Culture' in Tim Newburn and Elizabeth A Stanko (eds), *Just Boys Doing Business? Men, Masculinities and Crime* (Routledge 1994)
- Fishbein M and Ajzen I, *Belief, Attitude, Intention, and Behavior: An Introduction to Theory and Research* (Addison-Wesley Publishing Company 1975)
- Fiske ST, 'Social Cognition and the Normality of Prejudgment' in John F Dovidio, Peter Glick and Laurie A Rudman (eds), *On the Nature of Prejudice: Fifty Years after Allport* (John Wiley & Sons 2008)
- Flight S, *Focus: Evaluatie Pilot Bodycams Politie Eenheid Amsterdam 2017-2018* (SDU, Politie and Wetenschap 2019)
- Fogg BJ, *Persuasive Technology: Using Computers to Change What We Think and Do* (Morgan Kauffman 2002)
- Forget A, Chiasson S and Biddle R, 'Lessons from Brain Age on Persuasion for Computer Security', *CHI'09 Extended Abstracts on Human Factors in Computing Systems* (2009)
- Fridell LA, 'The Science of Implicit Bias and Implications for Policing', *Producing bias-free policing: A Science-Based approach* (Springer 2017)
- Gaertner SL and Dovidio JF, 'The Aversive Form of Racism', *Prejudice, Discrimination, and Racism* (Academic Press 1986)

- Good TL and Brophy JE, *Educational Psychology: A Realistic Approach* (Longman 1990)
- Gregory J and Lees S, *Policing Sexual Assault* (Routledge and Taylor and France e-library 2002)
- Greifeneder R, Bless H and Fiedler K, *Social Cognition: How Individuals Construct Social Reality* (Psychology Press 2017)
- Grieve J, Harfield C and MacVean A, *Policing* (Sage 2007)
- Hamilton DL and Trolie TK, 'Stereotypes and Stereotyping: An Overview of the Cognitive Approach.' in John F Dovidio and Samuel L Gaertner (eds), *Prejudice, Discrimination, and Racism* (Academic Press 1986)
- Harris N and Wood J, 'Governing Beyond Command and Control: A Responsive and Nodal Approach to Child Protection', *Surveillance and Governance: Crime Control and Beyond* (Emerald Group Publishing Limited 2008)
- Hassenzahl M, 'The Thing and I: Understanding the Relationship Between User and Product' in Mark Blythe and Andrew Monk (eds), *Funology 2: From Usability to Enjoyment* (Springer 2018)
- Hunt L, *Inventing Human Rights: A History* (WW Norton & Company 2007)
- Innes M, *Investigating Murder: Detective Work and the Police Response to Criminal Homicide* (Oxford University Press 2003)
- Intille SS, 'Technological Innovations Enabling Automatic, Context-Sensitive Ecological Momentary Assessment' in AA Stone and others (eds), *The Science of Real-Time Data Capture: Self-reports in Health Research* (Oxford University Press Oxford 2007)
- Jimison HB, 'Patient-Specific Interfaces to Health and Decision-Making Information' in Richard L Street, William R Gold and Timothy Manning (eds), *Health Promotion and Interactive Technology: Theoretical Applications and Future Directions* (Lawrence Erlbaum New Jersey 1997)
- Johnson P, 'Sexism' in Ruth S Chadwick (ed), *Encyclopedia of Applied Ethics* (2nd edn, Elsevier Academic Press 2012)
- Jordan J, '"Getting It Right": Reviewing Police Responses to Rape', *The Word of a Woman? Police, Rape and Belief* (Palgrave MacMillan 2004)
- Kahneman D, *Thinking, Fast and Slow* (1st edition, Farrar, Straus and Giroux 2013)
- Kappeler VE, Sluder RD and Alpert GP, *Forces of Deviance: Understanding the Dark Side of Policing* (2nd edn, Waveland Press 1998)
- Kotak R, 'Technology in Policing' in James F Albrecht and Garth den Heyer (eds), *Understanding and Preventing Community Violence: Global Criminological and Sociological Perspectives* (Springer Nature 2022)
- Lessig L, *Code: And Other Laws of Cyberspace* (Basic Books 1999)
- Lidwell W, Holden K and Butler J, *Universal Principles of Design, Revised and Updated: 125 Ways to Enhance Usability, Influence Perception, Increase Appeal, Make Better Design Decisions, and Teach through Design* (Rockport Pub 2010)
- Link BG, Phelan JC and Hatzenbuehler ML, 'Stigma and Social Inequality' in Jane D McLeod, Edward J Lawler and Michael Schwalbe (eds), *Handbook of the Social Psychology of Inequality* (Springer Netherlands 2014)

- Linkenbach J and Perkins HW, 'MOST of Us Are Tobacco Free: An Eight Month Social Norms Campaign Reducing Youth Initiation of Smoking in Montana' in H Wesley Perkins (ed), *The Social Norms Approach to Preventing School and College Age Substance Abuse: A Handbook for Educators, Counselors, Clinicians*, (Jossey Bass 2003)
- Linkenbach J, 'The Montana Model: Development and Overview of a Seven-Step Process for Implementing Macro-Level Social Norms Campaigns' in H Wesley Perkins (ed), *The Social Norms Approach to Preventing School and College Age Substance Abuse: A Handbook for Educators, Counselors, Clinicians* (Jossey Bass 2003)
- Lipsky M, *Street-Level Bureaucracy: Dilemmas of the Individual in Public Services* (Russell Sage Foundation 2010)
- Loftus B, *Police Culture in a Changing World* (Oxford University Press: Clarendon Studies in Criminology 2009)
- Lüders A and others, 'Between the Lines of Us and Them: Identity Threat, Anxious Uncertainty, and Reactive In-Group Affirmation: How Can Antisocial Outcomes Be Prevented?' in Shelley McKeown, Reeshma Haji and Neil Ferguson (eds), *Understanding Peace and Conflict through Social Identity Theory: Contemporary Global Perspectives* (Springer 2016)
- Manning PK, 'The Police: Mandate, Strategies, and Appearances' in Peter K Manning and John Van Maanen (eds), *Policing: A View from the Street* (Random House 1978)
- McAdams RH and Rasmusen EB, 'Norms and the Law' in Kenneth J Arrow and Michael D Intriligator (eds), *Handbook of Law and Economics*, vol 2 (Elsevier 2007)
- McGarty C, Yzerbyt VY and Spears R, 'Social, Cultural and Cognitive Factors in Stereotype Formation', *Stereotypes as Explanations: The Formation of Meaningful Beliefs about Social Groups*, vol 1 (Cambridge University Press Cambridge 2002)
- Midden C and Ham J, 'Persuasive Technology to Promote Pro-Environmental Behaviour' in Linda Steg and Judith IM Groot (eds), *Environmental Psychology* (1st edn, Wiley 2018)
- Miller GR, 'On Being Persuaded: Some Basic Distinctions.' in James Price Dillard and Michael Pfau (eds), *The Persuasion Handbook: Developments in Theory and Practice* (Sage Publications 2002)
- Murray A, *Information Technology Law: The Law and Society* (Oxford University Press, New York 2013)
- National Institute of Justice, *Examining Minority Trust and Confidence in the Police* (US Department of Justice, Office of Justice Programs, National Institute of Justice 2012)
- Neumann M, 'Social Constraint' in Bruce Edmonds and Ruth Meyer (eds), *Simulating Social Complexity: A Handbook* (Springer 2013)
- Nier JA and others, 'Contemporary Racial Bias: When Good People Do Bad Things' in Arthur G Miller (ed), *The Social Psychology of Good and Evil* (Guilford Press 2005)
- Norman D, *The Design of Everyday Things: Revised and Expanded Edition* (Basic books 2013)
- North Douglas C, 'Cognitive Science and the Study of the "Rules of the Game" in a World of Uncertainty', *Norms and the Law* (Cambridge University Press 2006)

- Peck JH and Elligson RL, 'Race, Ethnicity, and Police–Community Relations', *Oxford Research Encyclopedia of Criminology and Criminal Justice* (2021)
- Petty RE and Cacioppo JT, 'The Elaboration Likelihood Model of Persuasion' in Richard E Petty and John T Cacioppo, *Communication and Persuasion* (Springer New York 1986)
- Petty RE and Cacioppo JT, *Communication and Persuasion: Central and Peripheral Routes to Attitude Change* (Springer Science & Business Media 2012)
- Prentice DA, 'The Psychology of Social Norms and the Promotion of Human Rights' in Ryan Goodman, Derek Jinks and Andrew K Woods (eds), *Understanding Social Action, Promoting Human Rights* (Oxford University Press 2012)
- Rahr S and Rice SK, 'From Warriors to Guardians: Recommitting American Police Culture to Democratic Ideals', *New Perspectives in Policing* (US Department of Justice, Office of Justice Programs, National Institute of Justice 2015)
- Reiner R, *The Politics of the Police* (1st Edition, Oxford University Press 1992)
- Reiner R, *The Politics of the Police* (Oxford University Press 2010)
- Scaramella GL, Cox WP and McCamey WP, *Introduction to Policing* (SAGE Publications 2011)
- Schwartz SH and Howard JA, 'Internalized Values as Motivators of Altruism' in Ervin Staub and others (eds), *Development and Maintenance of Prosocial Behavior: International Perspectives on Positive Morality* (Springer US 1984)
- Schwartz SH, 'Normative Influences on Altruism', *Advances in Experimental Social Psychology*, vol 10 (Elsevier 1977)
- Short J, Williams E and Christie B, *The Social Psychology of Telecommunications* (Wiley 1976)
- Siltala J, 'The New Public Management and Its Discontents' in BNW KUHJR (ed), *Psychologie der Finanzkrise, Jahrbuch für Psychohistorische Forschung*, vol 10 (Mattes 2009)
- Skinner BF, *About Behaviorism* (Knopf 1974)
- Skinner BF, *Science and Human Behavior* (Simon and Schuster 1965)
- Skogan WG and Frydl K, *Fairness and Effectiveness in Policing: The Evidence* (National Academies Press 2004)
- Skolnick JH and Fyfe JJ, *Above the Law: Police and the Excessive Use of Force* (Free Press New York 1993)
- Skolnick JH, 'A Sketch of the Policeman's Working Personality' in Stephen K Rice and Michael D White (eds), *Race, Ethnicity, and Policing: New and Essential Readings* (New York University Press)
- Skolnick JH, *Justice without Trial: Law Enforcement in Democratic Society* (Quid pro books 2011)
- Sobolev M, 'Digital Nudging: Using Technology to Nudge for Good' in Nina Mazar and Dilip Soman (eds), *Available at SSRN 3889831* (University of Toronto Press 2021)
- Stangor C and Schaller M, 'Stereotypes as Individual and Collective Representations' in Neil C Macrae, Charles Stangor and Miles Hewstone (eds), *Stereotypes and Stereotyping* (Guildford Press 1996)



- Stok FM and de Ridder DTD, 'The Focus Theory of Normative Conduct' in Kai Sassenberg and Michael LW Vliek (eds), *Social Psychology in Action: Evidence-Based Interventions from Theory to Practice* (Springer International Publishing 2019)
- Sunstein CR and others, *Are Judges Political?: An Empirical Analysis of the Federal Judiciary* (Brookings Institution Press 2007)
- Sunstein CR, 'Damages, Norms and Punishment' in John N Drobak (ed), *Norms and the Law* (Cambridge University Press 2006)
- Sweller J, Ayres P and Kalyuga S, *Cognitive Load Theory* (Springer Science & Business Media 2011)
- Thaler RH and Sunstein CR, *Nudge: Improving Decisions About Health, Wealth, and Happiness* (Penguin 2009)
- Tyler TR and Huo YJ, *Trust in the Law: Encouraging Public Cooperation with the Police and Courts* (Russell Sage Foundation 2002)
- Van den Berg B and Leenes RE, 'Abort, Retry, Fail: Scoping Techno-Regulation and Other Techno-Effects' in Mireille Hildebrant (ed), *Human Law and Computer law: Comparative Perspectives* (Springer 2013)
- Van der Hof ProfDrS and others, 'Legal Aspects of Sweetie 2.0', *Sweetie 2.0?: Using Artificial Intelligence to Fight Webcam Child Sex Tourism* (TMC Asser Press 2019)
- van Klink B and Taekema S, *Law and Method: Interdisciplinary Research into Law* (Mohr Siebeck 2011)
- Weisburd D and Majmundar MK (eds), 'Racial Bias and Disparities in Proactive Policing', *Proactive Policing: Effects on Crime and Communities* (The National Academies Press 2018)
- Willis JJ and Mastrofski SD, 'Understanding the Culture of Craft, Lessons From Two Police Agencies' in George W Burruss, Matthew J Giblin and Joseph A Schafer (eds), *Contemporary Research on Police Organizations* (Routledge 2019)
- Worden RE and McLean SJ, 'Police Departments as Institutionalized Organizations', *Mirage of Police Reform: Procedural Justice and Police Legitimacy* (2017)
- Workman-Stark AL, 'Justice Climates in Police Organizations' in Angela L Workman-Stark (ed), *Inclusive Policing from the Inside Out* (Springer International Publishing 2017) <[https://doi.org/10.1007/978-3-319-53309-4\\_5](https://doi.org/10.1007/978-3-319-53309-4_5)>
- Zittrain J, *The Future of the Internet – and How to Stop It* (Yale University Press 2008)

#### JOURNAL ARTICLES AND CONFERENCE PAPERS

- Abbinck K and others, 'Peer Punishment Promotes Enforcement of Bad Social Norms' (2017) 8 *Nature Communications* 1
- Acemoglu D and Jackson MO, 'Social Norms and the Enforcement of Laws' [2017] *Journal of the European Economic Association* 245
- Adams RE, Rohe WM and Arcury TA, 'Implementing Community-Oriented Policing: Organizational Change and Street Officer Attitudes' (2002) 48 *Crime & Delinquency* 399



- Ahmed B, Nicolson P and Spencer C, 'The Social Construction of Racism: The Case of Second Generation Bangladeshis' (2000) 10 *Journal of Community & Applied Social Psychology* 33
- Ajzen I, 'The Theory of Planned Behavior' (1991) 50 *Organizational Behavior and Human Decision Processes* 179
- Akerlof GA, Yellen JL and Katz ML, 'An Analysis of Out-of-Wedlock Childbearing in the United States' (1996) 111 *The Quarterly Journal of Economics* 277
- Akpınar N-J, De-Arteaga M and Chouldechova A, 'The Effect of Differential Victim Crime Reporting on Predictive Policing Systems', *Proceedings of the 2021 ACM Conference on Fairness, Accountability, and Transparency* (ACM 2021)
- Akrami N and Ekehammar B, 'The Association between Implicit and Explicit Prejudice: The Moderating Role of Motivation to Control Prejudiced Reactions' (2005) 46 *Scandinavian Journal of Psychology* 361
- Al Mahmud A and others, 'iParrot: Towards Designing a Persuasive Agent for Energy Conservation', *Proceedings of the 2nd International Conference on Persuasive Technology, PERSUASIVE 2007* (Springer 2007)
- Albarracín D and Shavitt S, 'Attitudes and Attitude Change' (2018) 69 *Annual Review of Psychology* 299
- Alharbi O and Chatterjee S, 'BrightDark: A Smartphone App Utilizing E-Fotonovela and Text Messages to Increase Energy Conservation Awareness', *Proceedings of the 10th International Conference on Persuasive Technology, PERSUASIVE 2015* (Springer 2015)
- Alpert GP, MacDonald JM and Dunham RG, 'Police Suspicion and Discretionary Decision Making during Citizen Stops' (2005) 43 *Criminology* 407
- Alrobai A and others, 'Online Peer Groups as a Persuasive Tool to Combat Digital Addiction', *Proceedings of the 11th International Conference on Persuasive Technology, PERSUASIVE 2016* (Springer 2016)
- Alsaadi IM, 'Study On Most Popular Behavioral Biometrics, Advantages, Disadvantages And Recent Applications?: A Review' (2021) 10 *International Journal of Scientific and Technology Research* 15
- Alshammari A, 'Captology in Game-Based Education: A Theoretical Framework for the Design of Persuasive Games' [2021] *Interactive Learning Environments* 1
- Amnesty I, 'Case Closed. Rape and Human Rights in the Nordic Countries' [2010] (ACT 77/001/2010)
- Anagnostopoulou E and others, 'Persuasive Technologies for Sustainable Mobility: State of the Art and Emerging Trends' (2018) 10 *Sustainability* 2128
- Anderson ES and Pildes RH, 'Expressive Theories of Law: A General Restatement' (2000) 148 *University of Pennsylvania Law Review* 1503
- Anderson LA and Whiston SC, 'Sexual Assault Education Programs: A Meta-Analytic Examination of Their Effectiveness' (2005) 29 *Psychology of Women Quarterly* 374
- Andrighetto G, Grieco D and Tummolini L, 'Perceived Legitimacy of Normative Expectations Motivates Compliance with Social Norms When Nobody Is Watching' (2015) 6 *Frontiers in Psychology* 1
- Andrighetto G, Villatoro D and Conte R, 'Norm Internalization in Artificial Societies' (2010) 23 *AI Communications* 325

- Antonovics K and Knight BG, 'A New Look at Racial Profiling: Evidence from the Boston Police Department' (2009) 91 *The Review of Economics and Statistics* 163
- Appel M and others, 'The Mediating Role of Event-Congruent Emotions in Narrative Persuasion' (2019) 77 *Poetics* 1
- Appel M and others, 'Whom to Tell a Moving Story? Individual Differences and Persuasion Profiling in the Field of Narrative Persuasion', *Proceedings of the 6th International Conference on Persuasive Technology, PERSUASIVE '11* (Association for Computing Machinery 2011)
- Ariel B and others, "'Contagious Accountability": A Global Multisite Randomized Controlled Trial on the Effect of Police Body-Worn Cameras on Citizens' Complaints Against the Police' (2017) 44 *Criminal Justice and Behavior* 293
- Ariel B and others, 'Paradoxical Effects of Self-Awareness of Being Observed: Testing the Effect of Police Body-Worn Cameras on Assaults and Aggression Against Officers' (2018) 14 *Journal of Experimental Criminology* 19
- Ariel B and others, 'The Deterrence Spectrum: Explaining Why Police Body-Worn Cameras "work" or "Backfire" in Aggressive Police – Public Encounters' (2018) 12 *Policing: A Journal of Policy and Practice* 6
- Ariel B, Farrar WA and Sutherland A, 'The Effect of Police Body-Worn Cameras on Use of Force and Citizens' Complaints Against the Police: A Randomized Controlled Trial' (2015) 31 *Journal of Quantitative Criminology* 509
- Arinze IT and Orji R, 'Personalized Persuasive Messaging System for Reducing Patient's Dissatisfaction with Prolonged Waiting Times', *Proceedings of the International Workshop on Personalization in Persuasive Technology PPT'16* (2016)
- Asch SE, 'Studies of Independence and Conformity: I. A Minority of One Against a Unanimous Majority.' (1956) 70 *Psychological Monographs: General and Applied* 1
- Ashforth BE, Sluss DM and Harrison SH, 'Socialization in Organizational Contexts' [2007] *International Review of Industrial and Organizational Psychology*
- Astrid M and others, 'It Doesn't Matter What You Are! Explaining Social Effects of Agents and Avatars' (2010) 26 *Computers in Human Behavior* 1641
- Atkinson BM, 'Captology: A Critical Review', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE 2006* (Springer 2006)
- Augoustinos M and Walker I, 'The Construction of Stereotypes within Social Psychology: From Social Cognition to Ideology' (1998) 8 *Theory & Psychology* 629
- Axelrod R, 'An Evolutionary Approach to Norms' (1986) 80 *American Political Science Review* 1095
- Ba S and Pavlou PA, 'Evidence of the Effect of Trust Building Technology in Electronic Markets: Price Premiums and Buyer Behavior' [2002] *MIS quarterly* 243
- Bäckström M and Björklund F, 'Structural Modeling of Generalized Prejudice: The Role of Social Dominance, Authoritarianism, and Empathy' (2007) 28 *Journal of Individual Differences* 10
- Baker G, 'Distortion and Risk in Optimal Incentive Contracts' [2002] *Journal of Human Resources* 728
- Banakou D, Hanumanthu PD and Slater M, 'Virtual Embodiment of White People in a Black Virtual Body Leads to a Sustained Reduction in Their Implicit Racial Bias' (2016) 10 *Frontiers in Human Neuroscience* 601

- Bandura A, 'Social Cognitive Theory of Self-Regulation' (1991) 50 *Organizational Behavior and Human Decision Processes* 248
- Bang J and others, 'AR/VR Based Smart Policing For Fast Response to Crimes in Safe City', *2019 IEEE International Symposium on Mixed and Augmented Reality Adjunct (ISMAR-Adjunct)* (2019)
- Bang M, Gustafsson A and Katzeff C, 'Promoting New Patterns in Household Energy Consumption with Pervasive Learning Games', *Proceedings of the 2nd International Conference on Persuasive Technology, PERSUASIVE '07* (Springer 2007)
- Bang M, Torstensson C and Katzeff C, 'The Powerhouse: A Persuasive Computer Game Designed to Raise Awareness of Domestic Energy Consumption', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE '06* (Springer 2006)
- Baradaran Baughman S, 'How Effective Are Police? The Problem of Clearance Rates and Criminal Accountability' (2020) 72 *Alabama Law Review* 47
- Bargh JA and others, 'The Automated Will: Nonconscious Activation and Pursuit of Behavioral Goals' (2001) 81 *Journal of Personality and Social Psychology* 1014
- Bartlett KT, 'Making Good on Good Intentions: The Critical Role of Motivation in Reducing Implicit Workplace Discrimination' [2009] *Virginia Law Review* 1893
- Bass S, 'Policing Space, Policing Race: Social Control Imperatives and Police Discretionary Decisions' (2001) 28 *Social Justice* 156
- Batterham D, 'Modern Racism, Reconciliation and Attributions for Disadvantage: A Role for Empathy and False Beliefs', *2nd Victorian Postgraduates in Psychology Conference. Melbourne: Swinburne University of Technology* (2001)
- Beckley A, 'The Evolution of Community Policing from Its Origins in the UK' [1994] *Understanding Community Policing*
- Bedder RL and others, 'A Mechanistic Account of Bodily Resonance and Implicit Bias' (2019) 184 *Cognition* 1
- Bell S, Hindmoor A and Mols F, 'Persuasion as Governance: A State-Centric Relational Perspective' (2010) 88 *Public Administration* 851
- Bender W, 'Group Reactions to Visual Feedback Tools', *Proceedings of the 2nd International Conference on Persuasive Technology, PERSUASIVE '07* (Springer 2007)
- Bergram K and others, 'The Digital Landscape of Nudging: A Systematic Literature Review of Empirical Research on Digital Nudges', *Proceedings of the Conference on Human Factors in Computing Systems, CHI* 22 (2022)
- Bernardini S, Porayska-Pomsta K and Sampath H, 'Designing an Intelligent Virtual Agent for Social Communication in Autism', *Proceedings of the AAAI Conference on Artificial Intelligence and Interactive Digital Entertainment* (2013) <<https://ojs.aaai.org/index.php/AIIDE/article/view/12688>> accessed 24 January 2024
- Bickmore T and Mauer D, 'Modalities for Building Relationships with Handheld Computer Agents', *CHI '06 Extended Abstracts on Human Factors in Computing Systems* (ACM 2006)
- Bickmore T and others, 'Diversity Informatics: Reducing Racial and Gender Bias with Virtual Agents' (Association for Computing Machinery 2021)
- Bickmore T and others, 'Persuasion, Task Interruption and Health Regimen Adherence' in Yvonne de Kort and others (eds), *Proceedings of the 2nd International Conference on Persuasive Technology, PERSUASIVE 2007* (Springer 2007)

- Billig M, 'Prejudice, Categorization and Particularization: From a Perceptual to a Rhetorical Approach' (1985) 15 *European Journal of Social Psychology* 79
- Biocca F, Harms C and Burgoon JK, 'Toward a More Robust Theory and Measure of Social Presence: Review and Suggested Criteria' (2003) 12 *Presence: Teleoperators and Virtual Environments* 456
- Blader SL and Tyler TR, 'A Four-Component Model of Procedural Justice: Defining the Meaning of a "Fair" Process' (2003) 29 *Personality and Social Psychology Bulletin* 747
- Blair IV, 'The Malleability of Automatic Stereotypes and Prejudice' (2002) 6 *Personality and Social Psychology Review* 242
- Blair IV, Ma JE and Lenton AP, 'Imagining Stereotypes Away: The Moderation of Implicit Stereotypes through Mental Imagery' (2001) 81 *Journal of Personality and Social Psychology* 828
- Blay AD and others, 'The Usefulness of Social Norm Theory in Empirical Business Ethics Research: A Review and Suggestions for Future Research' (2018) 152 *Journal of Business Ethics* 191
- Bodenhausen G and Peery D, 'Social Categorization and Stereotyping In Vivo: The VUCA Challenge' (2009) 3 *Social and Personality Psychology Compass* 133
- Bordua DJ and Tifft LL, 'Citizen Interviews, Organizational Feedback, and Police – Community Relations Decisions' (1971) 6 *Law & Society Review* 155
- Bosson JK and others, 'A Dangerous Boomerang: Injunctive Norms, Hostile Sexist Attitudes, and Male-to-Female Sexual Aggression' (2015) 41 *Aggressive Behavior* 580
- Bowling B and others, 'Policing: Past, Present and Future' [2016] *What is to Be Done About Crime and Punishment? Towards a 'Public Criminology'* 123
- Bowling B and Phillips C, 'Disproportionate and Discriminatory: Reviewing the Evidence on Police Stop and Search' (2007) 70 *The Modern Law Review* 936
- Bradford B and others, 'Live Facial Recognition: Trust and Legitimacy as Predictors of Public Support for Police Use of New Technology' [2020] *The British Journal of Criminology* 84
- Bradford B and others, 'Why Do "the Law" Comply? Procedural Justice, Group Identification and Officer Motivation in Police Organizations' (2014) 11 *European Journal of Criminology* 110
- Braga AA and others, 'The Effects of Body-Worn Cameras on Police Activity and Police-Citizen Encounters: A Randomized Controlled Trial' (2018) 108 *Journal of Criminal Law and Criminology* 511
- Braga AA, Brunson RK and Drakulich KM, 'Race, Place, and Effective Policing' (2019) 45 *Annual Review of Sociology* 535
- Brake DL, 'What Counts as Discrimination in Ledbetter and the Implications for Sex Equality Law Symposium: The Roberts and Equal Protection: Gender, Race, and Class – Gender' (2007) 59 *South Carolina Law Review* 657
- Brereton D, 'Zero Tolerance and the NYPD; Has It Worked There and Will It Work Here?', *'Mapping the Boundaries of Australian Criminal Justice System' Australian Institute of Criminology Conference* (Queensland Criminal Justice Commission 1998)
- Brigham JC, 'Ethnic Stereotypes.' (1971) 76 *Psychological bulletin* 15

- Brindal E, Hendrie GA and Freyne J, 'Combining Persuasive Technology With Behavioral Theory to Support Weight Maintenance Through a Mobile Phone App: Protocol for the MotiMate App' (2016) 5 JMIR Research Protocols
- Brown TC and others, 'Playing the Game: A Qualitative Exploration of the Female Experience in a Hypermasculine Policing Environment' (2020) 23 Police Quarterly 143
- Browning SL and others, 'Race and Getting Hassled by the Police: A Research Note' (1994) 17 Police Studies: International Review Police Development 1
- Brunson RK, "'Police Don't like Black People": African-American Young Men's Accumulated Police Experiences' (2007) 6 Criminology & Public Policy 71
- Bullock K, 'The Police Use of Social Media: Transformation or Normalisation?' (2018) 17 Social Policy and Society 245
- Burgoon JK and others, 'Interactivity in Human-Computer Interaction: A Study of Credibility, Understanding, and Influence' (2000) 16 Computers in Human Behavior 553
- Burigat S and Chittaro L, 'Designing a Mobile Persuasive Application to Encourage Reduction of Users' Exposure to Cell Phone RF Emissions', *Proceedings of the 9th International Conference on Persuasive Technology, PERSUASIVE 2014* (Springer 2014)
- Burt MR, 'Cultural Myths and Supports for Rape' (1980) 38 Journal of Personality and Social Psychology 217
- Busch M and others, 'Persuasive Information Security A Behavior Change Support System to Help Employees Protect Organizational Information Security', *Third International Workshop on Behavior Change Support Systems BCCS '15* (2015)
- Buttelmann D and Böhm R, 'The Ontogeny of the Motivation That Underlies In-Group Bias' (2014) 25 Psychological Science 921
- Butterfield R, Edwards C and Woodall J, 'The New Public Management and Managerial Roles: The Case of the Police Sergeant' (2005) 16 British Journal of Management 329
- Buzawa E, Austin TL and Buzawa CG, 'Responding to Crimes of Violence Against Women: Gender Differences Versus Organizational Imperatives' (1995) 41 Crime & Delinquency 443
- Byrne J and Marx G, 'Technological Innovations in Crime Prevention and Policing. A Review of the Research on Implementation and Impact' (2011) 20 Journal of Police Studies 17
- Cacioppo JT and Petty RE, 'Effects of Message Repetition on Argument Processing, Recall, and Persuasion' (1989) 10 Basic and Applied Social Psychology 3
- Canto JM and others, 'Persons Who Fear Freedom and Equality Are the Ones Who Most Blame Women Who Are Victims of Acquaintance Rape' (2021) 27 Violence Against Women 1
- Carter MJ, 'Advancing Identity Theory: Examining The Relationship Between Activated Identities and Behavior in Different Social Contexts' (2013) 76 Social Psychology Quarterly 203
- Carver C, 'Pleasure as a Sign You Can Attend to Something Else: Placing Positive Feelings Within a General Model of Affect' (2003) 17 Cognition and Emotion 241
- Cassell J, 'Embodied Conversational Agents: Representation and Intelligence in User Interfaces.' (2001) 22 AI Magazine 67

- Cassell M, Cheuvront B and Jackson C, 'Health Communication on the Internet: An Effective Channel for Health Behavior Change?' (1998) 3 *Journal of Health Communication* 71
- Catania F, Spitale M and Garzotto F, 'Conversational Agents in Therapeutic Interventions for Neurodevelopmental Disorders: A Survey' (2023) 55 *ACM Computing Surveys* 1
- Castmo M and Persson R, 'The Alliance of Digital Nudging & Persuasive Design: The Complementary Nature of the Design Strategies' (Lund University 2018)
- Cemiloglu D and others, 'The Fine Line Between Persuasion and Digital Addiction', *Proceedings of the 16th International Conference on Persuasive Technology, PERSUASIVE '21* (Springer International Publishing 2021)
- Chaiken S and Ledgerwood A, 'A Theory of Heuristic and Systematic Information Processing' (2012) 1 *Handbook of Theories of Social Psychology* 246
- Chan JB, 'Governing Police Practice: Limits of the New Accountability' (1999) 50 *The British Journal of Sociology* 251
- Chapleau KM, Oswald DL and Russell BL, 'How Ambivalent Sexism Toward Women and Men Support Rape Myth Acceptance' (2007) 57 *Sex Roles* 131
- Chapman LJ, 'Illusory Correlation in Observational Report' (1967) 6 *Journal of Verbal Learning and Verbal Behavior* 151
- Chappell AT and Piquero AR, 'Applying Social Learning Theory to Police Misconduct' (2004) 25 *Deviant Behavior* 89
- Chen VHH, Chan SHM and Tan YC, 'Perspective-Taking in Virtual Reality and Reduction of Biases against Minorities' (2021) 5 *Multimodal Technologies and Interaction* 42
- Cherney A and Murphy K, 'Policing Terrorism with Procedural Justice: The Role of Police Legitimacy and Law Legitimacy' (2013) 46 *Australian & New Zealand Journal of Criminology* 403
- Chi P-Y and others, 'Enabling Calorie-Aware Cooking in a Smart Kitchen', *Proceedings of the 3rd International Conference on Persuasive Technology, PERSUASIVE '08* (Springer 2008)
- Chirico A and others, 'Designing Virtual Environments for Attitudes and Behavioral Change in Plastic Consumption: A Comparison Between Concrete and Numerical Information' (2021) 25 *Virtual Reality* 107
- Chittaro L and Sioni R, 'Turning the Classic Snake Mobile Game into a Location-Based Exergame That Encourages Walking', *Proceedings of the 7th International Conference on Persuasive Technology, PERSUASIVE '12* (Springer 2012)
- Chittaro L and Zangrando N, 'The Persuasive Power of Virtual Reality: Effects of Simulated Human Distress on Attitudes towards Fire Safety' in Thomas Ploug, Per Hasle and Harri Oinas-Kukkonen (eds), *Proceedings of the 5th International Conference on Persuasive Technology, PERSUASIVE '10* (Springer 2010)
- Chittaro L, 'Passengers' Safety in Aircraft Evacuations: Employing Serious Games to Educate and Persuade', *Proceedings of the 7th International Conference on Persuasive Technology, PERSUASIVE '12* (Springer 2012)
- Chittaro L, 'Tailoring Web Pages for Persuasion on Prevention Topics: Message Framing, Color Priming, and Gender', *Proceedings of the 11th International Conference on Persuasive Technology, PERSUASIVE 2016* (2016)



- Chiu M-C, Kuo T-C and Liao H-T, 'Design for Sustainable Behavior Strategies: Impact of Persuasive Technology on Energy Usage' (2020) 248 *Journal of Cleaner Production* 1
- Chowdhury TI, Ferdous SMS and Quarles J, 'VR Disability Simulation Reduces Implicit Bias Towards Persons With Disabilities' (2021) 27 *IEEE Transactions on Visualization and Computer Graphics* 3079
- Christakis NA and Fowler JH, 'The Spread of Obesity in a Large Social Network over 32 Years' (2007) 357 *New England journal of medicine* 370
- Christianson MA, 'A Great Schism: Social Norms and Marijuana Prohibition' (2010) 4 *Harvard Law and Policy Review* 229
- Cialdini RB and Goldstein NJ, 'Social Influence: Compliance and Conformity' (2004) 55 *Annual Review of Psychology* 591
- Cialdini RB and others, 'Managing Social Norms for Persuasive Impact' (2006) 1 *Social Influence* 3
- Cialdini RB, Reno RR and Kallgren CA, 'A Focus Theory of Normative Conduct: Recycling the Concept of Norms to Reduce Littering in Public Places' (1990) 58 *Journal of Personality and Social Psychology* 1015
- Consolvo S and others, 'Activity Sensing in the Wild: A Field Trial of Ubifit Garden', *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems* (2008)
- Consolvo S and others, 'Design Requirements for Technologies That Encourage Physical Activity', *Proceedings of the SIGCHI conference on Human Factors in computing systems* (2006)
- Consolvo S and others, 'Goal-Setting Considerations for Persuasive Technologies That Encourage Physical Activity', *Proceedings of the 4th International Conference on Persuasive Technology – Persuasive '09* (ACM Press 2009)
- Consolvo S, McDonald DW and Landay JA, 'Theory-Driven Design Strategies for Technologies That Support Behavior Change in Everyday Life', *Proceedings of the SIGCHI conference on Human Factors in Computing Systems* (2009)
- Conte R, Andrighetto G and Campenni M, 'Internalizing Norms: A Cognitive Model of (Social) Norms' Internalization' (2010) 2 *International Journal of Agent Technologies and Systems* 63
- Cooter R, 'Expressive Law and Economics' (1998) 27 *The Journal of Legal Studies* 585
- Cordner G, 'Police Culture: Individual and Organizational Differences in Police Officer Perspectives' (2017) 40 *Policing: An International Journal of Police Strategies & Management* 11
- Cornelissen G, Pandelaere M and Warlop L, 'Cueing Common Ecological Behaviors to Increase Environmental Attitudes' in Wijnand A IJsselstein and others (eds), *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE 2006* (Springer 2006)
- Correll J and others, 'Across the Thin Blue Line: Police Officers and Racial Bias in the Decision to Shoot.' (2007) 92 *Journal of Personality and Social Psychology* 1006
- Correll J and others, 'The Police Officer's Dilemma: Using Ethnicity to Disambiguate Potentially Threatening Individuals.' (2002) 83 *Journal of Personality and Social Psychology* 1314



- Coulter ML and others, 'Police-Reporting Behavior and Victim-Police Interactions as Described by Women in a Domestic Violence Shelter' (1999) 14 *Journal of Interpersonal Violence* 1290
- Cox C and Kirby S, 'Can Higher Education Reduce the Negative Consequences of Police Occupational Culture Amongst New Recruits?' (2018) 41 *Policing: An International Journal* 550
- Cunningham E and Ramshaw P, 'Twenty-Three Women Officers' Experiences of Policing in England: The Same Old Story or a Different Story?' (2020) 22 *International Journal of Police Science & Management* 26
- Custers B and Vergouw B, 'Promising Policing Technologies: Experiences, Obstacles and Police Needs Regarding Law Enforcement Technologies' (2015) 31 *Computer Law & Security Review* 518
- Custers B, 'Technology in Policing: Experiences, Obstacles and Police Needs' (2012) 28 *Computer Law & Security Review* 62
- D. Mayden K, 'Improving Health Equity: The Role of the Oncology Advanced Practitioner in Managing Implicit Bias' (2021) 12 *Journal of the Advanced Practitioner in Oncology*
- Dasgupta N and Asgari S, 'Seeing Is Believing: Exposure to Counterstereotypic Women Leaders and Its Effect on the Malleability of Automatic Gender Stereotyping' (2004) 40 *Journal of Experimental Social Psychology* 642
- Dasgupta N and Greenwald AG, 'On the Malleability of Automatic Attitudes: Combating Automatic Prejudice with Images of Admired and Disliked Individuals' (2001) 81 *Journal of Personality and Social Psychology* 800
- Dasgupta N and Rivera LM, 'When Social Context Matters: The Influence of Long-Term Contact and Short-Term Exposure to Admired Outgroup Members on Implicit Attitudes and Behavioral Intentions' (2008) 26 *Social Cognition* 112
- Dasgupta N, 'Implicit Attitudes and Beliefs Adapt to Situations: A Decade of Research on the Malleability of Implicit Prejudice, Stereotypes, and the Self-Concept' (2013) 47 *Advances in Experimental Social Psychology* 233
- Davis FD, 'User Acceptance of Information Technology: System Characteristics, User Perceptions and Behavioral Impacts' (1993) 38 *International Journal of Man-Machine Studies* 475
- Davis H and others, '"No One Likes a Grass" Female Police Officers' Experience of Workplace Sexual Harassment: A Qualitative Study' (2023) 25 *International Journal of Police Science & Management* 183
- Davis JW and Bobick AF, 'Virtual PAT: A Virtual Personal Aerobics Trainer', *Workshop on Perceptual User Interfaces* (CA USA 1998)
- Davis S, 'Sexual Assault Detectives' Justifications for Aggressive Victim Interviewing Methods: A Qualitative Study' (University of Las Vegas, Nevada 2013)
- De Graaf G and Meijer A, 'Social Media and Value Conflicts: An Explorative Study of the Dutch Police' (2019) 79 *Public Administration Review* 82
- De Kort YAW, McCalley LT and Midden CJH, 'Persuasive Trash Cans: Activation of Littering Norms by Design' (2008) 40 *Environment and Behavior* 870
- De Vos M, 'The European Court of Justice and the March towards Substantive Equality in European Union Anti-Discrimination Law' (2020) 20 *International Journal of Discrimination and the Law* 62

- De Vries RA, Truong KP and Evers V, 'Crowd-Designed Motivation: Combining Personality and the Transtheoretical Model', *Proceedings of the 11th International Conference on Persuasive Technology, PERSUASIVE '16* (Springer 2016)
- Deci EL and Ryan RM, 'The "What" and "Why" of Goal Pursuits: Human Needs and the Self-Determination of Behavior' (2000) 11 *Psychological Inquiry* 227
- Deutsch M and Gerard HB, 'A Study of Normative and Informational Social Influences Upon Individual Judgment.' (1955) 51 *The Journal of Abnormal and Social Psychology* 629
- Devine PG and others, 'Long-Term Reduction in Implicit Race Bias: A Prejudice Habit-Breaking Intervention' (2012) 48 *Journal of Experimental Social Psychology* 1267
- Devine PG and others, 'The Regulation of Explicit and Implicit Race Bias: The Role of Motivations to Respond without Prejudice.' (2002) 82 *Journal of Personality and Social Psychology* 835
- Devine PG and Sharp LB, 'Automaticity and Control in Stereotyping and Prejudice' (2009) 61 *Handbook of Prejudice, Stereotyping, and Discrimination* 61
- Dharmapala D, Garoupa N and McAdams RH, 'Punitive Police? Agency Costs, Law Enforcement, and Criminal Procedure' (2016) 45 *The Journal of Legal Studies* 105
- Dholakia UM, Bagozzi RP and Pearo LK, 'A Social Influence Model of Consumer Participation in Network-and Small-Group-Based Virtual Communities' (2004) 21 *International Journal of Research in Marketing* 241
- Dias Oliva T, 'Content Moderation Technologies: Applying Human Rights Standards to Protect Freedom of Expression' (2020) 20 *Human Rights Law Review* 607
- Diesbach PL and Midgley DF, 'Embodied Agents on a Website: Modelling an Attitudinal Route of Influence'
- Dignum FPM, Kinny D and Sonenberg L, 'From Desires, Obligations and Norms to Goals' (2002) 2 *Cognitive Science Quarterly* 407
- Dijkstra A, 'Technology Adds New Principles to Persuasive Psychology: Evidence from Health Education', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE 2006* (Springer 2006)
- Dobbin F and Kalev A, 'Why Doesn't Diversity Training Work? The Challenge for Industry and Academia' (2018) 10 *Anthropology Now* 48
- Douglas D, 'PDAs on Patrol' (2003) 27 *Police: The Law Enforcement Magazine* 42
- Dovidio JF and Gaertner SL, 'Reducing Prejudice: Combating Intergroup Biases' (1999) 8 *Current Directions in Psychological Science* 101
- Druzin B, 'Law, Selfishness, and Signals: An Expansion of Posner's Signaling Theory of Social Norms' (2011) 24 *Canadian Journal of Law and Jurisprudence* 5
- Dugas M, Gao G (Gordon) and Agarwal R, 'Unpacking mHealth Interventions: A Systematic Review of Behavior Change Techniques Used in Randomized Controlled Trials Assessing mHealth Effectiveness' (2020) 6 *Digital Health* 1
- Dunn WN and Miller DY, 'A Critique of the New Public Management and the Neo-Weberian State: Advancing a Critical Theory of Administrative Reform' (2007) 7 *Public Organization Review* 345
- Durnell L, 'The Emotional Reactions of Viewing a Crisis in Virtual Reality (VR)' (Fielding Graduate University 2018)

- Eberhardt JL and others, 'Seeing Black: Race, Crime, and Visual Processing' (2004) 87 *Journal of Personality and Social Psychology* 876
- Edu-H Right Research Unit, Faculty of Education Sciences, North-West University Potchefstroom Campus, South Africa and others, 'Human Rights Literacy: Moving towards Rights-Based Education and Transformative Action through Understandings of Dignity, Equality and Freedom' (2015) 35 *South African Journal of Education* 1
- Ellemers N, 'Gender Stereotypes' (2018) 69 *Annual Review of Psychology* 275
- Ellickson RC, 'Law and Economics Discovers Social Norms' (1998) 27 *The Journal of Legal Studies* 537
- Engel RS and Calnon JM, 'Examining the Influence of Drivers' Characteristics during Traffic Stops with Police: Results from a National Survey' (2004) 21 *Justice Quarterly* 49
- Erden FT, 'A Course on Gender Equity in Education: Does It Affect Gender Role Attitudes of Preservice Teachers?' (2009) 25 *Teaching and Teacher Education* 409
- Erez E, Finckenaue JO and Ibarra PR, 'Introduction: Policing a Multicultural Society' (2003) 7 *Police & Society* 5
- Erickson T and Kellogg WA, 'Social Translucence: An Approach to Designing Systems That Support Social Processes' (2000) 7 *ACM Transactions on Computer-Human Interaction* 59
- Erickson T and others, 'Social Translucence: Designing Social Infrastructures That Make Collective Activity Visible' (2002) 45 *Communications of the ACM* 40
- Erickson T and others, 'Socially Translucent Systems: Social Proxies, Persistent Conversation, and the Design of "Babble"', *Proceedings of the SIGCHI conference on Human factors in computing systems the CHI is the limit – CHI '99* (ACM Press 1999)
- Eveland Jr WP and Dunwoody S, 'Examining Information Processing on the World Wide Web Using Think Aloud Protocols' (2000) 2 *Media Psychology* 219
- Faull A, 'Missing the Target: When Measuring Performance Undermines Police Effectiveness' [2010] 19 *SA Crime Quarterly* 19
- Fazio RH and others, 'Attitude Accessibility, Attitude-Behavior Consistency, and the Strength of the Object-Evaluation Association' (1982) 18 *Journal of Experimental Social Psychology* 339
- Feigenberg B and Miller C, 'Would Eliminating Racial Disparities in Motor Vehicle Searches Have Efficiency Costs?' (2021) 137 *The Quarterly Journal of Economics* 49
- Festinger L, 'A Theory of Social Comparison Processes' (1954) 7 *Human Relations* 117
- Field S and Thomas P, 'Justice and Efficiency? The Royal Commission on Criminal Justice (1994)' (1994) 21 *Journal of Law and Society* 1
- Filonik D and others, 'A Customisable Dashboard Display for Environmental Performance Visualisations' in Shlomo Berkovsky and Jill Freyne (eds), *Proceedings of the 8th International Conference on Persuasive Technology, PERSUASIVE '13* (Springer 2013)
- Finnegan E, Oakhill J and Garnham A, 'Counter-Stereotypical Pictures as a Strategy for Overcoming Spontaneous Gender Stereotypes' (2015) 6 *Frontiers in Psychology*

- Fiore AM, Kim J and Lee H-H, 'Effect of Image Interactivity Technology on Consumer Responses Toward the Online Retailer' (2005) 19 *Journal of Interactive Marketing* 38
- Fiske ST and others, 'Category-Based and Attribute-Based Reactions to Others: Some Informational Conditions of Stereotyping and Individuating Processes' (1987) 23 *Journal of Experimental Social Psychology* 399
- Fogg BJ, 'A Behavior Model for Persuasive Design', *Proceedings of the 4th International Conference on Persuasive Technology, PERSUASIVE '09*. (Association for Computing Machinery 2009)
- Fridell LA, Maskaly J and Donner CM, 'The Relationship between Organisational Justice and Police Officer Attitudes toward Misconduct' (2021) 31 *Policing and Society* 1081
- Fritz T and others, 'Persuasive Technology in the Real World: A Study of Long-Term Use of Activity Sensing Devices for Fitness', *Proceedings of the SIGCHI conference on Human Factors in Computing Systems, CHI 14* (2014)
- Froehlich J and others, 'UbiGreen: Investigating a Mobile Tool for Tracking and Supporting Green Transportation Habits', *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems* (2009)
- Fryer L, 'Law Versus Prejudice: Views on Rape Through the Centuries' (1994) 7 *South African Journal of Criminal Justice* 60
- Fyfe JJ, Klinger DA and Flavin JM, 'Differential Police Treatment of Male-on-Female Spousal Violence' (1997) 35 *Criminology* 455
- Gagné M and Deci EL, 'Self-Determination Theory and Work Motivation' (2005) 26 *Journal of Organizational Behavior* 331
- Galinsky AD and Moskowitz GB, 'Perspective-Taking: Decreasing Stereotype Expression, Stereotype Accessibility, and In-Group Favoritism.' (2000) 78 *Journal of Personality and Social Psychology* 708
- Gallagher-Mackay K, 'Teachers' Duty to Report Child Abuse and Neglect and the Paradox of Noncompliance: Relational Theory and "Compliance" in the Human Services' (2014) 36 *Law & Policy* 256
- Gandy M and others, 'Designing AR Systems to Explore Point-of-View, Bias, and Trans-Cultural Conflict', *2016 IEEE International Symposium on Mixed and Augmented Reality (ISMAR-Adjunct)* (2016)
- Garner R, 'Post-It® Note Persuasion: A Sticky Influence' (2005) 15 *Journal of Consumer Psychology* 230
- Gasser R and others, 'Persuasiveness of a Mobile Lifestyle Coaching Application Using Social Facilitation', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE 2006*. (Springer 2006)
- Gau JM and Gaines DC, 'Top-down Management and Patrol Officers' Attitudes about the Importance of Public Order Maintenance: A Research Note' (2012) 15 *Police Quarterly* 45
- Gawronski B, Ledgerwood A and Eastwick PW, 'Implicit Bias? Bias on Implicit Measures.' (2022) 33 *Psychological Inquiry* 139
- Geisinger A, 'A Belief Change Theory of Expressive Law' (2002) 88 *Iowa Law Review* 35

- Gekoski A and others, "'A Lot of the Time It's Dealing with Victims Who Don't Want to Know, It's All Made up, or They've Got Mental Health': Rape Myths in a Large English Police Force' [2023] *International Review of Victimology* 1
- Gelman A, Fagan J and Kiss A, 'An Analysis of the New York City Police Department's "Stop-and-Frisk" Policy in the Context of Claims of Racial Bias' (2007) 102 *Journal of the American Statistical Association* 813
- Gerend MA and Sias T, 'Message Framing and Color Priming: How Subtle Threat Cues Affect Persuasion' (2009) 45 *Journal of Experimental Social Psychology* 999
- Ghandeharioun A and others, "'Kind and Grateful": A Context-Sensitive Smartphone App Utilizing Inspirational Content to Promote Gratitude' (2016) 6 *Psychology of Well-Being* 1
- Gillette CP, 'Lock-in Effects in Law and Norms' (1998) 78 *Boston University Law Review* 813
- Gilovich T, Medvec VH and Savitsky K, 'The Spotlight Effect in Social Judgment: An Egocentric Bias in Estimates of the Salience of One's Own Actions and Appearance.' (2000) 78 *Journal of Personality and Social Psychology* 211
- Gino F and Coffman K, 'Unconscious Bias Training That Works' (2021) 99 *Harvard Business Review* 114
- Glaser J and Knowles ED, 'Implicit Motivation to Control Prejudice' (2008) 44 *Journal of Experimental Social Psychology* 164
- Gloor JL and Puhl RM, 'Empathy and Perspective-Taking: Examination and Comparison of Strategies to Reduce Weight Stigma.' (2016) 1 *Stigma and Health* 269
- Goetz J, Kiesler S and Powers A, 'Matching Robot Appearance and Behavior to Tasks to Improve Human-Robot Cooperation.'
- Goff PA and others, 'The Essence of Innocence: Consequences of Dehumanizing Black Children.' (2014) 106 *Journal of Personality and Social Psychology* 526
- Goldman E, 'Content Moderation Remedies' (2021) 28 *Michigan Technology Law Review* 1
- Gordon D, 'The Bureaucratic Dissociation of Race in Policing: From State Racial Projects to Colorblind Ideologies' [2022] *Social Problems* 1
- Gosepath S, 'Equality' in Edward N Zalta (ed), *The Stanford Encyclopedia of Philosophy* (2021) <<https://plato.stanford.edu/entries/equality/>>
- Grabner CB, 'The Future of Online Content Personalisation: Technology, Law and Digital Freedoms' [2016] University of Zurich, i-call Working Paper Series
- Grant PR and Holmes JG, 'The Integration of Implicit Personality Theory Schemas and Stereotype Images' [1981] *Social Psychology Quarterly* 107
- Grasmick HG, Bursik RJ and Kinsey KA, 'Shame and Embarrassment as Deterrents to Noncompliance with the Law: The Case of an Antilittering Campaign' (1991) 23 *Environment and Behavior* 233
- Green MC and Brock TC, 'The Role of Transportation in the Persuasiveness of Public Narratives' (2000) 79 *Journal of Personality and Social Psychology* 701
- Greene JR, 'Community Policing in America: Changing the Nature, Structure, and Function of the Police' (2000) 3 *Criminal Justice* 299
- Greenwald AG and Krieger LH, 'Implicit Bias: Scientific Foundations' (2006) 94 *California Law Review* 945
- Greenwald AG and others, 'Increasing Voting Behavior by Asking People If They Expect to Vote.' (1987) 72 *Journal of Applied Psychology* 315

- Greenwald AG and others, 'Understanding and Using the Implicit Association Test: III. Meta-Analysis of Predictive Validity.' (2009) 97 *Journal of Personality and Social Psychology* 17
- Gregg AP, Seibt B and Banaji MR, 'Easier Done than Undone: Asymmetry in the Malleability of Implicit Preferences.' (2006) 90 *Journal of Personality and Social Psychology* 1
- Griffin SP and Bernard TJ, 'Angry Aggression Among Police Officers' (2003) 6 *Police Quarterly* 3
- Grimes A and Grinter RE, 'Designing Persuasion: Health Technology for Low-Income African American Communities', *Proceedings of the 2nd International Conference on Persuasive Technology, PERSUASIVE '07* (Springer 2007)
- Grimmelmann J, 'Regulation by Software' (2004) 114 *Yale Law Journal* 1719
- Haas NE and others, 'Explaining Officer Compliance: The Importance of Procedural Justice and Trust Inside a Police Organization' (2015) 15 *Criminology & Criminal Justice* 442
- Hall AV, Hall EV and Perry JL, 'Black and Blue: Exploring Racial Bias and Law Enforcement in the Killings of Unarmed Black Male Civilians.' (2016) 71 *American Psychologist* 175
- Hamada R and others, 'Cooking Navi: Assistant for Daily Cooking in Kitchen', *Proceedings of the 13th annual ACM International Conference on Multimedia, MULTIMEDIA '09* (Association for Computing Machinery 2005)
- Hamilton DL and Gifford RK, 'Illusory Correlation in Interpersonal Perception: A Cognitive Basis of Stereotypic Judgments' (1976) 12 *Journal of Experimental Social Psychology* 392
- Harati S, Perez L and Molowny-Horas R, 'Promoting the Emergence of Behavior Norms in a Principal-Agent Problem—An Agent-Based Modeling Approach Using Reinforcement Learning' (2021) 11 *Applied Sciences* 8368
- Harper FM and others, 'Social Comparisons to Motivate Contributions to an Online Community' in Yvonne de Kort and others (eds), *Persuasive Technology* (Springer 2007)
- Harris A, Qadir J and Khan UA, 'Persuasive Technology for Human Development: Review and Case Study' (2017) 12 *EAI Endorsed Transactions on Serious Games*
- Hasle P, 'Persuasive Design: A Different Approach to Information Systems (and Information)' (2011) 29 *Library Hi Tech* 569
- Hassenzahl M, 'The Effect of Perceived Hedonic Quality on Product Appealingness' (2001) 13 *International Journal of Human-Computer Interaction* 481
- Hassenzahl M, 'The Interplay of Beauty, Goodness, and Usability in Interactive Products' (2004) 19 *Human-Computer Interaction* 319
- Hassenzahl M, 'User Experience (UX) Towards an Experiential Perspective on Product Quality', *Proceedings of the 20th Conference on l'Interaction Homme-Machine* (2008)
- Havekes E, Uunk W and Gijssberts M, 'Explaining Ethnic Outgroup Feelings from a Multigroup Perspective: Similarity or Contact Opportunity?' (2011) 40 *Social Science Research* 1564
- Heinrich CJ, 'Do Government Bureaucrats Make Effective Use of Performance Management Information?' (1999) 9 *Journal of Public Administration Research and Theory* 363



- Helsen WF and Starkes JL, 'A New Training Approach to Complex Decision Making for Police Officers in Potentially Dangerous Interventions' (1999) 27 *Journal of Criminal Justice* 395
- Herrmann K, Ziegler J and Dogangün A, 'Supporting Users in Setting Effective Goals in Activity Tracking' in Alexander Meschtscherjakov and others (eds), *Proceedings of the 11th International Conference on Persuasive Technology, PERSUASIVE '16* (Springer 2016)
- Hester N and Gray K, 'For Black Men, Being Tall Increases Threat Stereotyping and Police Stops' (2018) 115 *Proceedings of the National Academy of Sciences* 2711
- Hickman MJ and others, 'Applying Tittle's Control Balance Theory to Police Deviance' (2001) 24 *Policing: An International Journal of Police Strategies & Management* 497
- Hillard A, 'Why Confronting Sexism Works: Applying Persuasion Theories to Confronting Sexism' (University of Nebraska-Lincoln 2011)
- Hinds L and Murphy K, 'Public Satisfaction With Police: Using Procedural Justice to Improve Police Legitimacy' (2007) 40 *Australian & New Zealand Journal of Criminology* 27
- Hines DA, Bishop LRS and Palm Reed KM, 'Differential Gender Responses to an Empathy Component of a Sexual Assault Prevention Program' (2019) 34 *Violence and Victims* 397
- Hinton E, Henderson L and Reed C, 'An Unjust Burden: The Disparate Treatment of Black Americans in the Criminal Justice System' (2018) 1 *Vera Institute of Justice* 1
- Hmielowski JD and others, 'An Attack on Science? Media Use, Trust in Scientists, and Perceptions of Global Warming' (2014) 23 *Public Understanding of Science* 1
- Ho T and McKean J, 'Confidence in the Police and Perceptions of Risk' (2004) 5 *Western Criminology Review* 108
- Hofmann W and others, 'Implicit and Explicit Attitudes and Interracial Interaction: The Moderating Role of Situationally Available Control Resources' (2008) 11 *Group Processes & Intergroup Relations* 69
- Hood C, 'A Public Management for All Seasons?' (1991) 69 *Public Administration* 3
- Hough M and others, 'Procedural Justice, Trust, and Institutional Legitimacy' (2010) 4 *Policing: A Journal of Policy and Practice* 203
- Hsu J, 'Can AI Hiring Systems Be Made Antiracist? Makers and Users of AI-Assisted Recruiting Software Reexamine the Tools' Development and How They're Used' (2020) 57 *IEEE Spectrum* 9
- Huang K-T and others, 'Augmented Versus Virtual Reality in Education: An Exploratory Study Examining Science Knowledge Retention When Using Augmented Reality/Virtual Reality Mobile Applications' (2019) 22 *Cyberpsychology, Behavior, and Social Networking* 105
- Huisman K, Martinez J and Wilson C, 'Training Police Officers on Domestic Violence and Racism: Challenges and Strategies' (2005) 11 *Violence Against Women* 792
- Hursh SR, 'Economic Concepts for the Analysis of Behavior' (1980) 34 *Journal of the Experimental Analysis of Behavior* 219
- Hutchinson DL, 'Continually Reminded of Their Inferior Position: Social Dominance, Implicit Bias, Criminality, and Race' (2014) 46 *Washington University Journal of Law & Policy* 23



- Igbaria M, Schiffman SJ and Wieckowski TJ, 'The Respective Roles of Perceived Usefulness and Perceived Fun in the Acceptance of Microcomputer Technology' (1994) 13 *Behaviour & information Technology* 349
- Ijsselstein W and others, 'Persuasive Technology for Human Well-Being: Setting the Scene', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE '06* (Springer 2006)
- Intille SS, 'A New Research Challenge: Persuasive Technology to Motivate Healthy Aging' (2004) 8 *IEEE Transactions on Information Technology in Biomedicine* 235
- Iso-Ahola SE, 'Toward a Theory of Conscious – Nonconscious Processing and Getting Hard (and Easy) Things Done in Everyday Life' (2022) 9 *Psychology of Consciousness: Theory, Research, and Practice* 40
- Ito TA and Tomelleri S, 'Seeing Is Not Stereotyping: The Functional Independence of Categorization and Stereotype Activation' (2017) 12 *Social Cognitive and Affective Neuroscience* 758
- Ivkovic SK, 'Rotten Apples, Rotten Branches, and Rotten Orchards: A Cautionary Tale of Police Misconduct?: Police Misconduct' (2009) 8 *Criminology and Public Policy* 777
- Jackson J and Bradford B, 'What Is Trust and Confidence in the Police?' (2010) 4 *Policing: A Journal of Policy and Practice* 241
- Jafarinaini N and others, 'Breakaway: An Ambient Display Designed to Change Human Behavior', *Proceedings of the Conference on Human factors in Computing Systems: Extended Abstracts, CHI '05* (2005)
- Jaffar A and others, 'Persuasive Technology in an mHealth App Designed for Pelvic Floor Muscle Training Among Women: Systematic Review' (2022) 10 *JMIR m-Health and uHealth* 1
- James L, 'The Stability of Implicit Racial Bias in Police Officers' (2018) 21 *Police Quarterly* 30
- Jameson A and others, 'Choice Architecture for Human-Computer Interaction' (2014) 7 *Foundations and Trends® in Human-Computer Interaction* 1
- Jansson J and Dorrepaal E, 'Personal Norms for Dealing with Climate Change: Results from a Survey Using Moral Foundations Theory' (2015) 23 *Sustainable Development* 381
- Jefferson BJ, 'Predictable Policing: Predictive Crime Mapping and Geographies of Policing and Race' (2018) 108 *Annals of the American Association of Geographers* 1
- Jeffery CR, 'Criminal Behavior and Learning Theory' (1965) 56 *Journal of Criminal Law and Criminology* 294
- Jia C and Mustafa H, 'A Bibliometric Analysis and Review of Nudge Research Using VOSviewer' (2022) 13 *Behavioral Sciences* 19
- Johnson BE, Kuck DL and Schander PR, 'Rape Myth Acceptance and Sociodemographic Characteristics: A Multidimensional Analysis' (1997) 36 *Sex Roles* 693
- Jonathan-Zamir T and Weisburd D, 'The Effects of Security Threats on Antecedents of Police Legitimacy: Findings from a Quasi-Experiment in Israel' (2013) 50 *Journal of Research in Crime and Delinquency* 3

- Jordan J, 'Beyond Belief? Police, Rape and Women's Credibility' (2004) 4 Criminal Justice 29
- Kallgren CA, Reno RR and Cialdini RB, 'A Focus Theory of Normative Conduct: When Norms Do and Do Not Affect Behavior' (2000) 26 Personality and Social Psychology Bulletin 1002
- Kampf R, 'Long-Term Effects of Computerized Simulations in Protracted Conflicts: The Case of Global Conflicts', *Proceedings of the 11th International Conference on Persuasive Technology, PERSUASIVE 2016* (Springer 2016)
- Kane RJ, 'Patterns of Arrest in Domestic Violence Encounters: Identifying a Police Decision-Making Model' (1999) 27 Journal of Criminal Justice 65
- Kane RJ, 'Police Responses to Restraining Orders in Domestic Violence Incidents: Identifying the Custody-Threshold Thesis' (2000) 27 Criminal Justice and Behavior 561
- Kane RJ, 'The Social Ecology of Police Misconduct' (2002) 40 Criminology 867
- Kang J and others, 'Implicit Bias in the Courtroom' (2011) 59 UCLA L. rev. 1124
- Kappel K and Grechenig T, '"Show-Me" Water Consumption at a Glance to Promote Water Conservation in the Shower', *Proceedings of the 4th International Conference on Persuasive Technology* (2009)
- Karst KL, 'Foreword: Equal Citizenship under the Fourteenth Amendment Supreme Court 1976 Term, The' (1977) 91 Harvard Law Review 1
- Karst KL, 'Why Equality Matters' (1982) 17 Georgia Law Review 245
- Kawakami K and others, 'Just Say No (to Stereotyping): Effects of Training in the Negation of Stereotypic Associations on Stereotype Activation.' (2000) 78 Journal of Personality and Social Psychology 871
- Kawakami K, Dion KL and Dovidio JF, 'Racial Prejudice and Stereotype Activation' (1998) 24 Personality and Social Psychology Bulletin 407
- Kay AC and others, 'Material Priming: The Influence of Mundane Physical Objects on Situational Construal and Competitive Behavioral Choice' (2004) 95 Organizational Behavior and Human Decision Processes 83
- Kegel RH and Wieringa RJ, 'Persuasive Technologies: A Systematic Literature Review and Application to PISA' [2014] CTIT Technical Report Series, Centre for Telematics and Information Technology, University of Twente
- Khaled R and others, 'Fine Tuning the Persuasion in Persuasive Games', *Proceedings of the Second International Conference on Persuasive Technology, PERSUASIVE 2007* (Springer 2007)
- Khaled R and others, 'Investigating Social Software as Persuasive Technology' in Wijnand A IJsselstein and others (eds), *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE 2006* (Springer 2006)
- Kilmartin C and others, 'A Real Time Social Norms Intervention to Reduce Male Sexism' (2008) 59 Sex Roles 264
- Kim J and Forsythe S, 'Adoption of Virtual Try-on Technology for Online Apparel Shopping' (2008) 22 Journal of Interactive Marketing 45
- Kim Y and others, 'ViridiScope: Design and Implementation of a Fine Grained Power Monitoring System for Homes', *Proceedings of the 11th international conference on Ubiquitous computing* (ACM 2009)

- Kimora, 'The Work of Jerome H. Skolnick: A Pioneer in Policing' (2013) 14 *Police Practice and Research* 255
- Klasanja P and others, 'Using Mobile & Personal Sensing Technologies to Support Health Behavior Change in Everyday Life: Lessons Learned', *American Medical Informatics Association Annual Symposium Proceedings* (American Medical Informatics Association 2009)
- Klement KR, Sagarin BJ and Skowronski JJ, 'Accusers Lie and Other Myths: Rape Myth Acceptance Predicts Judgments Made About Accusers and Accused Perpetrators in a Rape Case' (2019) 81 *Sex Roles* 16
- Koen MC, 'On-Set with Body-Worn Cameras in a Police Organization: Structures, Practices and Technological Frames' (George Mason University 2016)
- Koen MC, Newell BC and Roberts MR, 'Body-Worn Cameras: Technological Frames and Project Abandonment' (2021) 72 *Journal of Criminal Justice* 1
- Kollingbaum MJ and Norman TJ, 'Norm Consistency in Practical Reasoning Agents', *PROMAS Workshop on Programming Multiagent Systems* (Citeseer 2003)
- Koper CS, Lum C and Hibdon J, 'The Uses and Impacts of Mobile Computing Technology in Hot Spots Policing' (2015) 39 *Evaluation Review* 587
- Kraft P, Drozd F and Olsen E, 'Digital Therapy: Addressing Willpower as Part of the Cognitive-Affective Processing System in the Service of Habit Change', *Proceedings of the 3rd International Conference on Persuasive Technology, PERSUASIVE '08* (Springer 2008)
- Krämer NC and others, 'Social Snacking with a Virtual Agent – On the Interrelation of Need to Belong and Effects of Social Responsiveness When Interacting with Artificial Entities' (2018) 109 *International Journal of Human-Computer Studies* 112
- Kramer R, Remster B and Charles CZ, 'Black Lives and Police Tactics Matter' (2017) 16 *Contexts* 20
- Kristensen DB, Askegaard S and Jeppesen LH, '"If It Makes You Feel Good It Must Be Right": Embodiment Strategies for Healthy Eating and Risk Management: Embodiment Strategies for Healthy Eating' (2013) 12 *Journal of Consumer Behaviour* 243
- Kulik CT, Perry EL and Bourhis AC, 'Ironic Evaluation Processes: Effects of Thought Suppression on Evaluations of Older Job Applicants' (2000) 21 *Journal of Organizational Behavior* 689
- Kulyk O, Wang J and Terken J, 'Real-Time Feedback on Nonverbal Behaviour to Enhance Social Dynamics in Small Group Meetings', *Machine Learning for Multimodal Interaction: Second International Workshop* (Springer 2006)
- Kun A, Miller and Lenharth WH, 'Computers in Police Cruisers' (2004) 3 *Pervasive Computing, IEEE* 34
- Lacey N, 'Legislation Against Sex Discrimination: Questions from a Feminist Perspective' (1987) 14 *Journal of Law and Society* 411
- Lai CK and others, 'Reducing Implicit Racial Preferences: II. Intervention Effectiveness Across Time.' (2016) 145 *Journal of Experimental Psychology: General* 1001
- Lara F, 'Why a Virtual Assistant for Moral Enhancement When We Could Have a Socrates?' (2021) 27 *Science and Engineering Ethics* 1

- Larsen JE and Blair JP, 'The Importance of Police Performance as a Determinant of Satisfaction With Police' (2009) 1 *American Journal of Economics and Business Administration* 1
- Lathan E and others, 'The Promise Initiative: Promoting a Trauma-informed Police Response to Sexual Assault in a Mid-size Southern Community' (2019) 47 *Journal of Community Psychology* 1733
- Lee E-J, 'Effects of "Gender" of the Computer on Informational Social Influence: The Moderating Role of Task Type' (2003) 58 *International Journal of Human-Computer Studies* 347
- Lee E-J, 'Effects of Visual Representation on Social Influence in Computer-Mediated Communication' (2004) 30 *Human Communication Research* 234
- Lee MK, Kiesler S and Forlizzi J, 'Mining Behavioral Economics to Design Persuasive Technology for Healthy Choices', *Proceedings of the SIGCHI conference on Human Factors in Computing Systems* (2011)
- Legault L, Gutsell JN and Inzlicht M, 'Ironie Effects of Antiprejudice Messages: How Motivational Interventions Can Reduce (but Also Increase) Prejudice' (2011) 22 *Psychological Science* 1472
- Leggett T, 'What Do the Police Do? Performance Measurement and the SAPS' (2003) 2003 *Institute for Security Studies Papers* 15
- Lenhardt RA, 'Understanding the Mark: Race, Stigma, and Equality in Context' (2004) 79 *New York University Law Review* 803
- Leone RM, Oyler KN and Parrott DJ, 'Empathy Is Not Enough: The Inhibiting Effects of Rape Myth Acceptance on the Relation Between Empathy and Bystander Intervention' (2021) 36 *Journal of Interpersonal Violence* 11532
- Lessig, Lawrence, 'The New Chicago School' (1998) 27 *Journal of Legal Studies* 661
- Leventhal H, Singer R and Jones S, 'Effects of Fear and Specificity of Recommendation upon Attitudes and Behavior.' (1965) 2 *Journal of Personality and Social Psychology* 20
- Levmore S, 'Norms as Supplements' [2000] *Virginia Law Review* 1989
- Lewis JD and Weigert A, 'Trust as a Social Reality' (1985) 63 *Social Forces* 967
- Liberman Z, Woodward AL and Kinzler KD, 'The Origins of Social Categorization' (2017) 21 *Trends in Cognitive Sciences* 556
- Lipschultz JH and Hilt ML, 'Race and Local Television News Crime Coverage' (2003) 3 *Studies in Media & Information Literacy Education* 1
- Liu K and Picard RW, 'Embedded Empathy in Continuous, Interactive Health Assessment', *CHI Workshop on HCI Challenges in Health Assessment* (2005)
- Locke EA and Latham GP, 'Building a Practically Useful Theory of Goal Setting and Task Motivation: A 35-Year Odyssey.' (2002) 57 *American Psychologist* 705
- Lockton D, 'Affordances, Constraints and Information Flows as' Leverage Points' in Design for Sustainable Behaviour' [2012] Available at SSRN 2120901 <[https://papers.ssrn.com/sol3/papers.cfm?abstract\\_id=2120901](https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2120901)>
- Lockton D, 'Persuasive Technology and Digital Design for Behaviour Change' [2012] Available at SSRN 2125957
- Loftus B, 'Dominant Culture Interrupted: Recognition, Resentment and the Politics of Change in an English Police Force' (2008) 48 *The British Journal of Criminology* 756

- Loftus B, 'Police Occupational Culture: Classic Themes, Altered Times' (2010) 20 Policing and Society 1
- Lonsway KA, Welch S and Fitzgerald LF, 'Police Training in Sexual Assault Response: Process, Outcomes, and Elements of Change' (2001) 28 Criminal Justice and Behavior 695
- Louw-Potgieter J, Kamfer L and Boy RG, 'Stereotype Reduction Workshop' (1991) 21 South African Journal of Psychology 219
- Lundman RJ and Kaufman RL, 'Driving While Black: Effects of Race, Ethnicity, and Gender on Citizen Self-Reports of Traffic Stops and Police Actions' (2003) 41 Criminology 195
- Lustria MLA, 'Can Interactivity Make a Difference? Effects of Interactivity on the Comprehension of and Attitudes toward Online Health Content' (2007) 58 Journal of the American Society for Information Science and Technology 766
- Lutz MA, 'On the Norm of Equality' (2001) 28 International Journal of Social Economics 782
- Lynch T, 'President Obama's Task Force on 21st Century Policing'
- MacQueen S and Bradford B, 'Where Did It All Go Wrong? Implementation Failure – and More – in a Field Experiment of Procedural Justice Policing' (2017) 13 Journal of Experimental Criminology 321
- Macrae CN, Milne AB and Bodenhausen GV, 'Stereotypes as Energy – Saving Devices: A Peek Inside the Cognitive Toolbox.' (1994) 66 Journal of personality and Social Psychology 37
- Maddox L, Lee D and Barker C, 'Police Empathy and Victim PTSD as Potential Factors in Rape Case Attrition' (2011) 26 Journal of Police and Criminal Psychology 112
- Madon NS, Murphy K and Sargeant E, 'Promoting Police Legitimacy among Disengaged Minority Groups: Does Procedural Justice Matter More?' (2017) 17 Criminology & Criminal Justice 624
- Mahmoud MA and others, 'A Review of Norms and Normative Multiagent Systems' (2014) 2014 The Scientific World Journal 1
- Maister L and others, 'Experiencing Ownership over a Dark-Skinned Body Reduces Implicit Racial Bias' (2013) 128 Cognition 170
- Mamykina L and others, 'MAHI: Investigation of Social Scaffolding for Reflective Thinking in Diabetes Management', *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems* (2008)
- Maneli MA and Isafiade OE, '3D Forensic Crime Scene Reconstruction Involving Immersive Technology: A Systematic Literature Review' (2022) 10 IEEE Access 88821
- Martin R and Hewstone M, 'Social-Influence Processes of Control and Change: Conformity, Obedience to Authority, and Innovation' [2007] *The SAGE Handbook of Social Psychology* 312
- Maskaly J and Donner CM, 'A Theoretical Integration of Social Learning Theory with Terror Management Theory: Towards an Explanation of Police Shootings of Unarmed Suspects' (2015) 40 American Journal of Criminal Justice 205
- Mason AC, 'Continuity and Change in the History of Police Technology: The Case of Contemporary Crime Analysis' (Rochester Institute of Technology 2015)

- Mathew AP, 'Using the Environment As An Interactive Interface to Motivate Positive Behavior Change in a Subway Station', *CHI'05 Extended Abstracts on Human Factors in Computing Systems* (2005)
- Mazerolle L and others, 'Shaping Citizen Perceptions of Police Legitimacy: A Randomized Field Trial of Procedural Justice: Shaping Citizen Perceptions of Police' (2013) 51 *Criminology* 33
- McAdams RH, 'An Attitudinal Theory of Expressive Law' (2000) 79 *Oregon Law Review* 339
- McAdams RH, 'The Focal Point Theory of Expressive Law' [2000] *Virginia Law Review* 1649
- McAdams RH, 'The Origin, Development, and Regulation of Norms' (1997) 96 *Michigan Law Review* 338
- McCalley T and others, 'Persuasive Appliances: Goal Priming and Behavioral Response to Product-Integrated Energy Feedback', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE 2006* (Springer 2006)
- McClelland RT, 'A Naturalistic View of Human Dignity' (2011) 32 *The Journal of Mind and Behavior* 5
- McConnell AR, Sherman SJ and Hamilton DL, 'Illusory Correlation in the Perception of Groups: An Extension of the Distinctiveness-Based Account.' (1994) 67 *Journal of personality and social psychology* 414
- McCubbins MD, Noll RG and Weingast BR, 'Administrative Procedures as Instruments of Political Control' (1987) 3 *The Journal of Law, Economics, and Organization* 243
- McGarty C and others, 'The Effects of Salient Group Memberships on Persuasion' (1994) 25 *Small Group Research* 267
- McKee Z, Mueller-Johnson K and Strang H, 'Impact of a Training Programme on Police Attitudes Towards Victims of Rape: A Randomised Controlled Trial' (2020) 4 *Cambridge Journal of Evidence-Based Policing* 39
- Meares T, 'The Good Cop: Knowing the Difference Between Lawful or Effective Policing and Rightful Policing (and Why It Matters)' (2013) 54 *William and Mary Law Review* 1865
- Meares TL, Tyler TR and Gardener J, 'Lawful or Fair-How Cops and Laypeople Perceive Good Policing' (2015) 105 *Journal of Criminal Law & Criminology* 297
- Mehta R and Zhu R (Juliet), 'Blue or Red? Exploring the Effect of Color on Cognitive Task Performances' (2009) 323 *Science* 1226
- Meijnders A, Midden C and McCalley T, 'The Persuasive Power of Mediated Risk Experiences', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE '06* (Springer 2006)
- Menon G and Raghurib P, 'Ease-of-Retrieval as an Automatic Input in Judgments: A Mere-Accessibility Framework?' (2003) 30 *Journal of Consumer Research* 230
- Merz M and Ackermann L, 'Design Principles of Persuasive Systems—Review and Discussion of the Persuasive Systems Design Model', *Americas Conference on Information Systems* (Association for Information Systems 2021)
- Midden C and Ham J, 'The Illusion of Agency: The Influence of the Agency of an Artificial Agent on Its Persuasive Power', *Proceedings of the 7th International Conference on Persuasive Technology, PERSUASIVE '12* (Springer 2012) <[http://link.springer.com/10.1007/978-3-642-31037-9\\_8](http://link.springer.com/10.1007/978-3-642-31037-9_8)>



- Midden C and others, 'Using Persuasive Technology to Encourage Sustainable Behavior' (2008) 113 Sustainability WS Pervasive 83
- Midden CJ, Kaiser FG and Teddy McCalley L, 'Technology's Four Roles in Understanding Individuals' Conservation of Natural Resources' (2007) 63 Journal of Social Issues 155
- Miklikowska M, 'Empathy Trumps Prejudice: The Longitudinal Relation Between Empathy and Anti-Immigrant Attitudes in Adolescence.' (2018) 54 Developmental Psychology 703
- Miranda B and others, 'Examining the Efficacy of a Persuasive Technology Package in Reducing Texting and Driving Behavior', *Proceedings of the 8th International Conference on Persuasive Technology, PERSUASIVE '13* (Springer 2013)
- Mirsch T, Lehrer C and Jung R, 'Digital Nudging: Altering User Behavior in Digital Environments' [2017] *Proceedings der 13. Internationalen Tagung Wirtschaftsinformatik (WI 2017)* 634
- Mols F and others, 'Why a Nudge Is Not Enough: A Social Identity Critique of Governance by Stealth' (2015) 54 European Journal of Political Research 81
- Moradinezhad R and Solovey ET, 'Investigating Trust in Interaction with Inconsistent Embodied Virtual Agents' (2021) 13 International Journal of Social Robotics 2103
- Morin A, 'Self-Awareness Part 1: Definition, Measures, Effects, Functions, and Antecedents: Self-Awareness' (2011) 5 Social and Personality Psychology Compass 807
- Moussaïd M and others, 'Social Influence and the Collective Dynamics of Opinion Formation' (2013) 8 PLoS ONE 1
- Müller L, Rivera-Pelayo V and Heuer S, 'Persuasion and Reflective Learning: Closing the Feedback Loop', *Proceedings of the 7th International Conference on Persuasive Technology, PERSUASIVE '12* (Springer 2012)
- Mulvey KL, Hitti A and Killen M, 'The Development of Stereotyping and Exclusion' (2010) 1 Wiley Interdisciplinary Reviews: Cognitive Science 597
- Murphy K, Mazerolle L and Bennett S, 'Promoting Trust in Police: Findings from a Randomised Experimental Field Trial of Procedural Justice Policing' (2014) 24 Policing and Society 405
- Mustaquim MM and Nyström T, 'A System Development Life Cycle for Persuasive Design for Sustainability', *Proceedings of the 10th International Conference on Persuasive Technology, PERSUASIVE '15*. (Springer 2015)
- Myneni S and others, 'Identifying Persuasive Qualities of Decentralized Peer-to-Peer Online Social Networks in Public Health', *Proceedings of the 8th International Conference on Persuasive Technology, PERSUASIVE '13*. (Springer 2013)
- Nagin DS and Telep CW, 'Procedural Justice and Legal Compliance: A Revisionist Perspective' (2020) 19 Criminology & Public Policy 761
- Nagin DS and Telep CW, 'Procedural Justice and Legal Compliance' (2017) 13 Annual review of law and social science 5
- Narumi T, 'Multi-Sensorial Virtual Reality and Augmented Human Food Interaction', *Proceedings of the 1st workshop on multi-sensorial approaches to human-food interaction* (2016)



- Nawyn J, Intille SS and Larson K, 'Embedding Behavior Modification Strategies into a Consumer Electronic Device: A Case Study', *Proceedings of 8th International Conference on Ubiquitous Computing UBICOMP '06* (Springer 2006)
- Neumann M, 'Norm Internalisation in Human and Artificial Intelligence' (2010) 13 *Journal of Artificial Societies and Social Simulation* 12
- Nguyen H and Masthoff J, 'Designing Empathic Computers: The Effect of Multimodal Empathic Feedback Using Animated Agent', *Proceedings of the 4th International Conference on Persuasive Technology* (2009)
- Nhan J, 'Police Culture' [2014] *The Encyclopedia of Criminology and Criminal Justice* 1
- Nier JA and others, 'Can Racial Profiling Be Avoided Under Arizona Immigration Law? Lessons Learned From Subtle Bias Research and Anti-Discrimination Law' (2012) 12 *Analyses of Social Issues and Public Policy* 5
- Nkwo M and Orji R, 'Persuasive Technology in African Context: Deconstructing Persuasive Techniques in an African Online Marketplace', *Proceedings of the Second African Conference for Human Computer Interaction: Thriving Communities* (ACM 2018)
- Noseworthy CM and Lott AJ, 'The Cognitive Organization of Gender-Stereotypic Categories' (1984) 10 *Personality and Social Psychology Bulletin* 474
- Novak KJ and Chamlin MB, 'Racial Threat, Suspicion, and Police Behavior: The Impact of Race and Place in Traffic Enforcement' (2012) 58 *Crime & Delinquency* 275
- Novich M and Hunt G, '"Get off Me": Perceptions of Disrespectful Police Behaviour Among Ethnic Minority Youth Gang Members' (2017) 24 *Drugs: Education, Prevention and Policy* 248
- Nowak KL and Biocca F, 'The Effect of the Agency and Anthropomorphism on Users' Sense of Telepresence, Copresence, and Social Presence in Virtual Environments' (2003) 12 *Presence: Teleoperators & Virtual Environments*, 2003 481
- Nunn S, 'Police Technology in Cities: Changes and Challenges' (2001) 23 *Technology in Society* 11
- O'Leary TK and others, 'Community-Based Cultural Tailoring of Virtual Agents', *Proceedings of the 20th ACM International Conference on Intelligent Virtual Agents* (Association for Computing Machinery 2020)
- Obermair C and others, 'PerFrames: Persuasive Picture Frames for Proper Posture' in Harri Oinas-Kukkonen and others (eds), *Proceedings of the 3rd International Conference on Persuasive Technology, PERSUASIVE '08* (Springer 2008)
- Obremski D and others, 'Non-Native Speaker Perception of Intelligent Virtual Agents in Two Languages: The Impact of Amount and Type of Grammatical Mistakes' (2021) 15 *Journal on Multimodal User Interfaces* 229
- Obremski D and others, 'Reducing Racial Bias by Interacting with Virtual Agents: An Intervention in Virtual Reality', *Proceedings of the 22nd International Conference on Autonomous Agents and Multiagent Systems* (International Foundation for Autonomous Agents and Multiagent Systems 2023)
- Oinas-Kukkonen H and Harjuma M, 'Persuasive Systems Design: Key Issues, Process Model, and System Features' (2009) 24 *Communications of the Association for Information Systems* 28

- Oinas-Kukkonen H and Harjumaa M, 'Towards Deeper Understanding of Persuasion in Software and Information Systems', *First International Conference on Advances in Computer-Human Interaction* (IEEE 2008)
- Oinas-Kukkonen H, 'Behavior Change Support Systems: A Research Model and Agenda' in Thomas Ploug, Per Hasle and Harri Oinas-Kukkonen (eds), *Proceedings of the 5th International Conference on Persuasive Technology, PERSUASIVE 2010* (Springer 2010)
- Oliver N and Flores-Mangas F, 'MPTrain: A Mobile, Music and Physiology-Based Personal Trainer', *Proceedings of the 8th conference on Human-Computer Interaction with Mobile Devices and Services* (2006)
- Ophir Y and others, 'The Effects of Graphic Warning Labels' Vividness on Message Engagement and Intentions to Quit Smoking' (2019) 46 *Communication Research* 619
- Øren IB, 'Measuring Police Performance: Exploring the Use of New Public Management Techniques in the Norwegian Police Service' (University of Oslo 2014)
- Orji FA, Greer J and Vassileva J, 'Exploring the Effectiveness of Socially-Oriented Persuasive Strategies in Education', *Proceedings of the 14th International Conference on Persuasive Technology* (Springer 2019)
- Orji R and Moffatt K, 'Persuasive Technology for Health and Wellness: State-of-the-Art and Emerging Trends' (2018) 24 *Health Informatics Journal* 66
- Orji R and others, 'Socially-Driven Persuasive Health Intervention Design: Competition, Social Comparison, and Cooperation' (2019) 25 *Health Informatics Journal* 1451
- Orji R, 'Why Are Persuasive Strategies Effective? Exploring the Strengths and Weaknesses of Socially-Oriented Persuasive Strategies', *Proceedings of the 12th International Conference on Persuasive Technology, PERSUASIVE 2017* (Springer 2017)
- Ou CX and others, 'Leveraging Rich Communication Tools: Evidence of Online Trust and Guanxi in China', *29th International Conference on Information Systems* (2008)
- Ouellet M and others, 'Network Exposure and Excessive Use of Force: Investigating the Social Transmission of Police Misconduct' (2019) 18 *Criminology & Public Policy* 675
- Ouellette JA and Wood W, 'Habit and Intention in Everyday Life: The Multiple Processes by Which Past Behavior Predicts Future Behavior' (1998) 124 *Psychological Bulletin* 54
- Owens E and others, 'Can You Build a Better Cop? Experimental Evidence on Supervision, Training, and Policing in the Community' (2018) 17 *Criminology & Public Policy* 41
- Oyserman D and Destin M, 'Identity-Based Motivation: Implications for Intervention' (2010) 38 *The Counseling Psychologist* 1001
- Page AD, 'Behind the Blue Line: Investigating Police Officers' Attitudes Toward Rape' (2007) 22 *Journal of Police and Criminal Psychology* 22
- Page AD, 'Judging Women and Defining Crime: Police Officers Attitudes Toward Women and Rape' (2008) 28 *Sociological Spectrum* 389
- Pager D, Bonikowski B and Western B, 'Discrimination in a Low-Wage Labor Market: A Field Experiment' (2009) 74 *American Sociological Review* 777

- Paluck EL and Green DP, 'Prejudice Reduction: What Works? A Review and Assessment of Research and Practice' (2009) 60 *Annual Review of Psychology* 339
- Paluck EL and others, 'Prejudice Reduction: Progress and Challenges' (2021) 72 *Annual Review of Psychology* 533
- Paoline III EA, 'Taking Stock: Toward a Richer Understanding of Police Culture' (2003) 31 *Journal of Criminal Justice* 199
- Paolucci RC and M, 'Intelligent Social Learning' (31-Jan-01) 14 *Journal of Artificial Societies and Social Simulation* 3
- Park B and Judd CM, 'Rethinking the Link Between Categorization and Prejudice Within the Social Cognition Perspective' (2005) 9 *Personality and Social Psychology Review* 108
- Park J and Lee U, 'Understanding Disengagement in Just-in-Time Mobile Health Interventions' (2023) 7 *Proceedings of the ACM on Interactive, Mobile, Wearable and Ubiquitous Technologies* 1
- Parkinson J, 'Managing Police Performance in England and Wales: Intended and Unintended Consequences' [2012] Unpublished dissertation for M. St.). Cambridge, England: Institute of Criminology, University of Cambridge
- Parmar V, Keyson D and Bont C de, 'Persuasive Technology to Shape Social Beliefs: A Case of Persuasive Health Information Systems for Rural Women in India.' 24 *Communications of the Association for Information Systems* 427
- Patterson D, 'The Linkage between Secondary Victimization by Law Enforcement and Rape Case Outcomes' (2011) 26 *Journal of Interpersonal Violence* 328
- Payne BK and others, 'An Inkblot for Attitudes: Affect Misattribution as Implicit Measurement.' (2005) 89 *Journal of Personality and Social Psychology* 277
- Payne BK, 'Prejudice and Perception: The Role of Automatic and Controlled Processes in Misperceiving a Weapon.' (2001) 81 *Journal of Personality and Social Psychology* 181
- Payne BK, Lambert AJ and Jacoby LL, 'Best Laid Plans: Effects of Goals on Accessibility Bias and Cognitive Control in Race-Based Misperceptions of Weapons' (2002) 38 *Journal of Experimental Social Psychology* 384
- Paynter RL, 'Alpha, Bravo, Charlie, One, Two, Three: Voice Recognition Make In-Car Communications Easier' (1999) 26 *Law Enforcement Technology* 54
- Peck TC and others, 'Putting Yourself in the Skin of a Black Avatar Reduces Implicit Racial Bias' (2013) 22 *Consciousness and Cognition* 779
- Pedersen A, Attwell J and Heveli D, 'Prediction of Negative Attitudes toward Australian Asylum Seekers: False Beliefs, Nationalism, and Self-Esteem' (2005) 57 *Australian Journal of Psychology* 148
- Pedersen A, Walker I and Wise M, "'Talk Does Not Cook Rice": Beyond Anti-Racism Rhetoric to Strategies for Social Action' (2005) 40 *Australian Psychologist* 20
- Penner LA and others, 'Reducing Racial Health Care Disparities: A Social Psychological Analysis' (2014) 1 *Policy Insights from the Behavioral and Brain Sciences* 204
- Perez Trujillo M and Ross S, 'Police Response to Domestic Violence: Making Decisions about Risk and Risk Management' (2008) 23 *Journal of interpersonal violence* 454
- Perrin B, 'Effective Use and Misuse of Performance Measurement' (1998) 19 *American Journal of Evaluation* 367

- Peruche BM and Plant EA, 'The Correlates of Law Enforcement Officers' Automatic and Controlled Race-Based Responses to Criminal Suspects' (2006) 28 *Basic and Applied Social Psychology* 193
- Petrocelli M, Piquero AR and Smith MR, 'Conflict Theory and Racial Profiling: An Empirical Analysis of Police Traffic Stop Data' (2003) 31 *Journal of Criminal Justice* 1
- Pettigrew TF and Tropp LR, 'A Meta-Analytic Test of Intergroup Contact Theory.' (2006) 90 *Journal of Personality and Social Psychology* 751
- Pettigrew TF and Tropp LR, 'How Does Intergroup Contact Reduce Prejudice? Meta-Analytic Tests of Three Mediators' (2008) 38 *European Journal of Social Psychology* 922
- Pettigrew TF, 'Intergroup Contact Theory' (1998) 49 *Annual Review of Psychology* 65
- Pettijohn TF and Walzer AS, 'Reducing Racism, Sexism, and Homophobia in College Students by Completing a Psychology of Prejudice Course' (2008) 42 *College Student Journal* 459
- Pierson E and others, 'A Large-Scale Analysis of Racial Disparities in Police Stops across the United States' (2020) 4 *Nature Human Behaviour* 736
- Plant EA and Peruche BM, 'The Consequences of Race for Police Officers' Responses to Criminal Suspects' (2005) 16 *Psychological Science* 180
- Pogarsky G and Piquero AR, 'Studying the Reach of Deterrence: Can Deterrence Theory Help Explain Police Misconduct?' (2004) 32 *Journal of Criminal Justice* 371
- Pollack ME and others, 'Autominder: An Intelligent Cognitive Orthotic System for People With Memory Impairment' (2003) 44 *Robotics and Autonomous Systems* 273
- Posner EA, 'Law, Economics, and Inefficient Norms' (1996) 144 *University of Pennsylvania Law Review* 1697
- Posner RA and Rasmusen EB, 'Creating and Enforcing Norms, With Special Reference to Sanctions' (1999) 19 *International Review of Law and Economics* 369
- Powell ZA, 'Body-Worn Cameras and Settlements' [2023] *Justice Evaluation Journal* 1
- Pratto F and others, 'Social Dominance Orientation: A Personality Variable Predicting Social and Political Attitudes.' (1994) 67 *Journal of personality and social psychology* 741
- Prentice D and Paluck EL, 'Engineering Social Change Using Social Norms: Lessons from the Study of Collective Action' (2020) 35 *Current Opinion in Psychology* 138
- Prochaska JO, 'Transtheoretical Model of Behavior Change' [1999] *American Journal of Health Promotion* 38
- Prokos A and Padavic I, '"There Oughtta Be a Law against Bitches": Masculinity Lessons in Police Academy Training' (2002) 9 *Gender, Work & Organization* 439
- Pummell KL, 'Empathetic Cops: The Impact on Victims of Domestic Violence' (The State University of New York 2017)

- Rachlinski JJ, 'The Limits of Social Norms' (1998) 74 Chicago Kent Law Review 1537
- Räsänen T, Lehto T and Oinas-Kukkonen H, 'Practical Findings from Applying the PSD Model for Evaluating Software Design Specifications', *Proceedings of the 5th International Conference on Persuasive Technology, PERSUASIVE '10*. (Springer 2010)
- Rangone N, 'Making Law Effective: Behavioural Insights into Compliance' (2018) 9 European Journal of Risk Regulation 483
- Rashbaum WK, 'Retired Officers Raise Questions on Crime Data' (2010) 6 New York Times
- Reaume DG, 'Discrimination and Dignity' (2002) 63 Louisiana Law Review 645
- Reddy LN, Campbell CM and Morczek AL, 'Exploring the Impact of Informal Rape Myth Education in a Nonstudent Sample' (2022) 37 Journal of Interpersonal Violence 1
- Reitberger W and others, 'The Percues Framework and Its Application for Sustainable Mobility', *Proceedings of the 2nd International Conference on Persuasive Technology, PERSUASIVE 2007* (Springer 2007)
- Reynolds P and Helfers RC, 'Organizational Injustice and Police Misconduct: Predicting Organizational Defiance Among Police Officers' (2019) 20 Criminology, Criminal Justice, Law & Society 53
- Richardson LS, 'Police Racial Violence: Lessons from Social Psychology' (2014) 83 Fordham L. Rev. 2961
- Richardson LS, 'Systemic Triage: Implicit Racial Bias in the Criminal Courtroom' (2017) 126 Yale Law Journal
- Riley CE and Yamawaki N, 'Who Is Helpful? Examining the Relationship between Ambivalent Sexism, Right-Wing Authoritarianism, and Intentions to Help Domestic Violence Victims' (2018) 8 Sage Open 1
- Robin GD, 'Forcible Rape: Institutionalized Sexism in the Criminal Justice System' (1977) 23 Crime & Delinquency 136
- Rollero C and others, 'Enjoyment of Sexualization in Men and Women: Relationships with Ambivalent Sexism and Body Image Coping Strategies' (2022) 26 Sexuality & Culture 1403
- Rosenbaum DP and Lawrence DS, 'Teaching Procedural Justice and Communication Skills During Police–Community Encounters: Results of a Randomized Control Trial with Police Recruits' (2017) 13 Journal of Experimental Criminology 293
- Roswell RO and others, 'Cultivating Empathy Through Virtual Reality: Advancing Conversations About Racism, Inequity, and Climate in Medicine' (2020) 95 Academic Medicine 1882
- Rubinstein RS, Jussim L and Stevens ST, 'Reliance on Individuating Information and Stereotypes in Implicit and Explicit Person Perception' (2018) 75 Journal of Experimental Social Psychology 54
- Ruijten PAM, Midden CJH and Ham J, 'I Didn't Know That Virtual Agent Was Angry at Me: Investigating Effects of Gaze Direction on Emotion Recognition and Evaluation', *Proceedings of the 8th International Conference on Persuasive Technology, PERSUASIVE '13* (Springer 2013)
- Ryan RM and Deci EL, 'Self-Determination Theory and the Facilitation of Intrinsic Motivation, Social Development, and Well-Being.' (2000) 55 American Psychologist 68

- Sakai R and others, 'Personalized Persuasion in Ambient Intelligence: The APStairs System' in David V Keyson and others (eds), *Ambient Intelligence* (Springer 2011)
- Salancik GR and Pfeffer J, 'A Social Information Processing Approach to Job Attitudes and Task Design' (1978) 23 *Administrative Science Quarterly* 224
- Salanitir D, Lawson G and Waterfield B, 'The Relationship between Presence and Trust in Virtual Reality' (2016)
- Samuelson W and Zeckhauser R, 'Status Quo Bias in Decision Making' (1988) 1 *Journal of Risk and Uncertainty* 7
- Scargill T and others, 'Environmental, User, and Social Context-Aware Augmented Reality for Supporting Personal Development and Change', *2022 IEEE Conference on Virtual Reality and 3D User Interfaces Abstracts and Workshops (VRW)* (2022)
- Schafer JA, 'The Role of Trust and Transparency in the Pursuit of Procedural and Organisational Justice' (2013) 8 *Journal of Policing, Intelligence and Counter Terrorism* 131
- Schermer BW, 'Software Agents, Surveillance, and the Right to Privacy: A Legislative Framework for Agent-Enabled Surveillance' ( Leiden University 2007)
- Schrama W, 'How to Carry out Interdisciplinary Legal Research: Some Experiences with an Interdisciplinary Research Method' (2011) 7 *Utrecht Law Review* 147
- Schulman D and Bickmore T, 'Persuading Users through Counseling Dialogue with a Conversational Agent', *Proceedings of the 4th International Conference on Persuasive Technology, PERSUASIVE 2009* (Springer 2009)
- Schwarz N and others, 'Ease of Retrieval as Information: Another Look at the Availability Heuristic' (1991) 61 *Journal of Personality and Social Psychology* 195
- Segerståhl K and Oinas-Kukkonen H, 'Distributed User Experience in Persuasive Technology Environments', *Proceedings of the 2nd International Conference on Persuasive Technology, PERSUASIVE 2007* (Springer 2007)
- Serrano-Montilla C and others, 'Assessing Police Attitudes Toward Intervention in Gender Violence: The Role of Training, Perceived Severity, and Myths About Intimate Partner Violence Against Women' [2023] *Journal of Family Violence*
- Shah JR and Murtaza MB, 'Effective Customer Relationship Management through Web Services' (2005) 46 *Journal of Computer Information Systems* 98
- Shahrom M and others, 'A Captology Study on Behavior Model for Persuasive Ubiquitous Technology' (2017) 7 *International Journal of Machine Learning and Computing*
- Shamekhi A and others, 'Augmenting Group Medical Visits with Conversational Agents for Stress Management Behavior Change', *Proceedings of the 12th International Conference on Persuasive Technology , PERSUASIVE '17* (Springer 2017)
- Shankar V and Balasubramanian S, 'Mobile Marketing: A Synthesis and Prognosis' (2009) 23 *Journal of interactive marketing* 118
- Shapiro JA, 'The Inadequate Police Protection of Battered Wives: Can City and Its Police Be Held Liable under the Equal Protection Clause' (1985) 14 *Fordham Urb. LJ* 417
- Sherman SJ, 'On the Self-Erasing Nature of Errors of Prediction.' (1980) 39 *Journal of Personality and Social Psychology* 211
- Shi A, Huo F and Hou G, 'Effects of Design Aesthetics on the Perceived Value of a Product' (2021) 12 *Frontiers in Psychology* 670800



- Shim HS, Jo Y and Hoover LT, 'Police Transformational Leadership and Organizational Commitment: Mediating Role of Organizational Culture' [2015] *Policing: An International Journal of Police Strategies & Management*
- Sidanius J and others, 'Social Hierarchy Maintenance and Assortment into Social Roles: A Social Dominance Perspective' (2003) 6 *Group Processes & Intergroup Relations* 333
- Silvestri M, 'Police Culture and Gender: Revisiting the "Cult of Masculinity"' (2017) 11 *Policing: A Journal of Policy and Practice* 289
- Simons KW, 'The Logic of Egalitarian Norms' (2000) 80 *Boston University Law Review* 693
- Sinclair D, 'Self-Regulation Versus Command and Control? Beyond False Dichotomies' (1997) 19 *Law & Policy* 529
- Skogan WG, 'Asymmetry in the Impact of Encounters with Police' (2006) 16 *Policing & society* 99
- Skogan WG, 'Why Reforms Fail' (2008) 18 *Policing and Society* 23
- Skogan WG, Van Craen M and Hennessy C, 'Training Police for Procedural Justice' (2015) 11 *Journal of Experimental Criminology* 319
- Sleath E and Bull R, 'Comparing Rape Victim and Perpetrator Blaming in a Police Officer Sample: Differences Between Police Officers With and Without Special Training' (2012) 39 *Criminal Justice and Behavior* 646
- Sleath E and Bull R, 'Police Perceptions of Rape Victims and the Impact on Case Decision Making: A Systematic Review' (2017) 34 *Aggression and Violent Behaviour* 102
- Smith MR and Alpert GP, 'Explaining Police Bias: A Theory of Social Conditioning and Illusory Correlation' (2007) 34 *Criminal Justice and Behavior* 1262
- Smith MR, Makarios M and Alpert GP, 'Differential Suspicion: Theory Specification and Gender Effects in the Traffic Stop Context' (2006) 23 *Justice Quarterly* 271
- Smith RJ, Levinson JD and Robinson Z, 'Bias In the Shadows of Criminal Law: The Problem of Implicit White Favoritism' (2015) 66 *Alabama Law Review*
- Smith WA, Allen WR and Danley LL, "'Assume the Position... You Fit the Description" Psychosocial Experiences and Racial Battle Fatigue Among African American Male College Students' (2007) 51 *American Behavioral Scientist* 551
- So W-C and others, 'Who Is a Better Teacher for Children with Autism? Comparison of Learning Outcomes between Robot-Based and Human-Based Interventions in Gestural Production and Recognition' (2019) 86 *Research in Developmental Disabilities* 62
- Soesilo PK, Gunadi W and Arimbi IR, 'The Effect of Endorser and Corporate Credibility on Perceived Risk and Consumer Confidence: The Case of Technologically Complex Products' (2020) 26 *Journal of Marketing Communications* 528
- Son Hing LS, Li W and Zanna MP, 'Inducing Hypocrisy to Reduce Prejudicial Responses among Aversive Racists' (2002) 38 *Journal of Experimental Social Psychology* 71
- Spears R, 'Social Influence and Group Identity' (2021) 72 *Annual Review of Psychology* 367
- Spence A and Townsend E, 'Predicting Behaviour Towards Genetically Modified Food Using Implicit and Explicit Attitudes' (2007) 46 *British Journal of Social Psychology* 437



- Spencer KB, Charbonneau AK and Glaser J, 'Implicit Bias and Policing' (2016) 10 Social and Personality Psychology Compass 50
- Srigley GL, 'A Mixed-Methods Analysis of Police Officer Training for Intimate Partner Violence Response' (North Carolina State University 2020)
- Stangor C, Sechrist GB and Jost JT, 'Changing Racial Beliefs by Providing Consensus Information' (2001) 27 Personality and Social Psychology Bulletin 486
- Starr CR, Anderson BR and Green KA, "'I'm a Computer Scientist!': Virtual Reality Experience Influences Stereotype Threat and STEM Motivation Among Undergraduate Women' (2019) 28 Journal of Science Education and Technology 493
- Steg L, 'Values, Norms, and Intrinsic Motivation to Act Proenvironmentally' (2016) 41 Annual Review of Environment and Resources 277
- Stewart EA and others, 'Neighborhood Racial Context and Perceptions of Police-Based Racial Discrimination Among Black Youth' (2009) 47 Criminology 847
- Stone R, 'Legal Design for the Good Man' (2016) 102 Virginia Law Review 1767
- Strahilevitz LJ, 'Charismatic Code, Social Norms, and the Emergence of Cooperation on the File-Swapping Networks' [2003] Virginia Law Review 505
- Sundar SS, Bellur S and Jia H, 'Motivational Technologies: A Theoretical Framework for Designing Preventive Health Applications', *Proceedings of the 7th International Conference on Persuasive Technology, PERSUASIVE 2012* (Springer 2012)
- Sunshine J and Tyler TR, 'The Role of Procedural Justice and Legitimacy in Shaping Public Support for Policing' (2003) 37 Law & Society Review 513
- Sunstein CR, 'On the Expressive Function of Law' (1996) 144 University of Pennsylvania Law Review 2021
- Susser D, Roessler B and Nissenbaum H, 'Online Manipulation: Hidden Influences in a Digital World' (2019) 4 Georgetown Law Technology Review 1
- Swencionis JK, Pouget ER and Goff PA, 'Supporting Social Hierarchy Is Associated with White Police Officers' Use of Force' (2021) 118 Proceedings of the National Academy of Sciences
- Tan MCC, Chye SYL and Teng KSM, "'In the Shoes of Another": Immersive Technology for Social and Emotional Learning' (2022) 27 Education and Information Technologies 8165
- Tankebe J, 'Police Effectiveness and Police Trustworthiness in Ghana: An Empirical Appraisal' (2008) 8 Criminology & Criminal Justice 185
- Taschler M and West K, 'Contact with Counter-Stereotypical Women Predicts Less Sexism, Less Rape Myth Acceptance, Less Intention to Rape (in Men) and Less Projected Enjoyment of Rape (in Women)' (2017) 76 Sex Roles 473
- Tassinari M, Aulbach MB and Jasinskaja-Lahti I, 'The Use of Virtual Reality in Studying Prejudice and Its Reduction: A Systematic Review' (2022) 17 PLoS ONE 1
- Tawanna D, 'Motivating Environmentally Sustainable Behavior Changes with a Virtual Polar Bear' (2008) 8 Pervasive 2008 Workshop Proceedings 58
- Terrill W, Paoline III EA and Manning PK, 'Police Culture and Coercion' (2003) 41 Criminology 1003
- Thaler RH, Sunstein CR and Balz JP, 'Choice Architecture' (2013) 25 The Behavioral Foundations of Public Policy 428

- Todorov A, Chaiken S and Henderson MD, 'The Heuristic-Systematic Model of Social Information Processing' (2002) 23 *The Persuasion Handbook: Developments in Theory and Practice* 195
- Tomaskovic-Devey D, Mason M and Zingraff M, 'Looking for the Driving While Black Phenomena: Conceptualizing Racial Bias Processes and Their Associated Distributions' (2004) 7 *Police Quarterly* 3
- Tomlinson B, Yau ML and Baumer E, 'Embodied Mobile Agents', *Proceedings of the 5th International Joint Conference on Autonomous Agents and Multiagent Systems (ACM 2006)*
- Trinkner R and Tyler TR, 'Legal Socialization: Coercion versus Consent in an Era of Mistrust' (2016) 12 *Annual Review of Law and Social Science* 417
- Trinkner R, Kerrison EM and Goff PA, 'The Force of Fear: Police Stereotype Threat, Self-Legitimacy, and Support for Excessive Force.' (2019) 43 *Law and Human Behavior* 421
- Tsang MM, Ho S-C and Liang T-P, 'Consumer Attitudes Toward Mobile Advertising: An Empirical Study' (2004) 8 *International Journal of Electronic Commerce* 65
- Turgoose D and others, 'Empathy, Compassion Fatigue, and Burnout in Police Officers Working with Rape Victims' (2017) 23 *Traumatology* 205
- Tversky A and Kahneman D, 'Availability: A Heuristic for Judging Frequency and Probability' (1973) 5 *Cognitive Psychology* 207
- Twersky E and Davis J, "Don't Say That!" A Survey of Persuasive Systems in the Wild', *Proceedings of the 12th International Conference on Persuasive Technology, PERSUASIVE '17* (Springer 2017)
- Tyler TR and Fagan J, 'Legitimacy and Cooperation: Why Do People Help the Police Fight Crime in Their Communities' (2008) 6 *Ohio State Journal of Criminal Law* 231
- Tyler TR and Wakslak CJ, 'Profiling and Police Legitimacy: Procedural Justice, Attributions of Motive, and Acceptance of Police Authority' (2004) 42 *Criminology* 253
- Tyler TR, 'Enhancing Police Legitimacy' (2004) 593 *The Annals of the American Academy of Political and Social Science* 84
- Tyler TR, 'Policing in Black and White: Ethnic Group Differences in Trust and Confidence in the Police' (2005) 8 *Police Quarterly* 322
- Tyler TR, 'Procedural Justice, Legitimacy, and the Effective Rule of Law' (2003) 30 *Crime and Justice* 283
- Tyler TR, 'Psychological Perspectives on Legitimacy and Legitimation' (2006) 57 *Annual Review of Psychology* 375
- Tyler TR, 'Trust and Law Abidingness: A Proactive Model of Social Regulation' (2001) 81 *Boston University Law Review* 361
- Tyler TR, 'What Is Procedural Justice?: Criteria Used by Citizens to Assess the Fairness of Legal Procedures' (1988) 22 *Law & Society Review* 103
- Tyran J-R and Feld LP, 'Achieving Compliance When Legal Sanctions Are Non-Deterrent' (2006) 108 *Scandinavian Journal of Economics* 135
- Vaidis D and Gosling P, 'Is Commitment Necessary for the Arousal of Informational Dissonance?' (2011) 24 *Revue Internationale de Psychologie Sociale* 33

- Van Craen M and Skogan WG, 'Achieving Fairness in Policing: The Link Between Internal and External Procedural Justice' (2017) 20 *Police Quarterly* 3
- Van Craen M and Skogan WG, 'Trust in the Belgian Police: The Importance of Responsiveness' (2015) 12 *European Journal of Criminology* 129
- Van Craen M, 'Understanding Police Officers' Trust and Trustworthy Behavior: A Work Relations Framework' (2016) 13 *European Journal of Criminology*
- van den Broek EL and others, 'Communication and Persuasion Technology: Psychophysiology of Emotions and User-Profiling', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE '06* (Springer 2006)
- Van Der Zwaan JM, 'An Empathic Virtual Buddy for Social Support' (Technische Universiteit Delft 2014)
- Van Dijk B, Nijholt A and Van Emst A, 'Break the Habit! Designing an e-Therapy Intervention Using a Virtual Coach in Aid of Smoking Cessation', *Proceedings of the 1st International Conference on Persuasive Technology, PERSUASIVE '06* (Springer 2006)
- Van Thiel S and Leeuw FL, 'The Performance Paradox in the Public Sector' (2002) 25 *Public performance & management review* 267
- Vanman EJ, 'The Role of Empathy in Intergroup Relations' (2016) 11 *Current Opinion in Psychology* 59
- Venema RM, 'Police Officer Schema of Sexual Assault Reports: Real Rape, Ambiguous Cases, and False Reports' (2016) 31 *Journal of Interpersonal Violence* 872
- Verhulst I and others, 'Do VR and AR Versions of an Immersive Cultural Experience Engender Different User Experiences?' (2021) 125 *Computers in Human Behavior* 106951
- Vernero F and Montanari R, 'Persuasive Technologies in the Interface of a High-Risk Chemical Plant Production Processes Management System' (2010) 12 *Cognition, Technology & Work* 51
- Vigneswaran D and Hornberger J, 'Beyond "Good Cop" / "Bad Cop": Understanding Informality and Police Corruption in South Africa: Introduction' [2009] *Policing Research at the Forced Migration Studies Programme*
- Villatoro D and others, 'Self-Policing Through Norm Internalization: A Cognitive Solution to the Tragedy of the Digital Commons in Social Networks' (2015) 18 *Journal of Artificial Societies and Social Simulation* 2
- Violante MG and Vezzetti E, 'Virtual Interactive E-Learning Application: An Evaluation of the Student Satisfaction' (2015) 23 *Computer Applications in Engineering Education* 72
- Voigt R and others, 'Language from Police Body Camera Footage Shows Racial Disparities in Officer Respect' (2017) 114 *Proceedings of the National Academy of Sciences* 6521
- Vitriol JA, 'The (In) Egalitarian Self: On the Motivated Rejection of Implicit Racial Bias' (University of Minnesota 2016)
- Vossen S, Ham J and Midden C, 'Social Influence of a Persuasive Agent: The Role of Agent Embodiment and Evaluative Feedback', *Proceedings of the 4th International Conference on Persuasive Technology, PERSUASIVE '09* (Association for Computing Machinery 2009)
- Voyer B, '"Nudging" Behaviours in Healthcare: Insights from Behavioural Economics' (2015) 21 *British Journal of Healthcare Management* 130

- Vries PD, 'Social Presence as a Conduit to the Social Dimensions of Online Trust' (Springer 2006)
- Vugt MV, Cremer D de and Janssen DP, 'Gender Differences in Cooperation and Competition: The Male-Warrior Hypothesis' (2007) 18 *Psychological Science* 19
- Vuletich HA and Payne BK, 'Stability and Change in Implicit Bias' (2019) 30 *Psychological Science* 854
- Waardenburg T, Winkel R and Lamers MH, 'Normative Social Influence in Persuasive Technology: Intensity versus Effectiveness', *Proceedings of the 7th International Conference on Persuasive Technology, PERSUASIVE 2012* (Springer 2012)
- Walker S, 'Police Accountability: Current Issues and Research Needs', *National Institute of Justice (NIJ) policing research workshop: Planning for the future, Washington, DC* (2006)
- Wallace D and others, 'Body-Worn Cameras as a Potential Source for de-Policing: Testing for Camera-Induced Passivity' (2018) 56 *Criminology* 481
- Wan J, 'The Incentive to Declare Taxes and Tax Revenue: The Lottery Receipt Experiment in China' (2010) 14 *Review of Development Economics* 611
- Ward JD and Menifield CE, 'Policing and Race' (2017) 77 *Public Administration Review* 159
- Webb TL, Sniehotta FF and Michie S, 'Using Theories of Behaviour Change to Inform Interventions for Addictive Behaviours' (2010) 105 *Addiction* 1879
- Weinmann M, Schneider C and Vom Brocke J, 'Digital Nudging' (2016) 58 *Business & Information Systems Engineering* 433
- Weiss CM, Ran S and Halperin E, 'Educating for Inclusion: Diversity Education Programs Can Reduce Prejudice toward Outgroups in Israel' (2023) 120 *Proceedings of the National Academy of Sciences* <<https://pnas.org/doi/10.1073/pnas.2218621120>>
- Weitzer R and Tuch SA, 'Perceptions of Racial Profiling: Race, Class, and Personal Experience' (2002) 40 *Criminology* 435
- Weitzer R and Tuch SA, 'Race and Perceptions of Police Misconduct' (2004) 51 *Social Problems* 305
- Weitzer R, 'Racialized Policing: Residents' Perception in Three Neighborhoods' (2000) 34 *Law and Society Review* 129
- West K and Eaton AA, 'Prejudiced and Unaware of It: Evidence for the Dunning-Kruger Model in the Domains of Racism and Sexism' (2019) 146 *Personality and Individual Differences* 111
- Wiebrens C and Essers S, 'Schaf Het Ophelderingspercentage Af' (1999) 61 *Tijdschrift voor de Politie*, jrg 1
- Wilkins VM and Williams BN, 'Black or Blue: Racial Profiling and Representative Bureaucracy' (2008) 68 *Public Administration Review* 654
- Wolfe S and others, 'Social Interaction Training to Reduce Police Use of Force' (2020) 687 *The Annals of the American Academy of Political and Social Science* 124
- Wolfe SE and Piquero AR, 'Organizational Justice and Police Misconduct' (2011) 38 *Criminal justice and behavior* 332
- Wood PL, 'The Victim in a Forcible Rape Case: A Feminist View' (1972) 11 *American Criminal Law Review* 335

Wylie CG and Coulton P, 'Mobile Exergaming', *Proceedings of the 2008 International Conference on Advances in Computer Entertainment Technology* (2008)

Yaghoubzadeh R and others, 'Virtual Agents as Daily Assistants for Elderly or Cognitively Impaired People' in Ruth Aylett and others (eds) (Springer 2013)

Yamabe T and others, 'Activity-Based Micro-Pricing: Realizing Sustainable Behavior Changes through Economic Incentives.', *Proceedings of the 5th International Conference on Persuasive Technology, PERSUASIVE '10* (Springer 2010)

Yoganathan D and Sangaralingam K, 'Designing Fitness Apps Using Persuasive Technology: A Text Mining Approach', *Proceedings of the Pacific Asian Conference on Information Systems* (2015)

Yokum D, Ravishankar A and Coppock A, 'A Randomized Control Trial Evaluating the Effects of Police Body-Worn Cameras' (2019) 116 *Proceedings of the National Academy of Sciences* 10329

Young JT and Ready JT, 'A Longitudinal Analysis of the Relationship between Administrative Policy, Technological Preferences, and Body-Worn Camera Activation Among Police Officers' (2018) 12 *Policing: A Journal of Policy and Practice* 27

Zaalberg R and Midden C, 'Enhancing Human Responses to Climate Change Risks through Simulated Flooding Experiences', *Proceedings of the 5th International Conference on Persuasive Technology, PERSUASIVE '10* (Springer 2010)

Zafar B, 'An Experimental Investigation of Why Individuals Conform' (2011) 55 *European Economic Review* 774

Zamoff ME, Greenwood BN and Burtch G, 'Who Watches the Watchmen: Evidence of the Effect of Body-Worn Cameras on New York City Policing' (2021) 38 *The Journal of Law, Economics, and Organization* 161

Zhang Y and Song Y, 'The Effects of Sensory Cues on Immersive Experiences for Fostering Technology-Assisted Sustainable Behavior: A Systematic Review' (2022) 12 *Behavioral Sciences* 1

Zwaan J and others, 'User Validation of an Empathic Virtual Buddy Against Cyber-bullying' (2012) 181 *Studies in Health Technology and Informatics* 243

#### MAGAZINE AND NEWSPAPER ARTICLES

Baker A, 'Confronting Implicit Bias in the New York Police Department' *The New York Times* (15 July 2018) <<https://www.nytimes.com/2018/07/15/nyregion/bias-training-police.html>>

Bernstein D and Isackson N, 'New Tricks' [2015] *Chicago Magazine* <<https://www.chicagomag.com/chicago-magazine/june-2015/chicago-crime-stats/>> accessed 29 September 2023

BBC News, 'Ex-Police Chief: "I Was Victim of Sexism"' (9 August 2016) <[https://youtu.be/Cvv\\_Kc22hvw?t=429](https://youtu.be/Cvv_Kc22hvw?t=429)> accessed 3 June 2023

Bond S, 'Facebook Is Now Revealing How Often Users See Bullying or Harassing Posts' (9 November 2021) <<https://www.npr.org/2021/11/09/1053924352/facebook-instagram-bullying-harassment-numbers>>

- Boren M and Lai J, 'Patrolling for Bias' *The Inquirer* (2017) <<https://www.inquirer.com/news/inq/racial-profiling-traffic-stop-philadelphia-police-pa-nj-20170705.html>>
- Chemaly S, 'How Police Still Fail Rape Victims' (2016) 16 *Rolling Stone*
- Clarke M, 'U.S. Murder Clearance Rates Among Lowest in the World' [2018] *Criminal Legal News* <<https://www.criminallegalnews.org/news/2018/feb/16/us-murder-clearance-rates-among-lowest-world/>>
- Cole E, 'The Racist Roots of Campus Policing' *The Washington Post* (2 June 2021) <<https://www.washingtonpost.com/outlook/2021/06/02/racist-roots-campus-policing/>>
- Computing GG, 'NPIA Rolls out Mobile Fingerprint Technology' *The Guardian* (18 July 2011) <<https://www.theguardian.com/government-computing-network/2011/jul/19/npia-mobile-fingerprinting-lantern>>
- Crew J, 'Rape Victims Say Police Investigations Causing More Harm' *BBC News* (21 September 2023) <<https://www.bbc.com/news/uk-66876213>> accessed 29 September 2023
- Dees T, 'New Developments In ALPR' [2011] *Police Magazine* <<https://www.police-mag.com/technology/article/15348272/new-developments-in-alpr>>
- Dirks S, 'These California Police Officers Have Created a Scandal. They Sent Racist Texts' *NPR* (27 April 2023) <<https://www.npr.org/2023/04/27/1171369375/california-police-scandal-racist-texts>>
- Fanning R, 'Why Are Texas Officer Misidentifying Race during Traffic Stops' (2015) <<https://www.texasstandard.org/stories/why-are-texas-cops-misidentifying-race-during-traffic-stops/>>
- Ganeva T, 'NYPD Cops Accused of Racism, Sexism, and Homophobia Cost the City \$500,000 Over Four Years' *The Intercept* (6 January 2021) <<https://theintercept.com/2021/01/06/nypd-lawsuits-complaints-bias/>>
- Griffiths S, 'Can This Technology Put an End to Bullying?' *BBC* (11 February 2019) <<https://www.bbc.com/future/article/20190207-how-artificial-intelligence-can-help-stop-bullying>>
- Hamilton M, 'LAPD Captain Accuses Department of Twisting Crime Statistics to Make City Seem Safer' *Los Angeles Times* (6 November 2017) <<https://www.latimes.com/local/lanow/la-me-ln-lapd-crime-stats-claim-20171103-story.html>> accessed 28 August 2023
- Hofmans T, 'Language Barrier Won't Hold Back Chatbots in the Netherlands' [2018] *Tech Target – Computer Weekly* <<https://www.computerweekly.com/news/252447316/Language-barrier-wont-hold-back-chatbots-in-the-Netherlands>> accessed 27 September 2023
- Howell D, 'Data Terminals for All Met Vehicles' [2006] *Police Professional* <<https://www.policeprofessional.com/news/data-terminals-for-all-met-vehicles/>>



- James L, 'Implicit Bias and First Responders: 5 Common Misperceptions' [2021] *Cordico* <<https://www.cordico.com/2021/03/03/implicit-bias-and-first-responders-5-common-misperceptions/>>
- Kushner D, 'Steamed: VALVE Software Battles Video Game Cheaters' [2010] *Spectrum IEEE* <<https://spectrum.ieee.org/steamed-valve-software-battles-videogame-cheaters>>
- Lange J, 'This Twitterbot's Sole Purpose Is Correcting People Who Use the Term "Illegal Immigrant"' *The Week* (28 July 2015) <<https://theweek.com/speedreads/568775/twitterbots-sole-purpose-correcting-people-who-use-term-illegal-immigrant>>
- Leon R de, 'You're Sexually Assaulted. You Report. And Police Make You the Suspect.' *Mother Jones* <<https://www.motherjones.com/criminal-justice/2023/09/youre-sexually-assaulted-you-report-and-police-make-you-the-suspect/>> accessed 7 October 2023
- Levin C, 'How a Body-Worn Camera Upgrade Brought This Department More Benefits than They Expected' *Police1* <<https://www.police1.com/police-products/body-cameras/articles/how-a-body-worn-camera-upgrade-brought-this-department-more-benefits-than-they-expected-ZuqKMDSmpJh3EYyU/>>
- Long C, 'How Do We Make The Justice System Better for Victims? This Report Offers Some Solutions' *ABC News* (13 August 2023) <<https://www.abc.net.au/news/2023-08-14/how-do-we-make-the-justice-system-better-for-victims/102725032>> accessed 29 September 2023
- Lopez G, 'Research Says There Are Ways to Reduce Racial Bias. Calling People Racist Isn't One of Them.' *Vox* (15 November 2016) <<https://www.vox.com/identities/2016/11/15/13595508/racism-research-study-trump>>
- Madhani A, 'Motorola: High-Tech Future for Police Includes Smartbelts and Drones' *USA TODAY* <<https://www.usatoday.com/story/tech/2015/08/06/motorola-high-tech-future-police-includes-smartbelts-and-drones/31211027/>> accessed 29 September 2023
- Mariani J, 'Smart Policing: Top Five Policing Innovations Shaping the Future' *Deloitte United States* <<https://www2.deloitte.com/us/en/pages/public-sector/articles/future-of-policing-and-law-enforcement-technology-innovations.html>>
- Matchar E, 'New Software Makes Cyberbullies Think Twice' [2015] *Smithsonian Mag* <<https://www.smithsonianmag.com/innovation/new-software-makes-cyberbullies-think-twice-180956948/>>
- 'Met's Traffic Officers Use PDAs' [2006] *Police Professional* <<https://www.policeprofessional.com/news/met%20s-traffic-officers-use-pdas/>>
- Mitchell RJ and James L, 'Addressing the Elephant in the Room: The Need to Evaluate Implicit Bias Training Effectiveness for Improving Fairness in Police Officer Decision Making' [2018] *Police Chief Magazine* <<https://www.policechiefmagazine.org/addressing-the-elephant-in-the-room/?ref=805f2482a67f556b22150760446857c9>>

- 'National Police to Check Cops' Search History on Internal Systems' *NL Times* (7 December 2020) <<https://nltimes.nl/2020/12/07/national-police-check-cops-search-history-internal-systems>>
- 'Netherlands' National Police Unit Using Vuzix Blade Smart Glasses in Police Work Study' *CISION PR Newswire* <<https://www.prnewswire.com/news-releases/netherlands-national-police-unit-using-vuzix-blade-smart-glasses-in-police-work-study-301121872.html>> accessed 29 September 2023
- Perez S, 'Facebook Rolls out New Anti-Bullying Tools and an Appeals Process' *Tech Crunch* (2 October 2018) <<https://techcrunch.com/2018/10/02/facebook-rolls-out-new-anti-bullying-tools-and-an-appeals-process/?guccounter=2>>
- 'PCC's Tech Revolution to Deliver More Visible Policing' *Staffordshire Commissioner* (18 February 2016) <<https://staffordshire-pfcc.gov.uk/pccs-tech-revolution-to-deliver-more-visible-policing/>>
- Raspberry W, 'The Chief and the Choke Hold' *The Washington Post* (17 May 1982) <<https://www.washingtonpost.com/archive/politics/1982/05/17/the-chief-and-the-choke-hold/e17fa90f-c692-43c2-935f-463da9cab500/>>
- Reich B, 'Tech Trends: Technology's Role in Police Reform' [2020] *Security Info Watch* <<https://www.securityinfowatch.com/integrators/article/21162244/tech-trends-technologys-role-in-police-reform>>
- Riotta C, 'Florida Police Chief Instructed Officers to Pin Crimes on Innocent Black People, Probe Finds' *The Independent* (12 July 2018) <<https://www.independent.co.uk/news/world/americas/police-racism-us-florida-miami-crime-raimundo-atesia-no-raul-fernandez-charlie-dayoub-a8445021.html>> accessed 28 August 2023
- Russell J, 'Chinese Police Are Using Smart Glasses to Identify Potential Suspects' [2018] *TechCrunch* <<https://techcrunch.com/2018/02/08/chinese-police-are-getting-smart-glasses/>>
- Specia M, 'Damning Report Finds London Police Force Is Sexist and Racist' *New York Times* (21 March 2023) <<https://www.nytimes.com/2023/03/21/world/europe/london-met-police-report.html>>
- Spikol L, 'Will Philly End Its Rape Kit BackLog' *City Life* (14 May 2015) <<https://www.phillymag.com/news/2015/05/14/philadelphia-rape-kit-backlog/>> accessed 29 March 2023
- Stark J, 'Addressing Implicit Bias in Policing' [2021] *Police Chief Magazine* <<https://www.policiechiefmagazine.org/addressing-implicit-bias-in-policing/>>
- Topping A, 'Scathing Report Condemns Police in England and Wales for "Victim Blaming" in Rape Cases' *The Guardian* (15 December 2022) <<https://www.theguardian.com/society/2022/dec/15/scathing-report-condemns-uk-police-for-victim-blaming-in-cases>>
- Tyler N, 'The New Face of Policing' (2021) 54 *New Electronics* 10
- 'The Connected Cruiser: How Mobile Gateways Can Turn Cop Cars into Mobile Offices' *Police1* <<https://www.police1.com/police-products/police-technology/laptops-and-tablets/articles/the-connected-cruiser-how-mobile-gateways-can-turn-cop-cars-into-mobile-offices-F2j6ZhocsUuTzb1h/>>

Viala-Gaudefroy J and Lindaman D, 'Police Violence in the United States: What Lies Behind the "Bad Apples" Narrative' *The Conversation* (4 June 2020) <<https://theconversation.com/police-violence-in-the-united-states-what-lies-behind-the-bad-apples-narrative-139931>>

Walsh C, 'Solving Racial Disparities in Policing' *The Harvard Gazette* (23 February 2021) <<https://news.harvard.edu/gazette/story/2021/02/solving-racial-disparities-in-policing/>>

Walters J, 'Investigating Rape in Philadelphia: How One City's Crisis Stands to Help Others' *The Guardian* (2013) <<https://www.theguardian.com/world/2013/jul/02/rape-philadelphia-investigation-crisis-crimes>> accessed 29 September 2023

Williams B, 'New Smart Holster Automatically Makes Police Body Cams Record When Guns Are Drawn' [2017] *Mashable* <<https://mashable.com/article/axon-signal-holster-bodycam>> accessed 30 September 2023

Yeung B and others, 'When It Comes to Rape, Just Because a Case Is Cleared Doesn't Mean It's Solved' *ProPublica* (15 November 2018) <<https://www.propublica.org/article/when-it-comes-to-rape-just-because-a-case-is-cleared-does-not-mean-solved>> accessed 28 August 2023

#### MISCELLANEOUS (WEBPAGES AND BLOG POSTS)

'Acoustic Gunshot Detection' (*Electronic Frontier Foundation*, 4 November 2019) <<https://www EFF.org/pages/gunshot-detection>>

Clark A, 'The Harmful Effects of Implicit Racial Bias in the Police' (*Race, Politics and Justice*, 24 August 2017) <<https://www.ssc.wisc.edu/soc/racepoliticsjustice/2017/08/24/the-harmful-effects-of-implicit-racial-bias-in-the-police/>>

Digital Around the World' (*DataReportal – Global Digital Insights*) <<https://datareportal.com/global-digital-overview>> accessed 29 September 2023

Fritsvold E, '17 Types of Innovative Police Technology' (*University of San Diego*, 11 May 2019) <<https://onlinedegrees.sandiego.edu/10-innovative-police-technologies/>>

Joyce NM, 'Technology and Police Operations' (*National Policing Institute*, 27 March 2018) <<https://www.policinginstitute.org/onpolicing/technology-and-police-operations/>> accessed 29 September 2023

'Number of Worldwide Social Network Users 2027' (*Statista*) <<https://www.statista.com/statistics/278414/number-of-worldwide-social-network-users/>> accessed 29 September 2023

'Racial Bias Trainings Surged after George Floyd's Death. A Year Later, Experts Are Still Waiting for "bold" Change' (*PBS NewsHour*, 25 May 2021) <<https://www.pbs.org/newshour/nation/racial-bias-trainings-surged-after-george-floyds-death-a-year-later-experts-are-still-waiting-for-bold-change>>

Rhodes C, 'Police Departments Throughout the Country Are Implementing VR Training Technologies' (*Apex Officer*, 26 June 2023) <<https://www.apexofficer.com/resources/police-departments-are-implementing-vr-training-technologies>>

Richard Pastore, 'Chicago Police Department Uses IT to Fight Crime, Wins Grand CIO Enterprise Value Award 2004' (CIO) <<https://www.cio.com/article/272672/it-organization-chicago-police-department-uses-it-to-fight-crime-wins-grand-cio-enterprise-value-aw.html>>

## REPORTS

Alpert G and others, 'Miami-Dade Police Department Racial Profiling Study' (US Department of Justice: National Crime Justice Reference Service 2004)

Atewologun, D, Cornish T and Tresh F, 'Unconscious Bias Training: An Assessment of the Evidence for Effectiveness' (Equality and Human Rights Commission 2018) 113 <<https://www.equalityhumanrights.com/sites/default/files/research-report-113-unconscious-bias-training-an-assessment-of-the-evidence-for-effectiveness-pdf.pdf>>

Babuta A, 'Big Data and Policing: An Assessment of Law Enforcement Requirements, Expectations and Priorities' (Royal United Services Institute for Defence and Security Studies 2017) RUSI Occasional Paper

Behavioural Insights Team, 'Applying Behavioural Insights to Reduce Fraud, Error and Debt' (UK Cabinet 2012)

'Body Worn and In Car Video Recording Cameras' (Concord Police Department 2021) <<https://www.concordma.gov/DocumentCenter/View/31973/138-In-Car-and-Body-Worn-Video-Recording-Cameras-Final-6-9-2021>>

Braga AA and others, 'The Benefits of Body-Worn Cameras: New Findings from a Randomized Controlled Trial at the Las Vegas Metropolitan Police Department' (National Institute of Justice 2017) NIJ Award No.: 2013-IJ-CX-0016

Budget and Performance Committee, 'Smart Policing: How the Metropolitan Police Service Can Make Better Use of Technology' (London Assembly 2013) <[https://www.london.gov.uk/sites/default/files/gla\\_migrate\\_files\\_destination/Police%20technology%20report%20-%20Final%20version.pdf](https://www.london.gov.uk/sites/default/files/gla_migrate_files_destination/Police%20technology%20report%20-%20Final%20version.pdf)>

California State Auditor, 'Law Enforcement Departments Have Not Adequately Guarded Against Biased Conduct' (Auditor of the State of California) 2021-105 <<https://www.auditor.ca.gov/pdfs/reports/2021-105.pdf>>

Cleary J, 'Racial Profiling Studies in Law Enforcement: Issues and Methodology' (Research Department, Minnesota House of Representatives 2000) <<https://www.house.mn.gov/hrd/pubs/raceprof.pdf>>

College of Policing, 'Police Race Action Plan Improving Policing for Black People' (National Police Chiefs' Council 2022) <<https://www.npcc.police.uk/our-work/police-race-action-plan/>>

Colwell DJ, 'NPCC Body-Worn Video Guidance' (NPCC National Police Chiefs' Council 2022)

Commission OHR, 'Policy on Eliminating Racial Profiling in Law Enforcement' (The Ontario Human Rights Commission <https://www.ohrc.on.ca/en> ... 2019)

'Community Engagement: Interaction Between Communities and Law Enforcement' (President's Commission on Law Enforcement and the Administration of Justice

- 2020) <President's Commission on Law Enforcement and the Administration of Justice>
- Community Relations Services Toolkit for Policing, 'Understanding Bias: A Resource Guide – Bias Policing Overview and Resource Guide' (Department of Justice 2017) <<https://www.justice.gov/file/1437326/download>>
- Cordner G, 'Evidence-Based Policing in 45 Small Bytes' (National Institute of Justice 2020)
- Davis RC, 'Selected International Best Practices in Police Performance Measurement' (Center on Quality Policing, RAND Corporation 2012)
- Dohrmann T and Pinshaw G, 'The Road to Improved Compliance: A McKinsey Benchmarking Study of Tax Administrations 2008-2009' (McKinsey & Company, Washington, DC 2009)
- European Institute for Gender Equality, 'Sexism at Work: How Can We Stop It? Handbook for the EU Institutions and Agencies' (Publications Office of the European Union 2020) <<https://eige.europa.eu/publications-resources/publications/sexism-work-how-can-we-stop-it-handbook-eu-institutions-and-agencies#>>
- 'European Union Minorities and Discrimination Survey – Main Results Report' (European Union Agency for Fundamental Rights, EU – MIDIS 2009)
- 'Everyone's Business: Improving The Police Response to Domestic Abuse' (Her Majesty's Inspectorate of Constabulary (HMIC) 2014)
- 'Fact Sheet: US Department of Justice Racial Profiling Guidance – Guidance for Federal Law Enforcement Agencies Regarding the Use of Race, Ethnicity, Gender, National Origin, Religion, Sexual Orientation, or Gender Identity' (Department of Justice 2014) <<http://soboco.org/wp-content/uploads/2014/12/Guidance-for-Federal-Law-Enforcement.pdf>>
- Fair Trials, 'Addressing Possible Gaps in the Racial Equality Directive' (2022) Response to a European Commission consultation to help identify possible gaps in the Racial Equality Directive <<https://www.fairtrials.org/articles/legal-analysis/addressing-possible-gaps-in-the-racial-equality-directive/>>
- Farrar T, 'Self-Awareness to Being Watched and Socially-Desirable Behavior: A Field Experiment on the Effect of Body-Worn Cameras on Police Use-of-Force' (National Policing Institute 2013) <<https://www.policinginstitute.org/publication/self-awareness-to-being-watched-and-socially-desirable-behavior-a-field-experiment-on-the-effect-of-body-worn-cameras-on-police-use-of-force/>>
- Fridell L and others, 'Racially Biased Policing: A Principled Response' (Washington, DC: Police Executive Research Forum 2001) <<https://portal.cops.usdoj.gov/resourcecenter/ric/Publications/cops-w0172-pub.pdf>>
- Gierlack K and others, 'License Plate Readers for Law Enforcement: Opportunities and Obstacles' (RAND Corporation 2014) <[https://www.rand.org/pubs/research\\_reports/RR467.html](https://www.rand.org/pubs/research_reports/RR467.html)>
- Godsil RD and others, 'Addressing Implicit Bias, Racial Anxiety, and Stereotype Threat in Education and Health Care' (Perception Institute, Haas Institute for a Fair and Inclusive Society, Center for Policing Equity 2014) Volume 1

- 'Guidance for Federal Law Enforcement Agencies Regarding the Use of Race, Ethnicity, Gender, National Origin, Religion, Sexual Orientation, or Gender Identity' (Department of Justice 2023) <[https://www.justice.gov/d9/2023-05/Sec.%209%28e%29%20-%20Guidance%20for%20Federal%20LEAs%20on%20the%20Use%20of%20Protected%20Characteristics\\_FINAL%205.25.23\\_508.pdf](https://www.justice.gov/d9/2023-05/Sec.%209%28e%29%20-%20Guidance%20for%20Federal%20LEAs%20on%20the%20Use%20of%20Protected%20Characteristics_FINAL%205.25.23_508.pdf)>
- Henrard K, 'Equal Rights Versus Special Rights: Minority Protection and the Prohibition of Discrimination' (Directorate-General for Employment, Social Affairs and Equal Opportunities, European Commission 2007)
- Hyland SS, 'Bulletin: Body-Worn Cameras in Law Enforcement Agencies, 2016' (Bureau of Justice Statistics, Department of Justice 2018) NCJ 251775 <<https://bjs.ojp.gov/content/pub/pdf/bwclea16.pdf>>
- 'Identifying and Preventing Gender Bias in Law Enforcement Response to Sexual Assault And Domestic Violence' (Department of Justice 2022) <<https://www.justice.gov/media/1224961/dl?inline>>
- Law Enforcement Policy Center, 'Bias-Free Policing – Model Policy' (International Association of Chiefs of Police 2020) <<https://www.theiacp.org/sites/default/files/2020-06/Bias-Free%20Policing%20January%202020.pdf>>
- Llanos E and others, 'Artificial Intelligence, Content Moderation, and Freedom of Expression' (Transatlantic Working Group 2020)
- Lofstrom M and others, 'Racial Disparities in Law Enforcement Stops' (Public Policy Institute of California 2021) <<https://www.ppic.org/?show-pdf=true&docraptor=true&url=https%3A%2F%2Fwww.ppic.org%2Fpublication%2Fracial-disparities-in-law-enforcement-stops%2F>>
- ManTech Advanced Systems International, Inc., 'A Primer on Body-Worn Cameras for Law Enforcement' (National Law Enforcement and Corrections Technology Center (NLCTC), Sensor, Surveillance, and Biometric Technologies (SSBT), Center of Excellence (COE), National Institute of Justice 2012) <<https://www.ojp.gov/pdffiles1/nij/nlectc/239647.pdf>>
- Meyers M, Niech C and Eggers WD, 'Anticipate, Sense, and Respond Connected Government and the Internet of Things' (Deloitte) <[https://www2.deloitte.com/content/dam/insights/us/articles/iot-in-government/DUP\\_1268\\_IoT-Public-sector\\_vFINAL\\_8.31.pdf](https://www2.deloitte.com/content/dam/insights/us/articles/iot-in-government/DUP_1268_IoT-Public-sector_vFINAL_8.31.pdf)>
- 'National Policing Digital Strategy: Digital, Data and Technology Strategy 2020-2030' (National Police Chiefs Council (NPCC) and Association of Police and Crime Commissioners) <<https://pds.police.uk/wp-content/uploads/2020/01/National-Policing-Digital-Strategy-2020-2030.pdf>>
- 'ONE MET Digital Policing Strategy 2017-2020' <<https://www.met.police.uk/SysSiteAssets/media/downloads/force-content/met/about-us/one-met-digital-policing-strategy-2017-2020.pdf>>
- Owens DA, 'IPCC Guidelines for Handling of Allegations of Discrimination' (Independent Police Complaints Commission) <<https://www.policeconduct.gov.uk/>>



- sites/default/files/documents/guidelines\_for\_handling\_allegations\_of\_discrimination\_updated.pdf>
- Police Executive Research Forum, 'Implementing a Body-Worn Camera Program Recommendations and Lessons Learned' (US Department of Justice, Office of Community Oriented Policing Services) Cooperative agreement number 2012-CK-WX-K028 <<https://www.justice.gov/iso/opa/resources/472014912134715246869.pdf>>
- 'Police Use of Social Media: The Briefing' (The Police Foundation: Improving Policing for the Benefit of the Public 2014) <[http://www.police-foundation.org.uk/wp-content/uploads/2017/08/Social\\_media\\_briefing\\_FINAL.pdf](http://www.police-foundation.org.uk/wp-content/uploads/2017/08/Social_media_briefing_FINAL.pdf)>
- Robertson A and others, 'The Scottish Police and Citizen Engagement (SPACE) Trial: Final Report' (Glasgow Caledonian University, The Scottish Institute for Policing Research (SIPR), Scottish Government Community Safety Unit 2014)
- Skogan WG and others, 'Policing Smarter Through IT: Learning From Chicago's Citizen and Law Enforcement Analysis and Reporting (CLEAR) System' (US Department of Justice, Office of Community Oriented Policing Services, Washington, DC 2003)
- 'Social Media Use in Law Enforcement: Crime Prevention and Investigative Activities Continue to Drive Usage.' (LexisNexis 2014) <<https://risk.lexisnexis.com/insights-resources/white-paper/law-enforcement-usage-of-social-media-for-investigations>>
- Solomon D, 'The Intersection of Policing and Race' (Center for American Progress 2016)
- Stern V, 'The Stern Review: A Report by Baroness Vivien Stern CBE Into How Rape Complaints Are Handled in England and Wales' (London: Government Equalities Office, Home Office 2010)
- Straisteanu DI, 'Towards Guaranteeing Equal Access to Justice for Women: Report of the 3rd Conference of the Council of Europe Network of National Focal Points on Gender Equality' (Council of Europe 2015)
- Strom K, Police Executive Research Forum, and RTI International, 'Research on the Impact of Technology on Policing Strategy in the 21st Century: Final Report' (National Institute of Justice) NIJ Grant 2012-MU-CX-0043 251140 <<https://www.ojp.gov/pdffiles1/nij/grants/251140.pdf>>
- Task Force P, 'Implicit Bias Training: Policy Assessment' (Council on Criminal Justice 2021)
- United States Department of Justice, Civil Rights Division, 'Investigation of the Baltimore City Police Department' (US Department of Justice, Civil Rights Division Washington, DC 2016) <<https://assets.documentcloud.org/documents/3009513/U-S-Justice-Department-finds-discriminatory.pdf>>
- Vera Institute of Justice, 'Bias Crime Assessment: A Tool and Guidelines for Law Enforcement and Concerned Communities' (National Institute of Justice 2018)
- Vollaard B, 'Performance Contracts for Police Forces' (CPB Netherlands Bureau for Economic Policy Analysis 2003)

- Warren C and others, 'Report of the Independent Commission on the Los Angeles Police Department' (Independent Commission of the Los Angeles Police Department 1991)
- Wheller L and others, 'The Greater Manchester Police Procedural Justice Training Experiment: Technical Report.' (College of Policing 2013)
- White MD, 'Police Officer Body-Worn Cameras: Assessing the Evidence' (Office of Community Oriented Police Services, US Department of Justice 2014) e041425643, Contract No. GS-23F-9755H <[https://bja.ojp.gov/sites/g/files/xyckuh186/files/bwc/pdfs/diagnosticcenter\\_policeofficerbody-worncameras.pdf](https://bja.ojp.gov/sites/g/files/xyckuh186/files/bwc/pdfs/diagnosticcenter_policeofficerbody-worncameras.pdf)>
- Williams P and Kind E, 'Data-Driven Policing: The Hardwiring of Discriminatory Policing Practices across Europe -Project Report.' (European Network Against Racism) <<https://e-space.mmu.ac.uk/624446/1/data-driven-profilng-web-final.pdf>>
- Worden RE and others, 'The Impacts of Implicit Bias Awareness Training in the NYPD' (The John F Institute for Public Safety Inc, Center for Police Research and Policy, International Association of Police Chiefs 2020) <[https://www.nyc.gov/assets/nypd/downloads/pdf/analysis\\_and\\_planning/impacts-of-implicit-bias-awareness-training-in-%20the-nypd.pdf](https://www.nyc.gov/assets/nypd/downloads/pdf/analysis_and_planning/impacts-of-implicit-bias-awareness-training-in-%20the-nypd.pdf)>



## Curriculum Vitae

Linda Beatrice Louis, from Chennai, India holds a B.A. LL.B. (Hons) from the National Law School of India University, Bangalore and an LL.M. (Adv) (cum laude) from the Geneva Academy of International and Humanitarian Law, a Joint Institute of the Graduate Institute of International and Development Studies and the University of Geneva. She is admitted to the Bar in Tamil Nadu, India.

She has previously worked at the International Committee of the Red Cross, the Internet Society, the International Criminal Court, and taught at the University of Amsterdam and the Hague University of Applied Sciences. She has also produced training materials for law enforcement on handling sensitive crimes in cooperation with UNICEF and other NGOs in India. Her research and work in the context of law enforcement and tools available for their reform sparked her interest in persuasive technology and discriminatory policing, leading to a PhD proposal at the department of eLaw and subsequent start of her PhD track on 5<sup>th</sup> June 2018 at Leiden Law School, Leiden University.

She continues to combine her background in international human rights and technology law in her current work and research, and is particularly interested in combating technology enabled violence as well as technological tools to prevent harmful behaviour.



In the range of books published by the Meijers Research Institute and Graduate School of Leiden Law School, Leiden University, the following titles were published in 2022-2024

- MI-386 F. Tan, *The Duty to Investigate in Situations of Armed Conflict. An examination under international humanitarian law, international human rights law, and their interplay*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022
- MI-387 G.G. Lodder, *Recht doen of Recht hebben. Een analyse van de rechten van de migrant op bescherming door de staat tegen arbeidsuitbuiting*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022, ISBN 978 94 6421 679 0
- MI-388 M. Mannan, *The Emergence of Democratic Firms in the Platform Economy: Drivers, Obstacles and the Path Ahead*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022
- MI-389 A.M. Bouland, *'Please Give Me My Divorce'. An Ethnography of Muslim Women and the Law in Senegal*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022
- MI-390 B.J. Braak, *Overcoming ruptures: Zande identity, governance, and tradition during cycles of war and displacement in South Sudan and Uganda (2014-9)*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022
- MI-391 S.R. Varadan, *Article 5 of the UN Convention on the Rights of the Child. Parental guidance and the evolving capacities of the child*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022, ISBN 978 94 6421 700 1
- MI-392 J.M.W. Pool, *De rol van de curator bij de aanpak van onregelmatigheden. Een empirisch-juridisch onderzoek naar de rol van de curator in de praktijk bij de aanpak van onregelmatigheden voor en tijdens faillissement*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022, ISBN 978 94 6421 827 5
- MI-393 D.S. Verkroost, *'Met zachte drang'. Uitgangspunten voor jeugdhulpverlening op het snijvlak van vrijwilligheid en dwang*, (diss. Leiden), Den Haag: Boom juridisch 2022, ISBN 978 94 6212 735 7, ISBN 978 94 0011 197 4 (e-book)
- MI-394 D. Măndrescu, *The application of EU antitrust law to (dominant) online platforms*, (diss. Leiden), Amsterdam: Ipskamp Printing 2022
- MI-395 A.H.A. Mohammad, *De normering van academisch ondernemerschap. Perspectieven vanuit het onderwijs(bekostigings)recht, het Europees staatssteunrecht en de academische vrijheid & wetenschappelijke integriteit*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-396 T.L. Masson-Zwaan, *Widening the Horizons of Outer Space Law*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023, ISBN 978 94 6421 977 7
- MI-397 W. Zhang, *Achieving decent work in China. A case study of decent working time*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-398 T.M. Vergouwen, *The effect of directives within the area of direct taxation on the interpretation and application of tax treaties*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-399 R. de Massol de Rebetz, *Beyond the Dichotomy between Migrant Smuggling and Human Trafficking. A Belgian Case Study on the Governance of Migrants in Transit*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-400 W. Ruijs, *Pandbelening*, (diss. Leiden), Den Haag: Boom juridisch 2023, ISBN 978 94 0011 288 9 (e-book)
- MI-401 C. Sriporn, *Franchising Legal Frameworks. A Comparative Study of the DCFR, US Law and Australian Law Regarding Franchise Contracts*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023, ISBN 978 94 6473 088 3
- MI-402 N. Amin, *State-building, Lawmaking, and Criminal Justice in Afghanistan: A case study of the prison system's legal mandate, and the rehabilitation programmes in Pul-e-charkhi prison*, (diss. Leiden), Den Haag: Eleven International Publishing 2023
- MI-403 J. Tobing, *The Essence of the 1999-2002 Constitutional Reform in Indonesia: Remaking the Negara Hukum. A Socio-Legal Study*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-404 W. Zhang, *Protection of aviation security through the establishment of prohibited airspace*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023, ISBN 978 94 6473 103 3
- MI-405 A.J. Pasma, *Re-entry support from prison-based and community-based professionals*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023



- MI-406 K.R. Filesia, *Speaking the same language. De invoering van de Anglo-Amerikaanse trust in het Nederlandse recht*, (diss. Leiden), Deventer: Kluwer 2023
- MI-407 H.A. ten Oever, *Zorginkoopovereenkomst*, (diss. Leiden), Den Haag: Boom Juridische uitgevers 2023, ISBN 978 94 6212 859 0, ISBN 978 94 0011 339 8 (e-book)
- MI-408 F.H.K. Theissen, *Sincerely believing in freedom. A reconstruction and comparison of the interpretation of the freedom of religion and belief on the Canadian Supreme Court, the South African Constitutional Court and the European Court of Human Rights*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023, ISBN: 978 94 6473 247 4
- MI-409 R.M.S. van Es, *The mind in the courtroom. On forensic mental health reports in judicial decision-making about guilt and sentencing in the Netherlands*, (diss. Leiden) Alblasserdam: Ridderprint 2023
- MI-410 I. Kokorin, *Intra-group financing and enterprise group insolvency: problems, principles and solutions*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-411 J.T. Tegelaar, *Single Supervision, Single Judicial Protection? Towards effective judicial protection in Single Supervisory Mechanism Composite Procedures*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-412 A.M.H. van der Hoeven, *Met de vlam in de pijp door Europa. De arbeidssituatie van internationale vrachtwagenchauffeurs: constructies en percepties*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023, ISBN 978 94 6473 266 5
- MI-413 H.T. Vethaak, *Empirical analysis of social insurance, work incentives and employment outcomes*, (diss. Leiden), Amsterdam: Ipskamp Printing 2023
- MI-414 E. Hutten, *Belastingprofessionals onder maatschappelijke druk. Een Nederlandse casestudie naar reacties op BEPS*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024
- MI-415 R. Stolk, *Procederende belangenorganisatie in de polder. Een interdisciplinair perspectief op de toegang tot de rechter*, (diss. Leiden), Zutphen: Uitgeverij Paris 2024
- MI-416 A. Sarris, *International law and governance of the Arctic in an era of climate change*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024, ISBN 978 94 6473 382 2
- MI-417 F. Heitmüller, *Combating tax avoidance, the OECD way? The impact of the BEPS Project on developing and emerging countries' approach to international tax avoidance*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024
- MI-418 F.I. Kartikasari, *Mining and environmental protection in Indonesia: Regulatory pitfalls*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024, ISBN 978 94 6473 462 1
- MI-419 S.H. Starrenburg, *Striking a balance between local and global interests. Communities and cultural heritage protection in public international law*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024
- MI-420 D. Stefoudi, *Legal and policy aspects of space big data. Legal implications of the use of large amounts of space data – Regulatory solutions and policy recommendations* (diss. Leiden), Amsterdam: Ipskamp Printing 2024, ISBN 978 94 6473 479 9
- MI-421 S. Pouloupoulou, *Towards the establishment of a new International Humanitarian Law compliance mechanism. Lessons learned from monitoring systems within the International Humanitarian and Human Rights Law frameworks*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024
- MI-422 M. Aalbers, *De werking van algemene belangenafwegingen in het Europese staatssteunrecht. Tussen verbod en verenigbaarheid?*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024
- MI-423 J.M. Elbers, *Reward Systems in Prison*, (diss. Leiden), Alblasserdam: Ridderprint 2024
- MI-424 Z. Tian, *Legal Aspects of Active Debris Removal (ADR): Regulation of ADR under International Space Law and the Way Forward for Legal Development*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024
- MI-425 J.P. Cnossen, *Wisselwerking tussen gemeen en bijzonder materieel strafrecht. Een analyse en waardering in het licht van de beginselen van codificatie, schuld en legaliteit*, (diss. Leiden), Den Haag: Boom juridisch 2024, ISBN 978 94 6212 967 2, ISBN 978 94 0011 466 1 (e-book)
- MI-426 L.B. Louis, *Towards Better Policing. Achieving Norm Internalization and Compliance with Persuasively Designed Technology*, (diss. Leiden), Amsterdam: Ipskamp Printing 2024, ISBN 978 94 6473 559 8