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What makes the best performing hospital? the IQ Joint study

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What makes the best performing hospital?

The IQ Joint study

1. An underlying cause for the increased number of revisions can be identified for poorer-performing hospitals, enabling targeted improvement initiatives. (*This thesis, chapter 3*)
2. CUSUM charts are of added value in clinical practice because they detect worsening performance earlier than the conventional funnel plot with reasonable accuracy, thus initiating improvement initiatives earlier. (*This thesis, chapter 4*)
3. Clinically relevant improvements in PROM scores for THA and TKA, as reported by registries, are likely overestimated due to low response rates. (*This thesis, chapter 6*)
4. Education about the interpretation of funnel plots is crucial, and logging into the feedback data portal must become more attractive to increase awareness of hospital's performance. (*This thesis, chapter 7*)
5. A multifaceted intervention should be tailored to the problems faced in clinical practice and guided by contemporary theory for providing effective feedback to be effective in improving outcomes for patients undergoing THA and TKA. (*This thesis, chapter 8*)
6. Many clinicians overestimate their clinical performance. (*Gude et al, Implement Sci, 2018*)
7. Audit and feedback interventions are commonly used strategies to improve patient outcomes but have highly variable effects across studies. (*Ivers et al., Cochrane Database Syst Rev, 2012*)
8. A toolbox with suggested interventions overcomes the barrier of translating intentions into actual change in clinical practice. (*Roos-Blom et al., BMJ Qual Saf, 2019*)
9. Interventions to improve quality of care should be designed as a sustainable solution for the underlying problem; they should remain available after the intervention ends and become engrained in everyday practice instead of quickly trying to fix a dip in performance. (*Burke et al., BMJ Qual Saf, 2021*)
10. De woede tegen feiten heeft geen zin, ze malen er niet om (Marcus Aurelius, *persoonlijke notities*, 170-180 AD). *Neem feedback over geleverde prestaties ter harte en gebruik de informatie om doelgericht te verbeteren.*
11. Het stimuleren van goed gedrag resulteert in meer kwaliteitsverbetering dan het bestraffen van slechte prestaties. *Een gedachte die het onderzoeken waard is.*
12. Van de lat laag leggen ga je niet hoger springen. *Over kwaliteitsverbetering, promoveren, roeien en het leven.*