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Entre la utopía tecnocrática y la colegialidad académica: aseguramiento interno de la calidad en universidades chilenas

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Citation

Valdés Raczynski, F. (2023, October 26). *Entre la utopía tecnocrática y la colegialidad académica: aseguramiento interno de la calidad en universidades chilenas*. Retrieved from <https://hdl.handle.net/1887/3646082>

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Downloaded from: <https://hdl.handle.net/1887/3646082>

Note: To cite this publication please use the final published version (if applicable).

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