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Cultivating the art of hearing and being heard: how regulators strategically use public communication in regulatory governance

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Citation

Müller, M. (2023, March 23). *Cultivating the art of hearing and being heard: how regulators strategically use public communication in regulatory governance*. Retrieved from <https://hdl.handle.net/1887/3577219>

Version: Publisher's Version

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Note: To cite this publication please use the final published version (if applicable).

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*How regulators strategically
use public communication in regulatory governance*

Cultivating the art of hearing and being heard

Moritz Müller

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