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When does the phoenix rise? Factors and mechanisms that influence crisis-induced learning by public organizations

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When does the phoenix rise?

**Factors and mechanisms that influence
crisis-induced learning by public organizations**

Wout Broekema

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When does the phoenix rise?

Factors and mechanisms that influence crisis-induced learning by public organizations

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“In a crisis, be aware of the danger – but recognize the opportunity.”
(John F. Kennedy, 1959)

“If organizations embrace the opportunity to acquire new knowledge and to enact new strategies, they can emerge from crises with renewed vitality”
(Seeger et al., 2003, p. 266)

