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Cultivating trust : how do public policies become trusted

Breeman, G.E.

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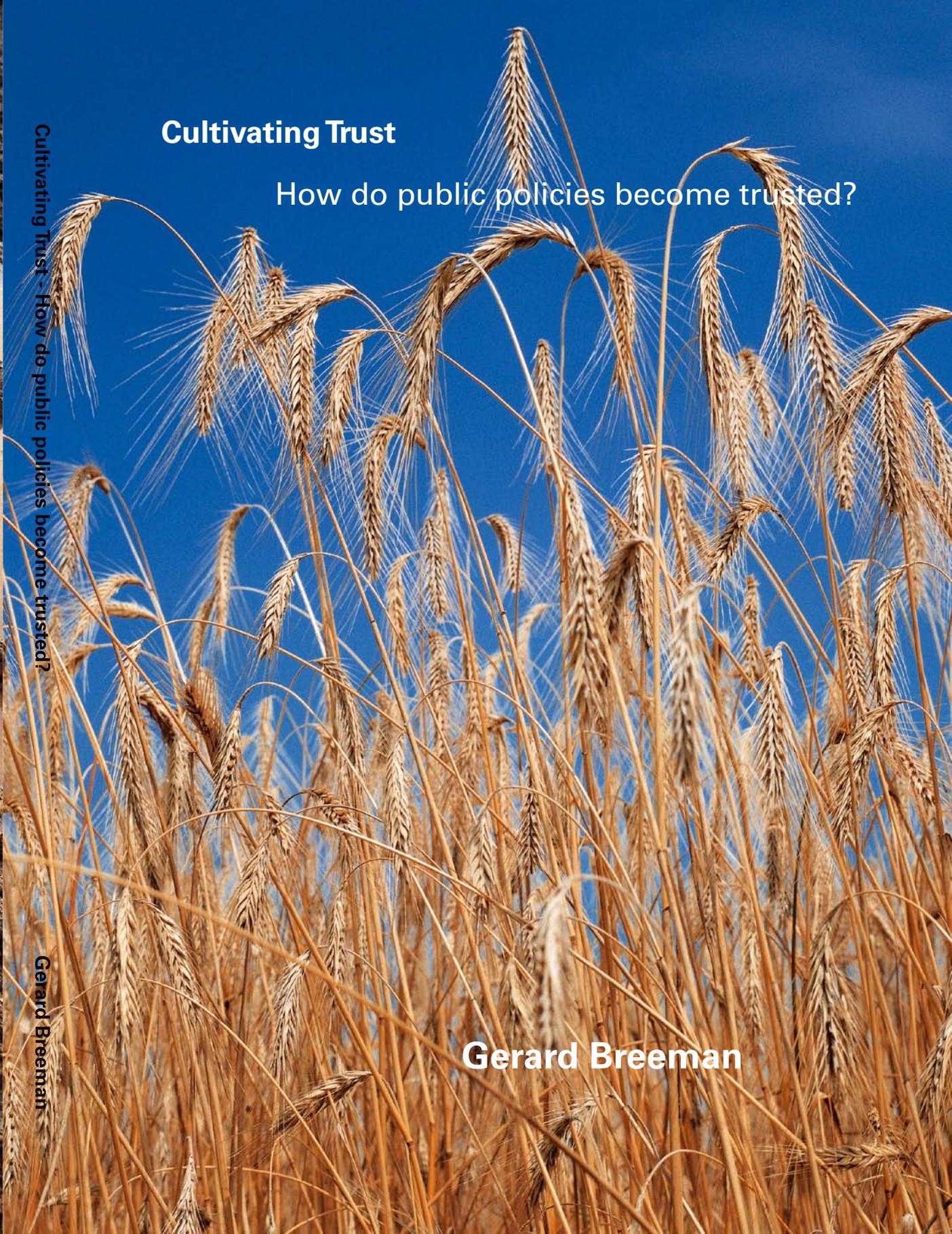
Trust research has become vitally important in the study of public administration. Many scholars emphasize the importance of trust for society, because it may improve co-operation. The relation between trust and policy making, however, has not yet been discussed very thoroughly. This is remarkable because the formulation of public policies can both increase and decrease trust. A new policy could satisfy one group of citizens while at the same time antagonizing another group. Policies can give hope, but they might also result in frustration; policies can satisfy expectations, but they can also confirm prior cynicism. In other words, administrators and politicians may both establish and lose trust while formulating and adjusting policies. The aim in this study is to understand how these competing processes play out through the study of the history of agricultural policy making in the Netherlands.

Cultivating Trust - How do public policies become trusted?

Gerard Breeman

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Gerard Breeman