

Real-time foresight: preparedness for dynamic innovation networks Weber, C.R.M.

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Appendices

The list of Appendices consists of six parts, viz. Appendix A to F.

Three Appendices are further subdivided.

Below we list the Appendices together with their subdivision (if applicable).

Appendix A1: CIT questionnaire

Appendix A2: Complementing central questions

Appendix B: List of data sources

Appendix C1: List of complete CIs in CI code-families

Appendix C2: CI-chart 2 Keniparam

Appendix C3: CI-chart 3 Kanni

Appendix D: Codebook

Appendix E: List of code families of the codes actor (ACT)

and critical incident (CI)

Appendix F1: Cross-tabulation of CIs and LNGOs/DINs in Ayam

Appendix F2: Cross-tabulation of CIs and LNGOs/DINs

in Keniparam

Appendix F3: Cross-tabulation of CIs and LNGOs/DINs in Kanni

Appendix A1: CIT questionnaire

Interview outline for narrative interviews

- 1. Recording permission
- 2. Remembering Fukushima 2011 which memories come up related to disaster management in Japan/in Germany/in India
- 3. Remembering Tsunami 2004 and disaster management of the NGO
- 4. Reading aloud the introduction
- 5. Pen and paper offer to scribble and visualize thoughts

Introduction

When disasters hit communities, a large number of people and organisations become active in disaster management. Your organisation became active after Tsunami 2004 hit Tamil Nadu. Activities of response and recovery were a long dynamic process. Most activities related to the Tsunami are finished now, but some might continue, even today.

We are asking you to think back to the disaster and to the ad hoc actions taken in the beginning, then in the following weeks, months, and years. Much new collaboration with old and new partners was started in your organisation.

1. Which most relevant events in real-time disaster management, beginning with the Tsunami itself, do you remember, and

2. Which events changed the plans and ongoing disaster management of your organisation?

Please take your time before you answer. Try to remind slowly the months and years of your collaboration with different partners, and the disruptions by supportive or difficult things. Please use the timeline below to make notes.



Appendix A2: Complementing central questions

Single Incidents

Before - Help me to understand what it was like to do disaster management in this moment? What were the concerns of your organisation at the time?

Do you recall special events preceding the incident?

During - Who reacted to this critical incident?

What did others do? What was important at that time? Why?

How could it be communicated? What questions of your own organisation do you remember, and which ones from partners?

How were you informed? Did most people hear it that way?

Did you feel well informed when the incident happened?

How did your organisation react (alone – with other organisations)?

Who decided?

What kind of resources was needed?

After – what was changed by this incident?

How did the network of your organisation change after this incident?

Did the incident change disaster management inside your network? Did the incident change disaster management outside your network?

Organisation

When did your organisation start, what were and are its main activity fields?

In how many places did and does your organisation operate?

How are decisions made in your organisation (central, decentral)?

How is information spread usually within your organisation (channels, events, technical tools)?

Why did your organisation engage in disaster management after Tsunami 2004?

What other fields is your organisation working on?

What prepared your organisation for disaster management?

What is important to your organisation?

Partners

Who have been the partners of your organisation in disaster management?

How did you find and relate to them?

Did their number change over time?

Which partners are most important to your organisation?

Is your organisation looking for new partners?

How does your organisation communicate with partners (priorities, channels, events)?

Are there reasons for your organisation to say "No" to a partnership?

What are, in your opinion, differences between local and international partners regarding information/decision making/technical standards/routines/expectations/activities?

Innovation

In disaster management and reconstruction after Tsunami 2004, which things and processes were considered new by your organisation? How were they brought up?

Which things and processes were considered new by your partners? If you think of innovation, did it come from organisational partners? From own activities? Or, from external actors?

Did you see any health care processes or products for the first time, in disaster management?

Are there, in your opinion, technical innovations related to disaster management after Tsunami 2004?

Are there social innovations related to the disaster and recovery process?

Competition

Within a multitude of actors, at which points will competition grow?

Did your organisation come into competitive situations with other actors?

How were the situations solved?

What is a typical resource, or thing, or place that in response to competition did arise?

Communication and coordination

In which events or at what calendar times did your organisation take part?

What did your organisation do to coordinate activities with partners?

Have there been special meetings for coordination?

Have you been able to decide on your own strategies in recovery?

At which points did your organisation face problems in coordination with other actors?

What was the tool or rule to solve coordination problems?

In the course of disaster response, have new members been included into your network?

Has ICT played a role in response activities after Tsunami 2004?

Where was it used?

Did your organisation miss more communication with some partners at some times?

When are expectations communicated between partners - in the very beginning of cooperation or at special events?

Issue rising

How did your organisation raise issues in the project network?

What issues have been raised?

What issues did your partners raise?

What issues have been left behind in disaster management? Why?

Which techniques helped in issue rising?

Which elements from "outside" raised issues for disaster management?

How were interorganisational issues tackled?

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Visibility and media

How did your organisation find right partners?

What did your organisation do to be visible?

Who should see your organisations activities?

Who should see your partners' activities?

What kinds of things were used to make organisations visible?

What have been problems in making organisations and activities visible?

What kind of media was involved? At which occasion?

Has media involvement been useful or harmful to your organisation/ your partners

What media channels is your organisation using?

Were these already used before Tsunami response activities?

Appendix B: List of data sources

	DIN 1	DIN 2	DIN 3
Primary Data			
Interview local NGO	X	X	X
Interview transnational NGO	X	X	X
Interview intermediary NGO	X	X	X
Interview donor NGO	X	X	
Interview governmental actor		X	X
Participant observation	X	X	X
Control Case data: Fukushima 2011 – Hayan 2014	X		
Secondary Data			
Annual Reports Local NGO	X	X	X
Governmental Documents	X	X	X
Sectorwise NGO list	X		
Evaluation Report	X	X	X
Project contract	X	X	X
Project fotobook ⁶⁷			X
Control case data: Fukushima 2011 – Hayan 2014	X		
Additional data on Tsunami 2004			
Newspaper clippings THE HINDU 2005-2006	X		
Tsunami evaluation reports X			
Governmental disaster act	X		
Magazine articles on disaster management in global relief 2010-2015	X		
Global risk reports, Hyogo framework of action	X		

⁶⁷ Photographies by Sutera, P. 2007. *Die Kinder des Tsunami*.

Glashütten: C&P Verlag.

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Appendix C1: List of complete CIs in CI code families

Code-Family	N=39	Code
CI conflict	N=5	CI child trafficking
		CI doubling self-help groups
		CI legal barriers
		CI opposition to government
		CI skilled labor fluctuation
CI netdyn	N=14	CI competition
		CI contact overload pressure
		CI contract
		CI cooperation
		CI cooperation need assessment
		CI decision making
		CI different goals in reconstruction
		CI distribution
		CI donor travel
		CI lack of coordination
		CI lack of information
		CI local people disaccord
		CI new partner
		CI punctdirdis
CI psysoc	N=4	CI fear of sea
		CI medicare
		CI money spoiling self reliance
		CI visibility
CI resource	N=6	CI duplication
		CI lack of management capacity
		CI lack of resources
		CI money overload
		CI boat repair
		CI rising market prizes
CI success	N=3	CI innovative action
		CI solution
		CI LFT workshop
CI temp	N=7	CI ending relief action
		CI NGO Influx
		CI starting relief action
		CI starting workshop
		CI time pressure housing delay
		CI urgent
		CI inauguration

Appendix C2: CI-chart Keniparam

12 actors	2004 Disaster	2005	2006
N=166			
11-100			
Local NGO	CI competition	CI lack of information	CI contract
	CI lack of management	CI lack of management	CI contact overload pr.
	capacity	capacity	CI local people disac-
	CI starting relief action	CI contract	cord
	CI cooperation	CI local people disac-	CI competition
	CI lack of resources	cord	CI money spoiling self
		CI NGO Influx	reliance
		CI competition	CI lack of management
		CI distribution	capacity
		CI solution	CI rising market prices
Transnational	CI new partner	CI competition	CI lack of information
NGO 1	CI cooperation need	CI NGO Influx	CI competition
	assessment	CI lack of resources	CI distribution
	CI competition	CI new partner	
		CI punctdirdis	
Transnational	CI cooperation need	CI new partner	CI skilled labor fluc-
NGO 2	assessment	CI contract	tuation
	CI competition	CI cooperation need	CI opposition to gov-
		assessment	ernment
		CI duplication	CI local people disac-
		CI different goals in	cord
		reconstruction	
TNGO 3		CI new partner	CI punctdirdis
		CI money overload	
Intermediary	CI cooperation need	CI new partner	CI lack of information
NGO	assessment	CI punetdirdis	CI skilled labor fluc-
NGO		CI donor travel	tuation
		CI distribution	CI lack of management
		CI lack of information	capacity
		CI fear of sea	

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Appendix C2 (continued 1)

2007	2008	2009	2010
CI punctdirdis CI opposition to government CI local people disaccord CI distribution CI money spoiling self reliance CI contact overload pressure	CI houses CI cooperation	CI money overload CI local people disaccord CI opposition to government CI contact overload pressure	CI end of relief
CI lack of management capacity CI skilled labor fluctua- tion CI punetdlidu	CI houses CI donor travel CI lack of information CI visibility		CI lack of information CI decision making
CI opposition to gov- ernment CI skilled labor fluctua- tion CI solution CI distribution	CI houses CI donor travel CI end of relief	CI money overload CI punctdirdis	CI money overload
CI houses CI visibility	CI houses CI donor travel		

Appendix C2 (continued 2)

	2004	2005	2006
Local Govern-	CI different goals in re-	CI contract (Disaster	CI cooperation need
ment	construction	Act; Coastal Regul Act)	assessment
	CI cooperation need	CI NGO Influx	CI money overload
	assessment	CI punctualdiridis	CI time pressure hous-
	CI lack of coordination	CI fear of sea	ing delay
	CI NGO-Influx	CI opposition to gov-	
	CI contact overload	ernment	
Local Media	CI starting relief action	CI local people disaccord	CI ending relief action
Local Media	CI lack of information	CI skilled labor fluctua-	CI enums rener action
	CI visibility	tion	
	Ci visionity	CI fear of sea	
		CI leat of sea	
			OT 11 11 2 11
Global Media	CI starting relief action	CI NGO influx	CI ending relief action
	CI lack of information	CI Lessons Learned	
		Workshop	
Local Community	CI lack of resources	CI local people disaccord	CI donor travel
	CI lack of information	CI donor travel	CI local people disaccord
	CI distribution	CI fear of sea	CI opposition to gov-
	CI competition	CI competition	ernment
		CI donor travel	CI duplication
Local Houses		CI starting relief action	
		CI rising market prices	
Contract		CI starting relief action	CI cooperation
		CI new partner	
		CI lack of resources	
		CI rising market prices	
Mail	CI starting relief action		
	-		

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Appendix C2 (continued 3)

2007	2008	2009	2010
CI time pressure housing delay CI money overload CI local people disaccord CI distribution	CI time pressure housing delay CI local people disaccord CI gender CI rising market prices	CI rising market prices CI NGO influx	CI time pressure housing delay
	CI solution		
	CI solution		
CI donor travel CI medicare CI child trafficking CI cooperation CI legal barriers CI contact overload	CI houses CI competition CI innovative activity	Cl distribution Cl opposition to govern- ment Cl duplication	
CI opposition to govern- ment	CI solution		
CI cooperation	CI ending relief action		
			CI ending relief action

Appendix C3: CI-chart Kanni

11 actors	2004 Disaster	2005	2006
N= 133			
Local NGO	CI child trafficking CI starting relief action CI opposition to government CI cooperation need assessment	CI NGO Influx CI contract CI legal barriers CI new partner CI time pressure housing delay CI rising market prices CI cooperation need assessment	CI punctualditdis CI time pressure housing delay CI solution CI medicare
Transnational NGO	CI cooperation need	CI competition CI NGO Influx CI different goals in reconstruction CI rising market prices CI contract CI new partner	CI lack of information CI competition CI cooperation need assessment CI NGO Influx CI solution
Intermediary NGO	CI decision making CI cooperation need assessment CI competition	CI distribution CI lack of coordination CI contract CI contact overload pressure CI LessLearn Workshop	CI donor travel CI cooperation need assessment CI NGO Influx CI solution
Local Government	CI different goals in reconstruction CI cooperation need assessment CI lack of coordination CI NGO-Influx CI contact overload	CI contract (Disaster Act; Coastal Regul Act) CI NGO Influx CI punctual diridis CI fear of sea CI opposition to government	CI cooperation need assessment CI money overload CL time pressure housing delay CI rising market prices

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Appendix C3 (continued 1)

2007	2008	2009	2010
CI skilled labor fluctua- tion CI punctdirdis CI local people disac- cord CI different goals in re- construction	CI skilled labor fluctua- tion CI donor travel CI local people disac- cord CI medicare	CI innovative action CI donor travel CI local people disaccord CI skilled labor fluctuation	CI innovative action CI local people disaccord CI medicare
CI skilled labor fluctua- tion CI innovative activity	CI different goals in re- construction		
CI donor travel CI punctdirdis	CI punctdirdis		
CI time pressure hous- ing delay CI money overload CI local people disac- cord CI distribution	CI time pressure hous- ing delay CI local people disac- cord CI gender CI rising market prices	CI rising market prices CI NGO influx	

Appendix C3 (continued 2)

	2004	2005	2006
	2007	2000	2000
Local Media	CI starting relief action	CI local people disac-	CI innovative action
	CI lack of information	cord	CI punctdirdis
	CI visibility	CI skilled labor fluctua-	CI solution
		tion	
		CI contact overload	
		pressure	
Global Media	CI starting relief action	CI NGO influx	CI ending relief action
	CI lack of information	CI Lessons Learned	
		Workshop	
Gl. Donor NGO		CI starting relief action	CI solution
Gi. Dollor 1100		Ü	CI contact overload
		OT -4-4in1i-6-4i	
Gl. Private		CI starting relief action	
Company			
Local Community	CI lack of resources	CI medicare	CI medicare
	CI lack of information	CI time pressure housing	CI cooperation
	CI lack of management	delay	
	capacity		
	CI contact overload		
Contract		CI starting relief action	CI starting relief action
		CI starting relief action	CI ending relief action
		CI new partner	CI rising market prices
Green Bus	CI starting relief action		
Green Dus			

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Appendix C3 (continued 3)

2007	2008	2009	2010
CI innovative actionr	CI innovative action	CI innovative action	CI innovative action
		CI innovative action	
CI innovative action			
CI punctdirdis			
CI ending relief action			
CT and the same	CI medicare	CI medicare	CI medicare
CI medicare	CI different goals in re-	C1 medicare	CI medicare
	construction		
CI time pressure hous-	CI different goals in re-	CI different goals in re-	
ing delay	construction	construction	
CI ending relief action			

Appendix D: Codebook



Number of Codes: 123, commented: 120

Code Info		Comment
ACT	•	Element of an heterogeneous actor-network; a socio-technical hybrid.
ACT-boats		Fisher boats destroyed/restored as livelihood item
ACT-coastal regulation act	-	Indian Governmental Act issued in 2005 following Tsunami 2004
ACT-contract		Contract of relief programme
ACT-disaster manage- ment act		Indian Governmental Act issued 2005 following the disaster of Tsunami 2004
ACT-donors		Organizations und humans that transfered money to support disaster management after Tsunami 2004
ACT-global NGO	•	Non-governmental organization of global operational structure in reach of activities, standards and resources
ACT-gov		Actors that belong to the Indian Government, here often district collectors in Tamil Nadu state districts
ACT-houses		Houses destroyed by Tsunami and then under re- construction attracting the interest of a majority of relief actors
ACT-intermediary NGO		NGO that has an intermediary position between global and local Indian NGO
ACT-local NGO	-	NGO routet in a local region culturally and economically

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ACT-local-people		Actors from local communities
ACT-mail	-	Material actors in electronical or postal mail form
ACT-media		Material actors being media devices f.ex. newspaper, radio, social media
ACT-military	-	Military units in relief activities
ACT-NGO		Non-governmental actors in heterogeneous relief networks aligning with governmental, military, for-profit and technical actors.
ACT-police	-	Human and non-human actors belonging to local police structures
ACT-private company		Corporate network actors with a for-profit orientation
ACT-reports		Documents carrying relief information within heterogeneous actor-networks
ACT-telefone		Technical actor enabling ad hoc and mobile communication, a cellphone or a landline telephone.
CI	•	Critical incident which changes activities and plans in real-time.
CI medicare		Incident or activity adressing medical needs
CI-boat repair	_	Incidental problems with quality of produced boats and catamarans
CI-child trafficking		Incidental local occurrence of child trafficking
CI-competition	_	Incidental competition of actors in real time disaster management
CI-contact overload pressure		Incidental pressure on actor by contact overloads (IT and physical communication)
CI-contract	-	Incidental contract signing for relief and rehabilitation projects between relief actors

CI-cooperation		Cooperation activity or incident impacting one or more organizations
CI-cooperation need assesment	-	Incidental investigation in local and cooperation needs
CI-decision making		Incident of decision making impacting ongoing plans
CI-different goals in re- construction	-	Incidental appearance of different goals of heterogeneous actors
CI-distribution		Incidental distribution problem or solution
CI-donor travel	-	Incidental visit of global donor organization at lo- cal site
CI-doubling self-help groups		Incidental appointment of parallel self-help structures doubling existing activities
CI-duplication	-	Incidental replication of relief activity in a place where it already exists
CI-ending relief action		End of one or more relief components
CI-fear of sea		Occurrence of post traumatic stress in fisher families
CI-inauguration		[no entry]
CI-innovative action	-	Incident of an innovative action undertaken by network-actors
CI-lack of coordination		Situation of absence of coordination impacting actors activities
CI-lack of information	-	Situation of absence of information impacting actors activities
CI-lack of management capacity		Situation of absence of management capacity impacting relief activites
CI-lack of resources	-	Situation of absence of tangible or intangible resources

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CI-legal barriers		Incidental confrontation between legal structures and actors activities
CI-LFT workshop	-	[no entry]
CI-local people disac- cord		Incidental situation of dissacord between local community and other relief actors
CI-money overload		Incidents related to an overload of funds and donations
CI-money spoiling selfrelience		Behaviour or perception that financial input changed behaviour in affected villages
CI-new partner		Inclusion and change of new partners in a dynamic network
CI-NGO influx		Incident of high influx of NGO in a local region
CI-opposition to government		Incidental dissaccord between governmental and non-governmental actors
CI-punctual dirdis		Punctual directedness and distance to implementing network-actors
CI-rising market prices		Issues and incidents related to rising market prices in reconstruction
CI-skilled labour fluct		Incidents of real time fluctuation of skilled labour in relief
CI-solution		Incidental solution for a problem in the reconstruction process
CI-starting relief action		Incidental beginning of a relief activity
CI-starting workshop	-	Incidental start-up inauguration in relief network 1
CI-time pressure housing delay		Issues related to delay in housing reconstruction or prolonged life in temporary shelters
CI-urgent	-	Time sensitive ad hoc action

CI-visibility		Issues related to visibility practices
COLLAB-CHALLENGE	•	Real-time challenge for multiple actors that have to collaborate under goal uncertainty and without central management.
COLLAB-CHALLENGE- competition		Collaboration challenge involving competition between actors
COLLAB-CHALLENGE- confusion	-	Collaboration challenge due to or provoking confusion
COLLAB-CHALLENGE- long-term		Collaboration challenge related to long-term relief
COLLAB-CHALLENGE-rel		Collaboration challenge involving interreligious question
DIMA	•	All activities related to expected, occuring or past disasters.
DIMA-effects		Effects and outcomes of global-local disaster management
DIMA-exp		Experiences of organizations and networks in disaster management
DIMA-interest	•	Interest actors or networks pursue in disaster management.
DIMA-limits		Limits of disaster management by one or more actors or networks
DIMA-resources	-	Resources enabling disaster management
DIMA-stages		Activities in and perceptions on disaster management related to phases in long-term relief
DIS-effects	•	Disaster impact of Tsunami 2004
DIS-exp	•	Real time experiences of different actors
HEALTH-phys		All accounts on health issues that relate to physiological problems

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HEALTH-psy		All accounts of health issues in disaster management related to psychological problems
INNOACT	•	Innovative activities in real-time disaster management.
INNOACT-distribution		Innovative activity related to distribution prob- lems in relief
INNOACT-eshiporient		Innovative activity in relief increasing entrepreneurial orientation
INNOACT-forprofit		Innovative activity in relief related to business
INNOACT-gender		Innovative activity in relief related to gender aspects
INNOACT-learning		Innovative activities related to learning processes in relief
INNOACT-medicare		Innovative activities in relief related to the medical field
INNOACT-NGOactivity		Innovative activity by a non-governmental actor
INNOACT-startup	-	Innovative activity involving start-ups
NETDYN	•	Network dynamic between actors in real time collaboration
NETDYN-capBuild		Network relations between actors that foster capacity building on institutional level
NETDYN-capBuild- Housing		Network relations fostering capacity building in housing
NETDYN-capBuild-Res		Network relations providing resources for capacity building
NETDYN-capBuild-Train		Network relations contributing to training and capacity building
NETDYN-churchNGO	-	Network relations between religious and NGO actors

NETDYN-coordination		Networked processes of coordination
NETDYN-distrust	-	Network relations showing distrust between actors
NETDYN-emerge		Network relations enhancing network emergence
NETDYN-globloc	•	Real-time collaboration in global-local relief networks.
NETDYN-govNGO		Real time cooperation in networks between governmental and NGO actors
NETDYN-inklus		Dynamic of network inclusion of unusual actors
NETDYN-leadership		Network dynamics related to leadership and governance
NETDYN-locNeed	-	Network dynamic arising around local needs
NETDYN-missing local knowledge		Network dynamics arising around missing local knowledge
NETDYN-NGOexclusion	-	Network processes that exclude NGO
NETDYN-NGOLocCom		Network processes between local community and NGO
NETDYN-NGONGO		Network dynamics between different NGO actors
NETDYN-scale-up		Network dynamics related to organizational up scaling
NETDYN-trust		Network dynamics related to trust between actors
NGO-STRAT	•	The way an organization collaborates and influences the relief process.
NGO-STRAT-advocacy		[no entry]
NGO-STRAT-community development		Activity advancing NGO relief strategy towards community building

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NGO-STRAT- coordination		Activity advancing NGO relief strategy towards better coordination
NGO-STRAT-differences		Situation marking differences in NGO relief strategies
NGO-STRAT- entrepreneurship	-	Activity advancing NGO relief strategy towards entrepreneurship
NGO-STRAT-equal rights		Activity advancing NGO relief strategy towards equal rights
NGO-STRAT-expKnow	-	Activity advancing NGO relief strategy based on expert knowledge
NGO-STRAT-gender		Activity advancing NGO relief strategy towards gender rights
NGO-STRAT-media- behaviour	_	Activity related to NGO relief strategy regarding use of media
NGO-STRAT-multiple donors		Activity indicating NGO relief strategy of multiple donor inclusion
NGO-STRAT-scale	_	Activity related to will or unwill of NGO to scale up in relief
REAL TIME-plan		Account of real time planning in relief
SUSTAINABILITY	•	Sustainable outcomes of disaster management meeting the triple bottom-line.
SUSTAINABILITY-eship		Activities that aim at or yield in sustainability and entrepreneurial orientation or activity
SUSTAINABILITY- resilience	•	Activities related to sustainable outcomes of disaster management, especially resilience of local structures
TIMELINE		Disaster management activities related to a time- line, chronological orientation of actors
VIS	•	Visibility or invisibility of artifacts, organizational actors and activities

Appendix E: List of code families



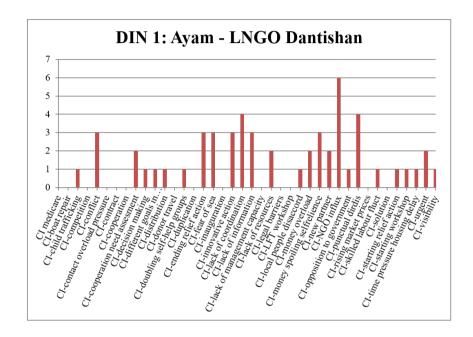
List of 2 code families of the codes ACT and CI

Code Family	Codes
ACT-non-org	 ACT-boats ACT-coastal regulation act ACT-disaster management act ACT-donors ACT-gov ACT-mail ACT-media ACT-reports ACT-telefone
ACT-org	 ACT-global NGO ACT-intermediary NGO ACT-local NGO ACT-military ACT-NGO ACT-police ACT-private company
CI-conflict	 Cl-child trafficking Cl-doubling self-help groups Cl-legal barriers Cl-opposition to government
CI-net-dyn	 Cl-competition Cl-contact overload pressure Cl-contract Cl-cooperation Cl-cooperation need assesment Cl-decision making Cl-different goals in reconstruction Cl-distribution Cl-donor travel Cl-lack of coordination Cl-lack of information Cl-local people disaccord

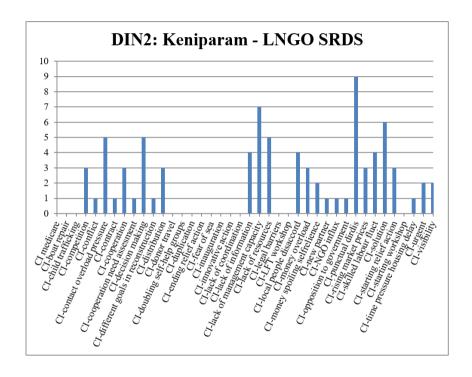
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	CI-new partnerCI-punctual dirdis
CI-psysoc	 CI medicare CI-fear of sea CI-money spoiling selfrelience CI-visibility
CI-resources	 CI-boat repair CI-duplication CI-lack of management capacity CI-lack of resources CI-money overload CI-rising market prices CI-skilled labour fluct
CI-success	 CI-innovative action CI-LFT workshop CI-solution
CI-temp	 Cl-ending relief action Cl-inauguration Cl-NGO influx Cl-starting relief action Cl-starting workshop Cl-time pressure housing delay Cl-urgent

Appendix F1: Cross-tabulation of CIs and LNGOs/DINs in Ayam



Appendix F2: Cross-tabulation of CIs and LNGOs/DINs in Keniparam



Appendix F3: Cross-tabulation of CIs and LNGOs/DINs in Kanni

